

From: [Kelsey McEvoy](#)
To: [Statements](#)
Subject: Statement of Position Submitted by Kelsey McEvoy
Date: Monday, January 4, 2021 9:24:54 AM

Statement of Position Submitted

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Docket

W-218, SUB 526

Message

I would like to file a complaint against the rate increases imposed by Aqua America on the Park South Station neighborhood. I need clarity on the following: Why did we receive announcements earlier this year via USPS but no prior warning of the actual/finalized rate increase until it was simply affixed to our December 2020 bill? Why wasn't the rather clear cut section called "Impact on Average Residential Bill" from Page 6 of the recent Appendix B-1 documentation included in the previous mailers from earlier this year? This obviously showed the drastic difference in pricing but yet is nowhere to be found in their earlier announcements we all received What is the definition of "temporary rates" - is there a defined start and end date somewhere? What exactly is the reasoning behind the rate hike in the first place?