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January 24, 2023

**VIA ELECTRONIC FILING**

Ms. A. Shonta Dunston  
Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-4300

**RE: Duke Energy Carolinas, LLC's Prepaid Advantage Program  
Quarterly Report  
Docket No. E-7, Sub 1213**

Dear Ms. Dunston:

Pursuant to Ordering Paragraph No. 42 of the Commission's March 31, 2021 *Order Accepting Stipulations, Granting Partial Rate Increase, and Requiring Customer Notice*, enclosed for filing in connection with the referenced matter is Duke Energy Carolinas, LLC's ("DEC") Quarterly Report for the Prepaid Advantage Program for Fourth Quarter 2022.

Please do not hesitate to contact me if you have any questions or need additional information

Sincerely,

Kathleen H. Richard

Enclosures

cc: Parties of Record

OFFICIAL COPY

Jan 24 2023

**Duke Energy Carolinas, LLC Prepaid Advantage Program**

**Docket No. E-7, Sub 1213**

**4th Quarter 2022 Report**

<b>DEC (NC)</b>	<b><u>Oct-22</u></b>	<b><u>Nov-22</u></b>	<b><u>Dec-22</u></b>
(1) number of participants enrolled on the last day of each month,	81	90	96
(2) number of participants that withdraw from the Prepaid Advantage Program and return to standard arrears billing,	2	5	5
(3) average number of transactions observed per participant, distinguished by the method of payment used,			
Electronic	1.6	1.9	2.4
Walk-in	0	0	0
Total	<b>1.6</b>	<b>1.9</b>	<b>2.4</b>
(4) distribution of payment amounts (from least to most) and the average amount added to the account per transaction,			
Min	\$ 6	\$ 4	\$ 2
Max	\$ 177	\$ 1,000	\$ 300
Average	<b>\$ 43.99</b>	<b>\$ 49.70</b>	<b>\$ 44.12</b>
(5) distribution of disconnections per participant,			
Min	0	0	0
Max	0	0	0
Average	<b>0</b>	<b>0</b>	<b>0</b>
(6) number of participants with more than one disconnection in a 90-day period,			
(7) total number of disconnections,	0	0	0
(8) average customer balance at time of disconnection, and	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
(9) average time from disconnection to reconnection (hours)	0	0	0

CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Carolinas, LLC's Quarterly Report for the Prepaid Advantage Program in Docket No. E-7, Sub 1213 has been served by electronic mail, hand delivery, or by depositing a copy in the United States Mail, 1st Class Postage Prepaid, properly addressed to parties of record.

This the 24<sup>th</sup> day of January, 2023.



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