

Robert W. Glenn  
6 Woodstock Court  
Greensboro, NC 27408-3816

February 10, 2022

Mr. Edward S. Finley, Jr., Chairman  
North Carolina Utilities Commission  
Public Staff  
4326 Mail Service Center  
Raleigh, NC 27699-4300

G. 9 5.5791  
6 9 5.5794

Dear Mr. Finley,

I don't know if you are aware of what's happening to our utility bills but let me tell you about my most recent from Piedmont Natural Gas for the period Jan 2021 to Jan 2022. During winter months I keep my thermostat on 71, 24-7.

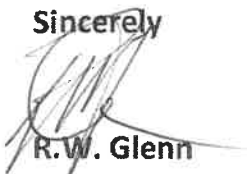
According to their bill the Avg Temp was 42 for both periods, however, the former period shown was for 35 days and the current period 29 days, I guess to distort the comparison. But on a per therm basis, **the utilities commission has given them a 22.7% increase from last year!!!**

If the job of the North Carolina Utilities Commission is to regulate rates somebody has really dropped the ball. As a reminder to the Commission, I don't have a choice if I want to heat my home. It's given to me on a "take it or leave it" basis.

A January 21, 2022 article from Natural Gas Intelligence stated "NATURAL GAS PRICES FORECAST TO HOLD STEADY IN 2022" and noted, "Henry Hub spot prices averaged \$3.91/MMBtu for 2021, the EIA noted in the most recent Short-Term Energy Outlook. This year and 2023 should bring slightly lower pricing for the national benchmark, with average prices of \$3.79 for 2022 and \$3.63 next year."

Are you really working for the people of North Carolina?

Sincerely



R.W. Glenn

Copy to: WFMY News 2  
1615 Phillips Avenue  
Greensboro, NC 27405

**Message For ROBERT W GLENN**

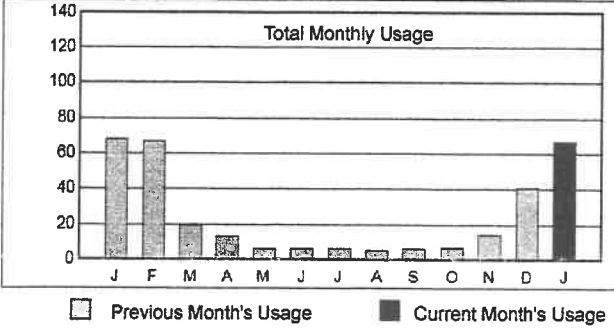
Effective January 1, 2022 as approved by the North Carolina Utilities Commission, your bill includes a rate decrease of \$0.06431 per therm (Docket Nos. G-9 Sub 796 and G-9 Sub 791).

Billing Date: 02/02/22  
Payment Due by: 02/28/22  
Rate Schedule\*: 101 RESIDENTIAL SERVICE RATE

\*Rate schedule and calculation information is available on our website.

**Gas Usage History**

**13-Month Usage (Total Therms)**



|          | 01/21   | 01/22    |
|----------|---------|----------|
| Therms   | 68      | 67       |
| Days     | 35      | 29       |
| Avg Temp | 42      | 42       |
| Amount   | \$96.13 | \$116.19 |

**Account Summary**

|  |                 |
|--|-----------------|
| Previous Bill Amount                             | \$77.67         |
| Payment(s) Received through 02/01/22 - Thank you | \$77.67         |
| Past Due Balance                                 | \$0.00          |
| <b>Current Billing and Other Basic Charges</b>   |                 |
| Gas - Current Month Charges                      | \$98.50         |
| Monthly Charge                                   | \$10.00         |
| State Sales Tax                                  | \$7.69          |
| <b>Total Current Balance</b>                     | <b>\$116.19</b> |
| <b>Total Account Balance</b>                     | <b>\$116.19</b> |

**Total Amount Due by 02/28/22 \$116.19**

*1.4131      1.7342 + 22.7%*

**Current Reading - based on actual read**

| Number                   | Service Period |          | Meter Reading |         | Reading Difference | Meter Multiplier | Gas Used (CCF) | Heat Factor | Number of Therms Used |
|--------------------------|----------------|----------|---------------|---------|--------------------|------------------|----------------|-------------|-----------------------|
|                          | From           | To       | Previous      | Current |                    |                  |                |             |                       |
| 894491                   | 12/28/21       | 01/26/22 | 2017          | 2082    | 65 X               | 1.000 =          | 65 X           | 1.03130 =   | 67                    |
| <b>Total Therms Used</b> |                |          | <b>67</b>     |         |                    |                  |                |             |                       |
| <b>Number of Days</b>    |                |          | <b>29</b>     |         |                    |                  |                |             |                       |