## "Quarterly Review"

## Selected Financial and Operational Data:

### Re:

## Electric Companies

- Carolina Power & Light Company, d/b/a Progress Energy Carolinas, Inc.
- Dominion North Carolina Power
- Duke Power, a Division of Duke Energy Corporation
- Nantahala Power and Light Company

## Natural Gas Local Distribution Companies

- North Carolina Natural Gas
- Piedmont Natural Gas Company, Inc.
- Public Service Company of North Carolina, Inc.

### **Telecommunications Companies**

- ALLTEL Carolina, Inc.
- BellSouth Telecommunications, Inc.
- Carolina Telephone and Telegraph Company
- Central Telephone Company
- Citizens Telephone Company
- Concord Telephone Company
- LEXCOM Telephone Company
- MEBTEL Communications
- North State Communications
- Verizon South, Inc.
  - Quarter Ending June 30, 2004 ■



## State of North Carolina

### Htilities Commission

4325 Mail Service Center Raleigh, NC 27699-4325

COMMISSIONERS
JO ANNE SANFORD, Chair
J. RICHARD CONDER
ROBERT V. OWENS, JR.

May 23, 2005

COMMISSIONERS SAM J. ERVIN, IV LORINZO L. JOYNER JAMES Y. KERR, II HOWARD N. LEE

### **MEMORANDUM**

TO:

Chairman Jo Anne Sanford

Commissioner J. Richard Conder Commissioner Robert V. Owens, Jr. Commissioner Sam J. Ervin, IV Commissioner Lorinzo L. Joyner Commissioner James Y. Kerr, II Commissioner Howard N. Lee

FROM:

Donald R. Hoover, Director DAH

Operations Division

The Operations Division hereby presents for your consideration the *Quarterly Review* for the calendar quarter ending June 30, 2004. Such report, which has been prepared by the Operations Division, presents an overview of selected financial and operational information and data for 17 major investor-owned public utilities regulated by the Commission.

In this Report, four revisions have been reflected in the amounts previously reported in the June 30, 2003 issue of the *Quarterly Review*. Three of these revisions relate to the 12-month period ending June 30, 2003, and the other revision relates to the 12-month period ending June 30, 2002. These revisions provide corrected information for Carolina Power & Light Company, d/b/a Progress Energy Carolinas, Inc. (Progress Energy), Duke Power, a Division of Duke Energy Corporation (Duke Power), and Public Service Company of North Carolina, Inc. (Public Service). These adjustments were necessary to provide a proper comparison with the other years presented in this report.

The first two revisions concern Progress Energy's information, as previously reported for the 12-month periods ending June 30, 2003 and June 30, 2002. Hereinafter, on Page 15, Columns (c) and (d), Line 8, depreciation and amortization expense have been revised to include the correct amount of amortization as included by the Company in its ES-1 Report for the 12-month periods ending June 30, 2003 and June 30, 2002. Unintentionally, we had previously reported the wrong numbers for such expense. However, although the corrections to depreciation and amortization expense result in higher levels of operating income presented on Page 15, Columns (c) and (d), Line 12 for Progress Energy for the 12-month periods ending June 30, 2003 and June 30, 2002, the earnings data presented on Page 15, Columns (c) and (d), Lines 28, 29, and 32, respectively, were previously calculated and published utilizing the correct amount of depreciation and amortization expense.

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The third revision pertains to Duke Power's information, as previously reported for the 12-month period ending June 30, 2003. Hereinafter, on Page 17, Column (c), Lines 26 and 27, the annual sales volume have been modified to reflect amounts recently updated by the Company relating to sales volume associated with special contract revenue included in the Company's ES-1 Report for the 12-months ending June 30, 2003. In this regard, as noted in the Commission Order issued June 9, 2004, in Docket No. E-7, Sub 751, Duke Power agreed to change its financial reporting practice in 2003 to reflect the allocation of Bulk Power Marketing (BPM) net revenues to all jurisdictions. Duke Power began calculating and reporting the sales volume associated with the BPM net revenues in its June 2003 ES-1 Report. However, based upon a recent review of the information provided in the ES-1 Report for the 12-month period ending June 30, 2003, the Company discovered that certain misclassifications between two operating revenue accounts had occurred. Consequently, the actual amount of sales volume associated with special contract revenue included in the Company's prior ES-1 Report for the 12-month period ending June 30, 2003, and the Quarterly Review for that period, were in need of revision. Nonetheless, the previously reported North Carolina retail return on common equity was not affected by this misclassification between the two operating revenue accounts.

The fourth and final revision relates to Public Service's information for the 12-month period ending June 30, 2003, as previously reported in the June 30, 2003 issue of the *Quarterly Review*. Hereinafter, on Page 21, Column (c), Line 37, the estimated pre-tax interest coverage has been revised to correct an inadvertent error in our prior calculation of said ratio.

Should you have questions concerning the report, Freda Hilburn, Barbara Sharpe-Unruh, or I will be pleased to be of assistance.

Thank you for your consideration.

DRH/FHH/dhh

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## Part I

## Introduction

The purpose, structure, focus, and an abbreviated synopsis of the nature of the contents of this report is presented here.

The Quarterly Review has been designed and is structured so as to provide, in a clear and concise format, relevant and useful financial and operational information pertaining to 17 major investor-owned public utilities regulated by the North Carolina Utilities Commission (Commission): four electric companies, three natural gas local distribution companies, and ten telecommunications companies. The primary focus of this report is one of a jurisdictional financial nature. However, albeit limited, certain jurisdictional operational information is also included.

To a vast extent the information presented herein is organized into individual company overviews. The data presented covers a period of five years, except for the eight price regulated telephone companies for which only one year of data is presented. From a general viewpoint, the individual company overviews, excluding to a certain extent those of the price regulated telephone companies, for which information is strictly limited, provide information that users of this report will find helpful from the standpoint of gaining insight into each company's jurisdictional financial standing and in acquiring a sense of the magnitude of each company's overall jurisdictional economic dimension.

Significant changes have taken place with regard to reporting requirements for the price regulated telephone companies, effective for reporting periods beginning with calendar year 2003, as a result of further relaxed regulation of the telecommunications industry. Due to these changes, the financial and operational data submitted to the Commission by such companies are significantly less comprehensive than that previously provided. In consideration of the foregoing and to accommodate the new format in which data for the price regulated telephone companies will now be presented, data for years prior to 2003 are not included herein for the price regulated telephone companies.

The aforementioned reporting requirement changes for the price regulated telephone companies were implemented by Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, in response to passage of Senate Bill 814, and as previously indicated, were effective for reporting periods beginning with calendar year 2003. Specifically, in the present regard, the April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superceded the TS-1 Report previously submitted annually by the price regulated telephone companies. Consequently, beginning with the 4<sup>th</sup> quarter 2003 Quarterly Review, which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no

longer provided. Further, the information provided by six<sup>1</sup> of the eight price regulated telephone companies is presented on a total North Carolina combined basis, including both their regulated and nonregulated operations, as that is what is now being provided to the Commission. The information provided by the other two<sup>2</sup> price regulated telephone companies is presented, as provided by those two companies, on the basis of their respective North Carolina regulated operations.

This report has been prepared solely for the use of the Commission. The responsibility for developing and preparing the report is that of the Commission's Operations Division (Division). The preponderance of the information and data included in and/or on which the report is based has been provided by the companies. Such data has not been audited or otherwise verified. Therefore, the Division, although it believes the aforesaid data to be true and correct in each and every respect, cannot and does not offer any attestation in that regard.

### A Specific Objective

A specific objective of this reporting process is to present to the Commission, on an ongoing basis, meaningful information regarding the financial viability of the subject companies, including the reasonableness of the overall levels of rates and charges currently being charged by jurisdictional utilities, whose rates are cost based, for their sales of services. Cost based regulation is synonymous with rate base, rate of return regulation.

Under rate base, rate of return regulation, the cost of service of a public utility is defined as the sum total of reasonable operating expenses, depreciation, taxes, and a reasonable return on the net valuation of property used and useful in providing public utility services. Therefore, the reasonableness of a public utility's rates is a function of the reasonableness of the level of each individual component of its cost of service.

The reasonable return component of the cost of service equation refers to the overall rate of return related to investment funded by all investors, including debt investors as well as preferred and common equity investors. The costs of debt capital and preferred stock, which are essentially fixed by contract, must be deducted from revenue, like all other components of the cost of service, in determining income available for distribution to common stockholders. Therefore, generally speaking, a very meaningful measure of the profitability of any utility, and consequently the reasonableness of its overall rates and charges, is the return earned on its common shareholders' investment, i.e., its return on common equity, over some specified period of time. Typically, such returns are measured over a period of one year. Thus, annual returns on common equity and certain other key financial ratios, which among other things give significant perspective to the common equity returns, are the focal points of this report.

<sup>&</sup>lt;sup>1</sup> The six companies are ALLTEL Carolina, Inc., BellSouth Telecommunications, Inc., Carolina Telephone and Telegraph Company, Central Telephone Company, Concord Telephone Company, and Verizon South, Inc.

<sup>&</sup>lt;sup>2</sup> The two companies are MEBTEL Communications and North State Communications.

### The Key Financial Ratios

Specifically, the key financial ratios presented herein for use in reviewing the companies' financial viabilities, including their profitability and consequently the reasonableness of their rates and charges are (1) the return on common equity, (2) the common equity capitalization ratio, (3) the pre-tax interest coverage ratio, and (4) the overall rate of return.

### The Return on Common Equity

As indicated, the return on common equity is a key financial indicator which measures the profitability of an enterprise from the standpoint of its common stockholders over some specified period of time. That return or earnings rate reflects the ratio of earnings available for common equity to the common-equity investors' capital investment. As previously stated, the ratio is significant because it traditionally represents profitability after all revenues and costs, other than the cost of common equity capital, have been considered. From the standpoint of measuring profitability, return on common equity is indeed "the bottom line".

### The Common Equity Capitalization Ratio

The common equity capitalization ratio is the ratio of common equity capital to total investor-supplied capital of the firm. That ratio is significant because it is a major indicator of the financial riskiness of the firm, particularly from the standpoint of the common stockholders. The issuance of debt capital, assuming no offsetting decrease in preferred stock, decreases the common equity capitalization ratio, and its existence creates what has come to be known as financial leverage. The risk borne by shareholders that accompanies that leverage is known as financial risk. As the proportion of debt in the capital structure increases, so does the degree of financial leverage and thus shareholders' risk and consequently the shareholders' requirements regarding expected return, i.e., the expected return on common equity or, in regulatory jargon, the cost of common equity capital.

Alternatively, the financial riskiness of the firm, some might argue, is more appropriately revealed when expressed in terms of debt leverage, particularly when preferred stock is present in the capital structure. Such leverage is the ratio of long-term debt capital to total investor-supplied capital. Both approaches are clearly insightful and useful. In evaluating the superiority of one approach in comparison to the other, one should consider the context within which the information is to be used. Since a major objective of this report is to review the reasonableness of the levels of earnings of the companies' common stockholders, and in consideration of the other key financial benchmarks which are also presented herein, the common equity capitalization ratio appears to be the most appropriate and meaningful measure of the financial riskiness of the companies for use in this regard.

### The Pre-tax Interest Coverage Ratio

The pre-tax interest coverage ratio is the number of times earnings, determined before consideration of income taxes and interest charges, cover annual interest charges. That financial indicator is particularly important to debt investors because holders of the company's outstanding debt, including long-term bonds, receive interest payments from the company before any earnings are determined to be available for distribution to preferred or common equity investors. Pre-tax interest coverage is measured before income taxes because interest expense is deductible in arriving at taxable income. Therefore, generally speaking, debt holders can expect to be paid before the company incurs any liability for the payment of income taxes. From the debt holder's perspective, all other things remaining equal, the higher the pre-tax interest coverage the better.

### The Overall Rate of Return

The overall rate of return measures the profitability of a firm from the standpoint of earnings on total investment, including investment funded by both debt and equity investors. Specifically, in the public utility regulatory environment, it is the ratio of operating income to total investment.

### The Propriety of the Methodology

The foregoing financial benchmarks, as presented in this report, have been determined on the basis of the companies' actual operating experience. Under rate base, rate of return regulation, North Carolina statutes require that the companies' rates be determined on a normalized, pro forma, end-of-period basis based upon a historical test year. Stated alternatively, the Commission, in setting prospective rates, essentially, must take into account the company's current level of operations adjusted for known and material changes in the levels of revenues and costs that the company can reasonably be expected to experience over a reasonable period of time into the future. Thus, rates, which are established for use prospectively, are set, to a certain extent and within certain constraints, on the basis of revenue and cost expectations, including investor expectations regarding their return requirements, as opposed to simply setting prospective rates solely on the basis of actual operating experience.

The process of setting prospective rates is inherently and exceedingly time consuming, difficult, and otherwise costly to both companies and regulators. It involves the assimilation, investigation, and evaluation of enormous amounts of complex information and data which invariably leads to multifarious issues; many, if not most, of which must be resolved through adjudication.

It is far less difficult and costly to perform an intellectual, financial analysis of the need to undertake the aforesaid process. Such preliminary analysis avoids the unnecessary incursion of the immense costs of setting prospective rates. Those are precisely the reasons why this report is focused on a review of the returns on common equity and other key financial ratios which the companies are currently earning or achieving under their existing rates and charges. Those ratios, when considered in conjunction with statutory rate making requirements, prevailing economic conditions, and certain other financial indicators, including returns on common equity and overall rates of return currently being authorized by other public utility regulatory agencies, are meaningful indicators of the need, if any, for further, more extensive regulatory review.

From the standpoint of giving an added measure of meaning to the aforesaid ratios of the individual companies and in the interest of providing a sense of current financial market conditions, certain financial information has been included herein as notes to the first statement included in Part II of this report. Such notes are an integral part of this report.

Additionally, also from the standpoint of providing perspective, returns on common equity and overall rates of return currently being authorized by a number of other public utility regulatory agencies are provided in the second statement presented in Part II.

### A Final Note

It is emphasized that the information contained in this report is not intended and should not be construed to be all inclusive from the standpoint of the criteria to be used in assessing the reasonableness of the companies existing rates. But rather, it is submitted that such information is clearly relevant to such a determination and as such should be considered in conjunction with all other pertinent information and data.

The Operations Division will be pleased to receive and respond to any questions or comments.

## Part II

## A Review of Key Financial Ratios

- Summary Statement of Key Financial Ratios For 17
  Selected Companies For The Twelve Months Ended
  June 30, 2004 Returns on Common Equity, Overall
  Rates of Return, Common Equity Capitalization Ratios,
  and Debt Ratios And Certain Rate Case Data
- Statement of Authorized Returns on Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported By Public Utilities Reports Volume Nos. 227-235 from September 2003 Through October 2004

### **Summary Statement**

### Of Key Financial Ratios Achieved By And Authorized For Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return,
Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended June 30, 2004,
Except for Certain Telecommunications Companies - See Note [1]"

"Rate Case Data are from Orders with Various Issue Dates as Indicated in Column (i)"

		Estima	ted for 12 Mo	onths Ended 6	3/30/04	Aut	horized - La	st Rate Case	•
Line <u>No.</u>	<u>item</u> (a)	Return On <u>Equity</u> (b)	Overall Rate of <u>Return</u> (c)	Equity <u>Ratio</u> (d)	Debt <u>Ratio</u> (e)	Return On <u>Equity</u> (f)	Overall Rate of <u>Retum</u> (g)	Equity <u>Ratio</u> (h)	Date of Last <u>Order</u> (i)
	Electric Companies								
1.	Carolina Power & Light Company, d/b/a Progress Energy Carolinas, Inc.	11.52%	8.77%	50.66%	48.43%	12.75%	10.45%	44,00%	08/05/1988
2.	Dominion North Carolina Power	11.01%	8.33%	48.25%	47.33%	11.80%	9.48%	44.82%	02/26/1993
3.	Duke Power, a Division of Duke Energy Corporation	12.66%	9.28%	54.69%	43.81%	12.50%	10.44%	49.82%	11/12/1991
4.	Nantahala Power and Light Company	8.87%	8.17%	54.69%	43.81%	12.10%	10.32%	56.11%	06/18/1993
	Natural Gas Local Distribution Companies								
5.	North Carolina Natural Gas Corporation	2.78%	3.98%	54.66%	45.34%	11.00%	9.27%	51.14%	10/30/2003
6.	Piedmont Natural Gas Company, Inc.	11.01%	9.23%	54.51%	45.49%	11.30%	9.70%	52.71%	10/05/2000
7.	Public Service Company of North Carolina, Inc.	10.07%	8.17%	49.03%	50.97%	11.40%	9.82%	51.91%	10/30/1998
	Telecommunications Companies								
	Rate of Return Regulated Companies								
8.	Citizens Telephone Company	11.02%	10.32%	72.89%	27.11%	12.70%	10.11%	44.95%	02/26/1991
9,	LEXCOM Telephone Company	11.96%	11.89%	97.24%	2.76%	16.25%	12.77%	37.22%	06/14/1982
J.	ELACOM receptions company	11.0070	11.0070	Dr.12-70	2.7070	70.2070	12.7770		0.00.00.00.00.00.00.00.00.00.00.00.00.0
	Price Plan Regulated Companies	Data is	not available	e. See Note [	1]				
10.	ALLTEL Carolina, Inc.								
11.	BellSouth Telecommunications, Inc.								
12.	Carolina Telephone and Telegraph Company								
13.	Central Telephone Company								
14.	Concord Telephone Company								
15.	MEBTEL Communications								
16.	North State Communications								
17.	Verizon South, Inc.								

### NOTE:

<sup>[1]</sup> Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings and certain other data for the price regulated telephone companies are no longer provided.

## Summary Statement Of Key Financial Ratios Achieved by And Authorized for Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended June 30, 2004, Except for Certain Telecommunications Companies - See Note [1]"

#### **NOTES** - continued

#### NOTES:

[2] In 2004, Standard & Poor's Rating Services assigned new business profile scores to U.S. utility and power companies including investor-owned electric, natural gas, and water utilities in the U.S. and excluding telecommunications utilities, to better reflect the relative business risk among companies in the U.S. utility and power companies sector. The business profile scores assess the qualitative attributes of a company, with "1" being considered lowest risk and "10" highest risk. As of June 2004 the overall median business profile score is "5". The range was 2 to 7 for the six utilities which are, in part, regulated by the North Carolina Utilities Commission included in the June 2004 article published by Standard & Poor's.

For most companies in this sector, business profile scores are assessed using five categories; specifically, "regulation, markets, operations, competitiveness, and management". The emphasis placed on each category may be influenced by the dominant strategy of the company or other factors. For example, for a regulated transmission and distribution company, regulation may account for 30% to 40% of the business profile score because regulation can be the single-most important credit driver for this type of company. Conversely, competition, which may not exist for a transmission and distribution company, would provide a much lower proportion (e.g., 5% to 15%) of the business profile.

In 2004, Standard & Poor's also revised the key financial guidelines that it uses as an integral part of evaluating the credit quality of U.S. utility and power companies. The financial guidelines for three principal ratios: (1) funds from operations interest coverage, (2) funds from operations to total debt, and (3) total debt to total capital were broadened to be more flexible; and pretax interest coverage as a key credit ratio was eliminated. The rating analysis performed by Standard & Poor's not only takes into account these three financial ratios and other financial ratios that do not have published guidelines for each rating category; but it is also influenced by other factors, including (1) effectiveness of liability and liquidity management, (2) analysis of internal funding sources, (3) return on invested capital, (4) the record of execution of stated business strategies, (5) accuracy of projected performance versus actual results, as well as the trend, (6) assessment of management's financial policies and attitude toward credit, and (7) corporate governance practices.

The published guidelines, as of June 2004, for the three aforementioned financial ratios are, according to Standard & Poor's, only guidelines associated with expectations for various rating levels. Such guidelines, for business profiles 1-10 are set forth below:

Funds from operations/interest coverage (x)

I	Business Profile*		AA	ì	Α	I	E	3BB	1	3B	ı
-	1	3	2.5	2.5	5   1	.5	1.5	1	1		1
I	2	4	3	3	Ì.	2	2	1	1	ĺ	Ĺ
ĺ	3	4.5	3.5	3.5	5   2	.5	2.5	1.5	1.5	j 1	Ĺ
-	4	5	4.2	4.2	2 ∣ 3	.5	3.5	2.5	2.5	1.5	Ĺ
Ì	5	5.5	4.5	4.5	5 İ 3	.8	3.8	2.8	2.8	1.8	Ĺ
ĺ	6	6	5.2	5.2	2 ∣ 4	.2	4.2	3	3	2	Ĺ
ĺ	7	8	6.5	6.5	5 İ 4	.5 Ì	4.5	3.2	3.2	2.2	Ĺ
į	8 İ	10	7.5	7.5	5 İ 5	.5 İ	5.5	3.5	3.5	2.5	i
1	9 j		i	j 10	i i	7 j	7	4	1 4	2.8	i
Í	10 İ		i	i 11	i .	B İ	8	j 5	5	i 3	i

<sup>\*</sup>See Standard & Poor's Rating Services' publications for explanation of this score.

Funds from operations/total debt (%)

١	Business Profile*	1		AA		ı		Α		I		BBB		f		вв		1
- [	1		20	- 1	15	- 1	15	- 1	10		10	1	5			- 1		Ĺ
-	2		25	- 1	20	Ì	20	ĺ	12		12		8	ĺ		1		Ĺ
-	3		30	ĺ	25	Ì	25	ĺ	15	ĺ	15	ĺ	10	ĺ	10	ĺ	5	Ĺ
- 1	4	1	35		28	Ì	28	Ì	20	1	20	1	12	İ	12	ĺ	8	Ĺ
-	5	1	40	- 1	30	Ì	30	ĺ	22		22	İ	15	Ì	15	į	10	i
- [	6	1	45	- 1	35	Ì	35	Ĺ	28		28	İ	18	Ì	18	i	12	Ì
-	7	1	55	ĺ	45	Ĺ	45	İ	30	ĺ	30	ĺ	20	ĺ	20	Ĺ	15	ì
-1	8	ĺ	70	Ĺ	55	ĺ	55	i	40	ĺ	40	ĺ	25	i	25	i	15	i
- 1	9	1		Ĺ		Ĺ	65	Ĺ	45	ĺ	45	İ	30	i	30	i	20	Ĺ
-	10			ĺ		İ	70	j	55	1	55	j	40	j	40	i	25	ij

<sup>\*</sup>See Standard & Poor's Rating Services' publications for explanation of this score.

## Summary Statement Of Key Financial Ratios Achieved by And Authorized for Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended June 30, 2004, Except for Certain Telecommunications Companies - See Note [1]"

**NOTES** - continued

NOTES: Total debt/total capital (%):

Bus	iness Profile*	A	A I		A	1	BBB	1	BB	- 1
Ì	1	48	55	55	60	60	70			
İ	2	45	52	52	58	58	68			
İ	3	42	50	50	55	55	65	6.5	5   70	
i	4	38	45	45	52	52	62	62	2   68	İ
İ	5	35	42	42	50	50	60	60	0   65	İ
1	6	32	40	40	48	48	58	58	3   62	
1	7	30	38	38	45	1 45	55	5	5   60	
1	8	25	35	35	42	1 42	52	52	2   58	
1	9			32	40	40	50	50	)   55	
1	10			25	35	1 35	48	48	3   52	

<sup>\*</sup>See Standard & Poor's Ratings Services' publications for explanation of this score.

[3] Selected financial market indicators from "Moody's Credit Perspectives", Volume 97, No. 48, November 29, 2004 follow:

Part I

		U.S	S. Treasury Secu	rities	Dealer- Placed	Moody's Long-Term
Line No.	<u>Date</u> (a)	3-Month Bill <u>%</u> (b)	10-Year Note <u>%</u> (c)	30-Year Bond <u>%</u> (d)	3-Month CP <u>%</u> (e)	Corporate Bond Yield % (f)
1.	November 12, 2004	2.04	4.20	4.91	2.22	5.91
2.	November 15, 2004	2.06	4.19	4.90	2.21	5.90
3.	November 16, 2004	2.10	4.21	4.90	2.24	5.90
4.	November 17, 2004	2.08	4.14	4.84	2.26	5.84
5.	November 18, 2004	2.09	4.12	4.81	2.26	5.82
6.	Month of October 2004	1.75	4.08	4.85	1.97	5.87
7.	Month of September 2004	1.65	4.12	4.91	1.81	5.91

Part II

Moody's public utility long-term bond yield averages (%):

			Past 12-	Months_	Mor	Sept. 2004 (f) - 5.79	
Line No.	Rating (a)	11/18/04 (b)	<u>High</u> (c)	<u>Low</u> (d)	Oct. 2004 (e)		
1.	Aaa	-	-	_	-	-	
2.	Aa	5.76	6.66	5.74	5.74	5.79	
3.	Α	5.88	6.62	5.94	5.94	5.98	

<sup>[4]</sup> According to "Moody's Credit Perspectives", Volume 97, No. 48 as of 12/10/01 the "Aaa" Utilities Index will be discontinued indefinitely.

## Summary Statement Of Key Financial Ratios Achieved by And Authorized for Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended June 30, 2004, Except for Certain Telecommunications Companies - See Note [1]"

**NOTES** - continued

NOTES: [5] Selected financial market indicators from "Moody's Credit Perspectives", Volume 97, No. 48, November 29, 2004 follow - continued:

Part III

New offerings by public utilities – listing is all inclusive for week of November 29, 2004:

1:					Yield	
Line <u>No.</u>	Company Name (a)	Amount (b)	Term (c)	Current (d)	<u>Maturity</u> (e)	Rating (f)
1.	OGE Energy Corp.	\$100 Million	10 Years	5.000%	5.130%	NR
2.	Dominion Resources Inc.	\$412.305 Million	2 Years	3.660%	3.550%	NR
3.	Indiana Michigan Power Company	\$175 Million	10 Years	5.050%	5.090%	NR
4.	Consolidated Natural Gas Company	\$400 Million	10 Years	5.000%	5.040%	A3
5.	L-3 Communications Corporation	\$650 Million	11 Years	5.875%	5.880%	ВаЗ
6.	BellSouth Corporation	\$800 Million	8 Years	4.750%	4.620%	NR
7.	BellSouth Corporation	\$700 Million	30 Years	6.000%	6.100%	NR
8.	BellSouth Corporation	\$500 Million	3 Years	Floating	-	NR
9.	Citizens Communications Company	\$700 Million	9 Years	6.250%	6.400%	Ва3
10.	Kinder Morgan Energy Partners, L.P.	\$500 Million	10 Years	5.125%	5.150%	Baa1
11.	Alabama Power Company	\$300 Million	3 Years	3.500%	3.270%	A2
12.	Nevada Power Company	\$250 Million	11 Years	5.875%	5.890%	Ba2
13.	Potomac Edison Company (The)	\$175 Million	10 Years	5.350%	5.340%	NR
14.	Delmarva Power & Light Company	\$100 Million	10 Years	5.00%	5.060%	Baa1
<b>15</b> .	Charter Communications, Inc.	\$750 Million	5 Years	5.875%	-	Са

<sup>[6]</sup> Floating - No other information was reported with respect to the cost rate for this offering.

<sup>[7]</sup> NR denotes that no rating has been requested, or that there is insufficient information on which to base a rating, or that Moody's does not rate a particular type of obligation as a matter of policy, or that the rating is for a privately placed issue which is not published.

# Statement of Authorized Returns On Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports, Volume Nos. 227-235, from September 2003 through October 2004

(Statement Is All Inclusive With Respect To Returns Published)

Line <u>No</u> .	Company (Jurisdiction) (a)	Authorized Common <u>Equity</u> (b)	Overall (c)	Date Of <u>Order</u> (d)	Volume No. Public Utilities <u>Reports</u> (e)
	Electric Companies				
1.	Connecticut Light & Power Company (CT)	9.85%	N/A	12/17/03	Volume 229
2.	Pacific Corp. (WY)	10.75%	8.42%	02/28/04	Volume 232
3.	Idaho Power Company (ID)	10.25%	7.85%	05/25/04	Volume 233
4.	PSI Energy, Inc. (IN)	10.50%	7.30%	05/18/04	Volume 234
5.	Kentucky Utilities Company (KY)	10 - 11%	N/A	06/30/04	Volume 234
	Natural Gas Local Distribution Companies				
6.	Avista Corporation (OR)	10.20%	N/A	09/25/03	Volume 227
7.	Washington Gas Light & Company (DC)	10.60%	8.42%	11/10/03	Volume 229
8.	Central Illinois Light Company (IL)	10.54%	8.16%	10/17/03	Volume 230
9.	Delmarva Power and Light Company, d/b/a Conectiv Power Delivery (DE)	10.50%	7.81%	12/09/03	Volume 231
10.	City Gas Company of Florida (FL)	11.25%	7.36%	02/09/04	Volume 231
11.	Southwest Gas Corp. (CA)	10.90%	9.17%	03/16/04	Volume 232
12.	South Jersey Gas Company (NJ)	10.00%	7.97%	07/08/04	Volume 234
13.	Indiantown Gas Company (FL)	11.50%	N/A	06/02/04	Volume 234
14.	Missouri Gas Energy, a Division of Southern Union Co. (MO)	10.50%	N/A	10/02/04	Volume 235

# Statement of Authorized Returns On Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports, Volume Nos. 227-235, from September 2003 through October 2004

### (Statement Is All Inclusive With Respect To Returns Published)

1 !			ed Returns	Date Of	Volume No. Public Utilities
Line <u>No.</u>	Company (Jurisdiction)	Common <u>Equity</u>	Over <u>all</u>	Order	Reports
	(a)	(b)	(c)	(d)	(e)
	Water Companies				
15.	Birmingham Utilities, Inc. (CT)	10.50%	N/A	08/07/03	Volume 226
16.	Illinois-American Water Company (IL)	10.27%	7.39%	08/12/03	Volume 227
17.	Mauna Lani STP, Inc. (HI)	10.00%	N/A	08/29/03	Volume 228
18.	California Water Service Company (CA)	9.70%	8.90%	09/04/03	Volume 228
19.	Virginia-American Water Company (VA)	9.80%	N/A	09/03/03	Volume 229
20.	Pennsylvania-American Water Company (PA)	10.60%	8.05%	01/29/04	Volume 231
21.	West Virginia-American Water Company (WV)	7.00%	6.63%	01/02/04	Volume 231
22.	Rural Water Company (CT)	15.00%	N/A	01/02/04	Volume 232

NOTE: N/A denotes that information is not available.

## Part III

# Overviews of Selected Financial and Operational Data by Utility:

- Electric Companies
  - Carolina Power & Light Company, d/b/a Progress Energy Carolinas, Inc.
  - Dominion North Carolina Power
  - Duke Power, a Division of Duke Energy Corporation
  - Nantahala Power and Light Company
- Natural Gas Local Distribution Companies
  - North Carolina Natural Gas
  - Piedmont Natural Gas Company, Inc.
  - Public Service Company of North Carolina, Inc.
- Telecommunications Companies
  - ALLTEL Carolina, Inc.
  - BellSouth Telecommunications, Inc.
  - Carolina Telephone and Telegraph Company
  - Central Telephone Company
  - Citizens Telephone Company
  - Concord Telephone Company
  - LEXCOM Telephone Company
  - MEBTEL Communications
  - North State Communications
  - Verizon South Inc.

## CAROLINA POWER & LIGHT COMPANY, d/b/a PROGRESS ENERGY CAROLINAS, INC. SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction

### North Carolina Retail Jurisdicti (Amounts in Thousands)

							Anno	
		_		12 Months En			Growth	Rate
Line		June	June	June	June	June	Four	Current
No.	<u>ltern</u>	<u>2004</u>	2003	<u>2002</u>	<u>2001</u>	<u>2000</u>	<u>Year</u>	Year
	(a)	(b)	(c)	(d)	( <b>e</b> )	(f)	(g)	(h)
1.	Operating Revenue	\$2,612,384	\$2,593,319	\$2,412,131	\$2,379,508	\$2,301,205	3.22%	0.74%
2.	Operating Expenses:							
3.	Fuel	627,195	596,968	488,367	455,807	420,882	10.49%	5.06%
4.	Purchased Power	215,203	236,029	248,224	250,383	245,344	-3.22%	-8.82%
5.	Maintenance	150,194	173,516	150,747	141,460	161,548	-1.81%	-13.44%
6.	Other Operating Expenses	<u>445,506</u>	420,420	<u>399,744</u>	<u>395,286</u>	<u>365,726</u>	<u>5.06%</u>	<u>5.97%</u>
7.	Total Operating Expenses	1,438,098	1,426,933	1,287,082	1,242,916	1,193,500	4.77%	0.78%
8.	Depreciation & Amortization	<u>410,834</u>	409,747	384,550	<u>533.438</u>	<u>377,386</u>	<u>2.15%</u>	0.27%
9.	Total Expenses & Depreciation	1,848,932	1,836,680	1,671,632	1,776,354	1,570,886	4.16%	0.67%
10.	Total Operating Taxes	<u>359,446</u>	360,857	<u>340,245</u>	<u>285,619</u>	<u>343,790</u>	<u>1.12%</u>	<u>-0.39%</u>
11.	Total Expenses, Depr. & Taxes	<u>2,208,378</u>	<u>2,197,537</u>	<u>2,011,877</u>	<u>2,061,973</u>	<u>1,914,676</u>	<u>3.63%</u>	<u>0.49%</u>
12.	Operating Income	<u>\$404.006</u>	\$395,782	\$400,254	<u>\$317.535</u>	\$386,529	<u>1.11%</u>	2.08%
13.	Net Plant Investment	\$4.668.993	\$4.628.506	\$4,366,397	\$4,339,365	\$4.323.272	1.94%	0.87%
14.	Oper, Exp. as a % of Total Revenue	55,05%	55.02%	53.36%	52.23%	51.86%	1.50%	0.05%
15.	Net Pit. Investment per \$ of Revenue	\$1.79	\$1.78	\$1.81	\$1.82	\$1.88	-1.22%	0.56%
16.	Number of Customers Served:							
17.	Residential	987	968	949	926	900	2.33%	1.96%
18.	Commercial	176	170	167	163	157	2.90%	3.53%
19.	Industrial	4	4	4	4	4	0.00%	0.00%
20.	Other	<u>2</u>	<u>2</u>	2	2	2	0.00%	0.00%
21.	Total Number of Customers	<u>1169</u>	<u>1144</u>	1122	<u>1095</u>	<u>1063</u>	2.40%	2.19%
22.	Annual Sales Volume: (Millions kWh)							
23.	Residential	13,755	13,491	12,215	12,534	11,897	3.69%	1.96%
24.	Commercial	11,121	10,870	10,377	10,160	9,732	3.39%	2.31%
25.	Industrial	9,544	9,747	9,916	10,606	11,135	-3.78%	-2.08%
26.	Other	3,703	5,039	3,957	3,652	4,860	-6.57%	-26.51%
27.	Total Sales	38.123	39.147	36.465	36.952	37.624	0.33%	-2.62%
<b>2</b> 7.	Total Guide	<u> </u>	<u> </u>	90,792	<u>55.542</u>	<u> </u>	9.3070	<u>-2.V2.70</u>
28.	Estimated Overall Rate of Return	8.77%	8.84%	9.32%	7.95%	9.75%	-2.61%	-0.79%
29.	Estimated Return on Common Equity	11.52%	11.57%	12.02%	9.01%	12.26%	-1.54%	-0.43%
30.	Common Equity Ratio	50.66%	50.79%	48.64%	48.62%	55.46%	-2.24%	-0.26%
31.	Debt Ratio	48.43%	48.28%	50.47%	50.44%	43.52%	2.71%	0.31%
32.	Estimated Pre-tax Interest Coverage Ratio (Times)	4.65	4.75	4.18	3.40	5.30	-3.22%	-2.11%
		7,00	7.70	7.10	0.40	0.00	-V.ZZ/0	- ee, 1 ( 7D

33. LAST RATE CASE

Authorized Returns: Common Equity 12.75%, Overall 10.45%; Equity Ratio: 44.00%; Date of Order: 8-5-88

<sup>[1]</sup> North Carolina retail jurisdictional revenue equates to 72% of total company electric utility revenue.

<sup>[2]</sup> Net Plant Investment reflects net plant in service.

<sup>[3]</sup> Source of Data: NCUC ES-1 Reports.

<sup>[4]</sup> Columns (c) and (d), Line 8, depreciation and amortization have been corrected for 2003 and 2002, as explained in the cover letter, resulting in higher levels of operating income presented in Columns (c) and (d), Line 12. However, the data provided in Columns (c) and (d), Lines 28, 29, and 32 were included in the previous "Quarterly Review" for quarter ending June 30, 2003 and such data was calculated utilizing the correct amount of depreciation and amortization.

#### **DOMINION NORTH CAROLINA POWER** SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

							Annu	Jal
			1	2 Months End	ed		<u>Growth</u>	Rate
Line		June	June	June	June	June	Four	Current
No.	<u>ltem</u>	2004	2003	2002	<u> 2001</u>	<u>2000</u>	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	Operating Revenue	\$269,641	\$261,225	\$248,676	\$244,262	\$226,279	4.48%	3.22%
2.	Operating Expenses:							
3.	Fuel	51,320	41,903	46,210	36,720	35,953	9.30%	22.47%
4.	Purchased Power	54,339	62,807	45,324	49,829	50,707	1.74%	-13.48%
5.	Maintenance	0	0	0	0	0	N/A	N/A
6.	Other Operating Expenses	63,087	<u>43 343</u>	<u>51,959</u>	<u>54,055</u>	48,997	<u>6.52%</u>	<u>45.55%</u>
7.	Total Operating Expenses	168,746	148,053	143,493	140,604	135,657	5.61%	13.98%
8.	Depreciation & Amortization	<u>25,133</u>	24,034	29,438	<u>27,000</u>	<u>24,140</u>	<u>1.01%</u>	<u>4.57%</u>
9.	Total Expenses & Depreciation	193,879	172,087	172,931	167,604	159,797	4.95%	12.66%
10.	Total Operating Taxes	<u>37,644</u>	<u>38,357</u>	<u>35,597</u>	<u>36,693</u>	<u>31,017</u>	<u>4.96%</u>	<u>-1.86%</u>
11.	Total Expenses, Depr. & Taxes	231,523	210,444	208,528	<u>204,297</u>	<u>190,814</u>	<u>4.95%</u>	10.02%
12.	Operating Income	\$38.118	\$50.781	\$40.148	\$39.965	<u>\$35.465</u>	<u>1.82%</u>	<u>-24.94%</u>
13.	Net Plant Investment	\$553.069	<u>\$518.391</u>	\$409,272	\$425.343	\$401.888	<u>8.31%</u>	6.69%
14.	Oper. Exp. as a % of Total Revenue	62.58%	56.68%	57.70%	57.56%	59.95%	1,08%	10.41%
15.	Net Pit. Investment per \$ of Revenue	\$2.05	\$1.98	\$1.65	\$1.74	\$1.78	3.59%	3.54%
16.	Number of Customers Served:							
17.	Residential	97	96	95	93	91	1.61%	1.04%
18.	Commercial	15	15	15	14	14	1.74%	0.00%
19.	Industrial	0	0	0	0	0	N/A	N/A
20.	Other	<u>2</u>	2	. 2	2	2	0.00%	0.00%
21.	Total Number of Customers	114	113	112	<u>109</u>	<u>107</u>	<u>1.60%</u>	0.88%
22.	Annual Sales Volume; (Millions kWh)							
23.	Residential	1,482	1,454	1,272	1,375	1,254	4.26%	1.93%
24.	Commercial	755	749	709	702	673	2.92%	0.80%
25.	Industrial	1,656	1,617	1,530	1,339	1,215	8.05%	2.41%
26.	Other	<u>152</u>	<u>148</u>	<u>132</u>	<u>137</u>	<u>127</u>	<u>4.59%</u>	2.70%
27.	Total Sales	<u>4.045</u>	<u>3.968</u>	<u>3.643</u>	<u>3.553</u>	<u>3.269</u>	<u>5.47%</u>	<u>1.94%</u>
28.	Estimated Overall Rate of Return	8.33%	11.03%	9.69%	9.64%	9.09%	-2.16%	-24.48%
	Estimated Return on Common Equity		15.94%	13.43%	12.62%	11.26%	-0.56%	-30.93%
29.		11.01%						
30,	Common Equity Ratio	48.25%	48.27%	46.52%	47.16%	48.18%	0.04%	-0.04%
31.	Debt Ratio	47.33%	45.23%	47.43%	45.20%	42.49%	2,73%	4.64%
32.	Estimated Pre-tax Interest Coverage Ratio (Times)	4.75	5,36	4.66	4.53	4.33	2.34%	-11.38%

33. LAST RATE CASE Authorized Returns: Common Equity 11.80%, Overall 9.48%; Equity Ratio: 44.82%; Date of Order: 2-26-93

North Carolina retail jurisdictional revenue equates to 5% of total company electric utility revenue.
 Net Plant Investment reflects net plant in service.
 Source of Data: NCUC ES-1 Reports.
 N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.
 Pursuant to the Order Approving Stipulation issued on March 18, 2005, in Docket No. E-22, Sub 412, Dominion will file revised ES-1 Reports to reflect presumed regulatory assets, deferred income taxes, and amortizations set forth in paragraphs 10 and 11 of the Stipulation and Agreement dated March 8, 2005. Certain amounts presented above will be updated to present the revised data once the revised ES-1 Reports are provided by Dominion.

### **DUKE POWER, A DIVISION OF DUKE ENERGY CORPORATION** SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction

(Amounts in Thousands)

							Annu	al
			1	12 Months End	beb		Growth	Rate
Line		June	June	June	June	June	Four	Current
No.	<u>Item</u>	<u>2004</u>	2003	2002	2001	2000	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	Operating Revenue	\$3,468,018	\$3,447,283	\$3,209,866	\$3,232,448	\$3,089,262	2.93%	0.60%
2.	Operating Expenses:							
3.	Fuel	622,841	565,774	501,612	486,766	443,520	8.86%	10.09%
4.	Purchased Power	290,588	291,807	283,686	311,761	281,261	0.82%	-0.42%
5.	Maintenance	318,342	370,268	293,051	306,436	287,311	2.60%	-14.02%
6.	Other Operating Expenses	649,522	646,095	685,544	688,807	683,270	-1.26%	0.53%
7.	Total Operating Expenses	1,881,293	1,873,944	1,763,893	1,793,770	1,695,362	2.64%	0.39%
8.	Depreciation & Amortization	<u>550,247</u>	<u>471,641</u>	<u>414,172</u>	<u>387,769</u>	<u>364,471</u>	<u>10.85%</u>	<u>16.67%</u>
9.	Total Expenses & Depreciation	2,431,540	2,345,585	2,178,065	2,181,539	2,059,833	4.23%	3.66%
10.	Total Operating Taxes	<u>460,675</u>	469,703	<u>462,661</u>	<u>478,944</u>	<u>475,075</u>	<u>-0.77%</u>	<u>-1.92%</u>
11.	Total Expenses, Depr. & Taxes	2,892,215	2,815,288	2,640,726	2.660,483	2,534,908	<u>3.35%</u>	<u>2.73%</u>
12.	Operating Income	\$575.803	\$631.995	<b>\$</b> 569.140	\$571.9 <u>65</u>	\$554.354	0.95%	<u>-8.89%</u>
13.	Net Plant Investment	<u>\$7.707.449</u>	<u>\$7.033.642</u>	\$6.613.383	<u>\$6.471.5</u> 13	\$6.192.413	5.62%	<u>9.58%</u>
14.	Oper. Exp. as a % of Total Revenue	54.25%	54.36%	54,95%	55,49%	54.88%	-0.29%	-0.20%
17.	Opon Exp. 23 a 74 of Total New York	04.2070	54.5576	04,30,0	55.4576	04.0070	-0.2070	-0.2070
15.	Net Pit, Investment per \$ of Revenue	\$2.22	\$2,04	\$2.06	\$2.00	\$2.00	2.64%	8.82%
16.	Number of Customers Served:							
17.	Residential	1,384	1,368	1,369	1,332	1,307	1.44%	1,17%
18.	Commercial	226	220	219	212	209	1.97%	2.73%
19.	Industrial	6	6	219 6	212	20 <del>9</del> 6	0.00%	0.00%
	Other					· ·		
20. 21.	Total Number of Customers	<u>10</u> 1.626	<u>9</u> 1.603	<u>8</u> 1.602	<u>8</u> 1.5 <u>58</u>	<u>8</u> 1.530	<u>5.74%</u> <u>1.53%</u>	<u>11.11%</u> 1. <b>43%</b>
			<del></del>					
22.	Annual Sales Volume: (Millions kWh)							
23.	Residential	18,541	18,258	17,041	17,228	16,598	2.81%	1.55%
24.	Commercial	19,357	18,860	18,457	17,916	17,378	2.73%	2.64%
25.	Industrial	14,731	15,428	15,478	16,926	17,748	-4.55%	-4.52%
26.	Other	<u>2,382</u>	4.019	<u>218</u>	<u>236</u>	<u>232</u>	<u>79.00%</u>	<u>-40.73%</u>
27.	Total Sales	<u>55.011</u>	<u>56.565</u> •	<u>51.194</u>	<u>52.306</u>	<u>51.956</u>	<u>1.44%</u>	<u>-2.75%</u>
28.	Estimated Overall Rate of Return	9.28%	10.63%	9.79%	10.17%	10.10%	-2.09%	-12.70%
29.	Estimated Return on Common Equity	12.66%	14.43%	12.48%	12.50%	12.30%	0.72%	-12.27%
30.	Common Equity Ratio	54.69%	55.77%	61.25%	58.44%	58.76%	-1.78%	-1.94%
31.	Debt Ratio	43.81%	42.78%	36.75%	38.97%	38.43%	3.33%	2.41%
32.	Estimated Pre-tax Interest Coverage Ratio (Times)	5.91	6.11	7.02	5.64	5,67	1.04%	-3.27%

33. LAST RATE CASE

Authorized Returns: Common Equity 12.50%, Overall 10.44%; Equity Ratio: 49.82%; Date of Order: 11-12-91

- North Carolina retail jurisdictional revenue equates to 70% of total company electric utility revenue.
   Net Plant Investment reflects net plant in service.
   Source of Data: NCUC ES-1 Reports.

- [4] Schedule reflects certain revised data for 2003 [Column (c), Lines 26 and 27], as provided by Duke, and as explained in the cover letter of this report.
- [5] Schedule reflects certain revised data for 2001 [Column (e)] and 2000 [Column (f)], as provided by Duke, and as previously reported
- in the Commission's "Quarterly Review" Revisions issued on June 20, 2003.

  [6] The estimated ROE impacts of the BPM net revenues under the sharing arrangement approved in Docket No. E-7, Sub 751 are as follows for the 12-month periods ending June 30th: 2004 0.35%; 2003 N/A; 2002 N/A; 2001 N/A; and 2000 N/A.

### NANTAHALA POWER AND LIGHT COMPANY

### SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction

(Amounts in Thousands)

							Ann	ual
				2 Months End			Growth	
Line		June	June	June	June	June	Four	Current
<u>No.</u>	<u>ltem</u>	<u>2004</u>	<u>2003</u>	2002	<u>2001</u>	<u>2000</u>	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	Operating Revenue	\$81,919	\$79,274	\$73,885	\$72,906	\$67,669	4.89%	3.34%
2.	Operating Expenses:				_	_		
3.	Purchased Power - Special Contract	0	0	0	0	0	N/A	N/A
4.	Purchased Power - Regular	36,239	34,584	31,174	30,843	27,194	7.44%	4.79%
5.	Maintenance	5,860	7,156	6,362	5,905	5,021	3.94%	-18.11%
6.	Other Operating Expenses	<u>7.194</u>	<u>7,972</u>	<u>10,406</u>	<u>8,625</u>	<u>8,362</u>	<u>-3.69%</u>	<u>-9.76%</u>
7.	Total Operating Expenses	49,293	49,712	47,942	45,373	40,577	4.98%	-0.84%
8.	Depreciation & Amortization	<u>8,857</u>	<u>8,233</u>	<u>7,583</u>	<u>6.766</u>	<u>6,253</u>	<u>9.09%</u>	<u>7.58%</u>
9.	Total Expenses & Depreciation	58,150	57,945	55,525	52,139	46,830	5.56%	0.35%
10.	Total Operating Taxes	<u>9,263</u>	9,388	<u>7,271</u>	<u>8,473</u>	8,950	0.86%	<u>-1.33%</u>
11.	Total Expenses, Depr. & Taxes	<u>67,413</u>	<u>67,333</u>	<u>62,796</u>	60,612	<u>55,780</u>	<u>4.85%</u>	<u>0.12%</u>
12.	Operating Income	\$14,506	<u>\$11.941</u>	<b>\$</b> 11.089	\$12.294	\$11.889	<u>5.10%</u>	<u>21.48%</u>
13.	Net Plant Investment	<u>\$195.815</u>	<u>\$190,760</u>	\$173.880	\$165,280	<u>\$151.090</u>	<u>6.70%</u>	<u>2.65%</u>
14.	Oper. Exp. as a % of Total Revenue	60.17%	62.71%	64.89%	62.23%	59.96%	0.09%	-4.05%
1-7.	Opon Exp. as a 70 of Total Novellas							
15.	Net Plt. Investment per \$ of Revenue	\$2.39	\$2.41	\$2.35	\$2.27	\$2.23	1.75%	-0.83%
16,	Number of Customers Served:							
17.	Residential	60	59	57	56	55	2.20%	1.69%
18.	Commercial	7	7	7	7	7	0.00%	0.00%
19.	Industrial	0	0	0	0	0	N/A	N/A
20.	Other	<u>o</u>	<u>o</u>	<u>0</u>	<u>0</u>	<u>o</u>	N/A	N/ <u>A</u>
21.	Total Number of Customers	<u>67</u>	<u>66</u>	<u>64</u>	<u>63</u>	62	1.96%	1.52%
22.	Annual Sales Volume: (Millions kWh)							
23.	Residential	614	591	552	559	525	3.99%	3.89%
24.	Commercial	429	422	396	379	366	4.05%	1.66%
25.	Industrial	121	118	118	127	140	-3.58%	2.54%
26.	Other	<u>2</u>	<u>2</u>	<u>2</u>	<u>2</u>	<u>2</u>	<u>0.00%</u>	<u>0.00%</u>
27.	Total Sales	<u>1.166</u>	<u>1.133</u>	<u>1.068</u>	<u>1.067</u>	<u>1.033</u>	<u>3.07%</u>	<u>2.91%</u>
28.	Estimated Overall Rate of Return	8.17%	6.90%	6.78%	8.09%	8.47%	-0.90%	18.41%
29.	Estimated Return on Common Equity	8.87%	6.66%	6.44%	8.59%	9.28%	-0.90%	33.18%
30.	Common Equity Ratio	54.69%	65.62%	62.54%	59.63%	56.72%	-0.91%	-16.66%
31.	Debt Ratio	43.81%	34.38%	37.46%	40.37%	43.28%	0.30%	27.43%
32.	Estimated Pre-tax Interest Coverage Ratio (Times)	3.52	4.02	3.30	3.82	3.74	-1.50%	-12.44%

33. LAST RATE CASE Authorized Returns: Common Equity 12.10%, Overall 10.32%; Equity Ratio: 56.11%; Date of Order: 6-18-93

North Carolina retail jurisdictional revenue equates to 97% of total company electric utility revenue.
 Net Plant Investment reflects net plant in service.
 Source of Data: NCUC ES-1 Reports.
 N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

### NORTH CAROLINA NATURAL GAS CORPORATION SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction

(Amounts in Thousands)

			42 14	lonths Ended			Ann Growti	
		luma		June	June	June	Four	Current
Line		June	June					
No.	<u>ltem</u> (a)	<u>2004</u> (b)	2003 (c)	<u>2002</u> (d)	2001 (e)	<u>2000</u> (f)	<u>Year</u> (g)	<u>Year</u> (h)
	(4)	(2)	(-)	(-)	(-)	67	(3)	( )
1.	Operating Revenue:							
2.	Residential	\$86,658	\$68,493	\$50,897	\$81,119	N/A	N/A	26.52%
3.	Commercial	65,209	46,627	36,130	56,232	N/A	N/A	39.85%
4.	Industrial	59,2 <del>94</del>	113,543	51,098	100,915	N/A	N/A	-47.78%
5.	Public Authorities	189	2,122	1,706	2,824	N/A	N/A	-91.09%
6.	Resale	25,332	44,612	14,839	39,347	N/A	N/A	-43.22%
7.	Other	<u>59,011</u>	<u>99,995</u>	<u> 107,794</u>	<u>111,395</u>	<u>N/A</u>	N/A	<u>-40.99%</u>
8.	Total Operating Revenue	<u>295,693</u>	<u>375,392</u>	<u> 262.464</u>	<u>391,832</u>	<u>N/A</u>	<u>N/A</u>	<u>-21.23%</u>
9,	Cost of Gas	<u>199,394</u>	286,543	<u>179,446</u>	324,693	<u>N/A</u>	N/A	<u>-30.41%</u>
10.	Margin	96,299	88,849	83,018	67,139	N/A	N/A	8.39%
11.	O & M Expenses	53,587	172,962	46,065	42,332	N/A	N/A	-69.02%
12.	Other Deductions	<u>27,447</u>	<u>27,542</u>	<u>25,226</u>	<u>25,498</u>	<u>N/A</u>	<u>N/A</u>	<u>-0.34%</u>
13.	Operating Income	\$15.265	(\$111.655)	<b>\$11.727</b>	<u>(\$691)</u>	N/A	<u>N/A</u>	N/A
14.	Net Plant Investment	\$451.371	\$377.733	\$352.174	<u>\$299.142</u>	N/A	N/A	<u>19.49%</u>
15.	Operating Exp. as a % of Margin	55.65%	194.67%	55.49%	63.05%	N/A	N/A	-71.41%
16.	Net Pit. Investment per \$ of Margin	\$4.69	\$4.25	\$4.24	\$4.46	N/A	N/A	10.35%
47	One Bullingered in BT-1							
17. 18.	Gas Delivered in DTs: Residential	7.076	7 150	E 400	7,015	N/A	N/A	1.63%
		7,276	7,159	5,486		N/A	N/A	8.87%
19. 20.	Commercial	6,453	5,927	4,975	5,956	N/A N/A	N/A	-55.94%
	Industrial	8,843	20,069	13,015	14,766			
21.	Public Authorities	18	268	232	286	N/A	N/A	-93.28%
22.	Resale	3,888	7,313	2,582	4,855	N/A	N/A	-46.83%
23.	Other	<u>36,811</u>	<u>23,641</u>	<u>32,711</u>	<u>19,249</u>	N/A	<u>N/A</u>	<u>55,71%</u>
24.	Total DTs	63.289	64.377	59.001	<u>52.127</u>	N/A	N/A	<u>-1.69%</u>
25.	Number of Customers:							
26.	Residential	106	104	104	100	N/A	N/A	1.92%
27.	Commercial	15	14	14	14	N/A	N/A	7.14%
28.	Industrial	0	0	0	0	N/A	N/A	N/A
29.	Public Authorities	0	4	4	4	N/A	N/A	N/A
30.	Resale	0	57	56	54	N/A	N/A	N/A
31.	Other	<u>o</u>	<u>o</u>	<u>o</u>	<u>0</u>	N/A	<u>N/A</u>	N/A
32.	Total Number of Customers	121	179	<u>178</u>	172	N/A	N/A	-32.40%
33.	Estimated Overall Rate of Return	3.98%	4,04%	4.83%	4.81%	9.86%	-20.29%	-1.49%
34.	Estimated Return on Common Equity	2.78%	1.82%	2.80%	2.39%	12.92%	-31.89%	52.75%
35.	Common Equity Ratio	54.66%	50.80%	48.64%	45.19%	51.93%	1.29%	7.60%
36.	Debt Ratio	45.34%	48.27%	50.47%	53.95%	47.20%	-1.00%	-6.07%
37.	Estimated Pre-tax Interest Coverage Ratio (Times)	2.01	1,51	1,64	1,41	4.46	-18.07%	33.11%

38. LAST RATE CASE Authorized Returns: Common Equity 11.00%, Overall 9.27%; Equity Ratio: 51.14%; Date of Order: 10-30-03

- Notes: [1] Rates are set on a total company basis.

  - [2] Net Plant Investment reflects net plant in service.
     [3] Source of Data: Shareholders' Reports and the NCUC GS-1 Reports.
  - [4] Data provided in Column (b), Lines 33-37 is based on calculations derived from use of Piedmont Natural Gas Company, Inc.'s capital structure. The acquisition of North Carolina Natural Gas Corporation by Piedmont Natural Gas Company, Inc. from Carolina Power and Light Company was approved by the Commission on June 26, 2003.
  - [5] Data provided in Columns (c), (d), (e) and (f), Lines 33-37, is based on calculations derived from use of Carolina Power & Light Company's capital structure. The acquisition of North Carolina Natural Gas Corporation by Carolina Power & Light Company was approved by the Commission on July 13, 1999.
  - [6] N/A denotes that data is not available or not applicable or that information is, essentially, unmeaningful.

Annual

## PIEDMONT NATURAL GAS COMPANY, INC. SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction

(Amounts In Thousands)

			12 M	onths Ended			Ann Growth	
Line		June	June	June	June	June	Four	Current
					2001	2000	Year	Year
<u>No.</u>	<u>ltem</u>	<u>2004</u>	<u>2003</u>	<u>2002</u>				_
	(a)	(b)	(c)	(d)	(e)	<b>(f)</b>	(g)	(h)
4	Operating Revenue:							
1.	Operating Revenue:	#245 BDG	6244.206	#340 340	#224 EE4	6204 740	13.76%	10.15%
2.	Residential	\$342,898	\$311,306	\$219,319	\$321,554	\$204,719		
3.	Commercial	174,460	154,070	103,430	168,705	111,571	11.82%	13.23%
4.	Industrial	47,869	42,860	31,481	93,289	113,026	-19.33%	11.69%
5.	Public Authorities	400	502	477	2,651	2,778	-38.40%	-20.32%
6.	Resale	9	9	5	0	0	N/A	0.00%
7.	Other	<u> 26,690</u>	<u> 26,424</u>	<u>25,158</u>	<u>17,998</u>	<u>17,712</u>	<u>10.80%</u>	<u>1.01%</u>
8.	Total Operating Revenue	<u>592,326</u>	<u>535,171</u>	<u>379,870</u>	<u>604,197</u>	<u>449,806</u>	<u>7.12%</u>	<u>10.68%</u>
9,	Cost of Gas	384,029	334,020	<u>193,985</u>	421,720	272,926	<u>8.91%</u>	<u>14.97%</u>
10.	Margin	208,297	201,151	185,885	182,477	176,880	4.17%	3.55%
11.	O & M Expenses	85,118	85,584	77,892	78,504	72,245	4.18%	-0.54%
12.	Other Deductions	66,378	60,473	56,125	52,245	<u>53,497</u>	5.54%	9.76%
						<del></del>		
13.	Operating Income	\$56,801	\$55,094	\$51.868	\$51,728	\$51.138	2.66%	3.10%
14.	Net Plant Investment	<b>\$</b> 750.197	\$640,446	\$612,901	\$584.518	\$557.448	7.71%	17.14%
15.	Operating Exp. as a % of Margin	40.86%	42.55%	41.90%	43,02%	40.84%	0.01%	-3.97%
		1010010	(2.00.0	11.0070	10.02.0	10.07.00	5.5	2.2.72
16.	Net Pit. Investment per \$ of Margin	\$3.60	\$3.18	\$3.30	\$3.20	\$3.15	3.39%	13.21%
	The fire and continue point of intergrat	Ψ5.50	40.10	40.00	Ψ0.20	40.10	0.0070	10,2170
17.	Gas Delivered in DTs:							
		00.040	20.007	04.000	00.040	04.070	5 000/	0.000/
18.	Residential	30,012	32,907	24,386	28,919	24,379	5.33%	-8.80%
19.	Commercial	17,732	19,166	14,457	18,098	16,788	1.38%	-7.48%
20.	Industrial	5,831	6,141	5,473	13,662	25,775	-31.03%	-5.05%
21.	Public Authorities	41	58	61	256	387	-42.95%	-29.31%
22.	Resale	0	0	0	0	0	N/A	N/A
23.	Other	28,225	28,710	27,836	17, <u>795</u>	<u>15,463</u>	16,23%	-1.69%
24.	Total DTs	81.841	86.982	72.213	78,730	82.792	-0.29%	-5.91%
25.	Number of Customers:							
26.	Residential	416	416	383	369	354	4.12%	0.00%
27.	Commercial	46	46	43	42	41	2.92%	0.00%
28.	Industrial	2	2	1	2	2	0.00%	0.00%
29.	Public Authorities	1	1	1	1	5	-33.13%	0.00%
30.	Resale	0	0	0	0	0	N/A	N/A
31.	Other	<u>0</u>	<u>0</u>	<u>0</u>	. <u>0</u>	<u>0</u>	<u>N/A</u>	<u>N/A</u>
32.	Total Number of Customers	<u>465</u>	<u>465</u>	<u>428</u>	<u>414</u>	<u>402</u>	<u>3.71%</u>	<u>0.00%</u>
33,	Estimated Overall Rate of Return	9.23%	8.88%	8.64%	8.88%	9.67%	-1,16%	3.94%
34.	Estimated Return on Common Equity	11.00%	10.09%	9.66%	10.03%	11.50%	-1.11%	9.02%
35,	Common Equity Ratio	54,51%	54.19%	52.92%	50.66%	52.65%	0.87%	0.59%
36.	Debt Ratio	45.49%	45.81%	47.08%	49.34%	47.35%	-1.00%	-0.70%
37.	Estimated Pre-tax Interest Coverage							
	Ratio (Times)	4.04	3.62	3.35	3.10	3,66	2.50%	11.60%
	· ·		<del>-</del>					

Authorized Returns: Common Equity 11.30%, Overall 9.70%; Equity Ratio: 52.71%; Date of Order: 10-5-00

38.

LAST RATE CASE

Notes: [1] North Carolina retail jurisdictional revenue equates to 40% of total company gas utility revenue.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: Shareholders' reports and the NCUC GS-1 Reports.
[4] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

### PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC.

### SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts In Thousands)

			12 M	ionths Ended				nual h Rate
Line		June	June	June	June	June	Four	Current
No.	<u>ltem</u>	2004	2003	2002	2001	2000	Year	Year
110.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
	(4)	(0)	(0)	(4)	(0)	(1)	(9)	(.,)
1.	Operating Revenue:							
2.	Residential	\$303,439	\$273,005	\$200,184	\$299,088	\$198,154	11.24%	11.15%
3.	Commercial	145,002	125,326	89,990	145,141	88,044	13.28%	15.70%
4.	Industrial	8,859	10,098	7.909	13,239	9,820	-2.54%	-12.27%
5.	Public Authorities	0	0	0	0	0	N/A	N/A
6.	Resale	14	9	7	7	0	N/A	55.56%
7.	Other	62,098	48,787	42,344	48,459	43,605	9.24%	27.28%
8.	Total Operating Revenue	<u>519,412</u>	457,225	340,434	505,934	339,623	11.21%	13.60%
٥.	Total oppositing Horolina	<u> </u>	107,122	<u> </u>		<u></u> 1	<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	
9.	Cost of Gas	<u>342,951</u>	<u>284,610</u>	<u>172,623</u>	<u>336.101</u>	<u>174,519</u>	<u>18.40%</u>	<u>20,50%</u>
10.	Margin	176,461	172,615	167,811	169,833	165,104	1.68%	2.23%
11.	O & M Expenses	76,968	73,389	70,443	64,384	69,518	2.58%	4.88%
			,	, -	,	•		
12.	Other Deductions	<u>55,662</u>	<u>55.987</u>	<u>59.470</u>	<u>68,363</u>	<u>59,560</u>	<u>-1.68%</u>	<u>-0.58%</u>
13.	Operating Income	<u>\$43.831</u>	\$43.239	\$37,898	\$37.086	\$36.026	5.02%	<u>1.37%</u>
14.	Net Plant Investment	\$575.140	\$559,910	\$539.710	\$478.655	<u>\$495.691</u>	3.79%	<u>2.72%</u>
15.	Operating Exp. as a % of Margin	43.62%	42.52%	41.98%	37.91%	42.11%	0.88%	2.59%
16.	Net Plt. Investment per \$ of Margin	\$3.26	\$3.24	\$3.22	\$2.82	\$3.00	2.10%	0.62%
	, -							
17.	Gas Delivered in DTs:							
18.	Residential	24,787	25,974	20,442	24,647	21,358	3.79%	-4.57%
19	Commercial	14,430	14,819	12 <b>164</b>	14,676	12,913	2.82%	-2.63%
20.	Industrial	1,111	1,496	1,342	1,521	1,718	-10.32%	-25.74%
21.	Public Authorities	0	0	0	0	0	N/A	N/A
22	Resale	1	1	1	0	0	N/A	0.00%
23.	Other	<u>29.903</u>	<u>29,209</u>	<u>31,318</u>	<u>28,549</u>	<u>34,103</u>	<u>-3.23%</u>	<u>2.38%</u>
24.	Total DTs	<u>70.232</u>	<u>71.499</u>	<u>65.<b>26</b>7</u>	<u>69.393</u>	<u>70,092</u>	<u>0.05%</u>	<u>-1.77%</u>
25.	Number of Customers:							
26.	Residential	351	340	326	317	307	3.41%	3.24%
27.	Commercial	37	36	37	43	42	-3.12%	2.78%
28.	Industrial	0	0	0	2	2	N/A	N/A
29.	Public Authorities	0	0	0	0	0	N/A	N/A
30	Resale	0	0	0	0	0	N/A	N/A
31.	Other	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>. o</u>	<u>N/A</u>	<u>N/A</u>
32.	Total Number of Customers	<u>388</u>	<u>376</u>	<u>363</u>	<u>362</u>	<u>351</u>	<u>2.54%</u>	<u>3.19%</u>
33.	Estimated Overall Rate of Return	8.17%	8.37%	8,95%	11.02%	9.83%	-4.52%	-2.39%
34.	Estimated Return on Common Equity	10.07%	10.48%	11.04%	14.93%	12.43%	-5.13%	-3.91%
35.	Common Equity Ratio	49.03%	47.84%	48,07%	47.96%	47,74%	0.67%	2.49%
		40.0070	.,	.3,41,70			3.37 70	40 /0
36.	Debt Ratio	50.97%	52.16%	51.93%	52.04%	52,26%	-0.62%	-2.28%
37.	Estimated Pre-tax Interest Coverage							
	Ratio (Times)	3.49	3.44	3.37	4.04	3,49	0.00%	1.45%

38. LAST RATE CASE Authorized Returns: Common Equity 11.40%, Overall 9.82%; Equity Ratio: 51.91%; Date of Order: 10-30-98

Notes: [1] Rates are set on a total company basis.

<sup>[1]</sup> Rates are set on a total company basis.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: Shareholders' Reports and the NCUC GS-1 Reports.
[4] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.
[5] Column (c), Line 37 has been revised to correct an inadvertent error in the prior calculation reported in the "Quarterly Review" for the 12-month period ending June 30, 2003.

## ALLTEL CAROLINA, INC. SELECTED FINANCIAL OPERATIONAL DATA North Carolina Operations (Regulated and Nonregulated) (Amounts In Thousands)

Line <u>No.</u>	<u>ltem</u> (a)	Calendar Year December <u>2003</u> (b)
1.	Operating Revenue:	
2.	Basic Local Service	\$73,988
3.	Network Access	58,024
4,	Long Distance Message	4,036
5.	Miscellaneous	17,028
6.	Uncollectibles	(1,364)
7.	Total Operating Revenue	<u>151,712</u>
8.	Operating Expenses	61,130
9.	Depreciation & Amortization	30,209
10.	Total Operating Taxes	<u>16,905</u>
11.	Total Expenses, Depr. & Taxes	<u>108,244</u>
12.	Operating Income	<u>\$43.468</u>
13.	Net Telecommunications Plant	\$260.066
		•
14,	Oper. Exp. as a % of Total Revenue	40.29%
15.	Net Telecomm. Plt. per \$ of Revenue	\$1.71

Notes: [1] ALLTEL Carolina, Inc. elected price regulation in June 1998.

[3] Source of Data: Annual Report.

<sup>[2]</sup> Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 18, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.

<sup>[4]</sup> Net Telecommunications Plant reflects net plant for total North Carolina operations (regulated and nonregulated), including plant under construction of \$12,273,102.

## BELLSOUTH TELECOMMUNICATIONS, INC. SELECTED FINANCIAL OPERATIONAL DATA

## North Carolina Operations (Regulated and Nonregulated) (Amounts In Thousands)

47.37%

\$1.49

Line <u>No.</u>	<u>ltem</u> (a)	Calendar Year December 2003 (b)
1.	Operating Revenue:	
2.	Basic Local Service	\$929,148
3.	Network Access	521,277
4.	Long Distance Message	23,603
5.	Miscellaneous	197,878
6.	Uncollectibles	<u>(30,816)</u>
7.	Total Operating Revenue	<u>1,641,090</u>
8.	Operating Expenses	777,313
9.	Depreciation & Amortization	457,424
10,	Total Operating Taxes	<u>154,937</u>
11.	Total Expenses, Depr. & Taxes	<u>1,389,674</u>
12,	Operating Income	<u>\$251.416</u>
13.	Net Telecommunications Plant	\$2,452,004

14. Oper. Exp. as a % of Total Revenue

15. Net Telecomm. Pit. per \$ of Revenue

Notes: [1] BetiSouth Telecommunications, Inc. elected price regulation in June 1996.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunciations Plant reflects net plant for total North Carolina operations (regulated and nonregulated), including plant under construction of \$5,347,000.

### CAROLINA TELEPHONE AND TELEGRAPH COMPANY

### SELECTED FINANCIAL OPERATIONAL DATA

North Carolina Operations (Regulated and Nonregulated) (Amounts In Thousands)

Line <u>No.</u>	<u>ltem</u> (a)	Calendar Year December <u>2003</u> (b)
1.	Operating Revenue:	
2.	Basic Local Service	\$409,309
3.	Network Access	279,714
4.	Long Distance Message	6,959
5.	Miscellaneous	176,686
6.	Uncollectibles	<u>(6,647)</u>
7.	Total Operating Revenue	<u>866,021</u>
8.	Operating Expenses	489,586
9.	Depreciation & Amortization	154,692
10.	Total Operating Taxes	<u>78,335</u>
11.	Total Expenses, Depr. & Taxes	<u>722,613</u>
12.	Operating Income	<u>\$143.408</u>
13.	Net Telecommunications Plant	\$798.533
14.	Oper. Exp. as a % of Total Revenue	56.53%
15,	Net Telecomm. Plt. per \$ of Revenue	\$0.92

Notes: [1] Carolina Telephone and Telegraph Company elected price regulation in June 1996.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunications Plant reflects net plant in service for total North Carolina operations (regulated and nonregulated), including plant under construction of \$49,620,000.

### **CENTRAL TELEPHONE COMPANY**

#### SELECTED FINANCIAL OPERATIONAL DATA

North Carolina Operations (Regulated and Nonregulated)
(Amounts In Thousands)

Line <u>No.</u>	<u>ltem</u> (a)	Calendar Y <i>ear</i> December <u>2003</u> (b)
1.	Operating Revenue:	
2.	Basic Local Service	\$99,464
3.	Network Access	55,305
4,	Long Distance Message	3,425
5.	Miscellaneous	28,744
6.	Uncollectibles	(1,790)
7.	Total Operating Revenue	<u>185,148</u>
8,	Operating Expenses	101,946
9.	Depreciation & Amortization	39,776
10.	Total Operating Taxes	<u> 19,889</u>
11.	Total Expenses, Depr. & Taxes	<u>161,611</u>
12.	Operating Income	<u>\$23.537</u>
13.	Net Telecommunications Plant	<u>\$281.727</u>
14,	Oper. Exp. as a % of Total Revenue	55.06%
15.	Net Telecomm. Plt. per \$ of Revenue	\$1.52

Notes: [1] Central Telephone Company elected price regulation in June 1996.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunications Plant reflects net plant for total North Carolina operations (regulated and nonregulated), including plant under construction of \$11,493,000.

### CITIZENS TELEPHONE COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Intrastate Operations (Amounts in Thousands)

							Annu	ai
				Months Ende			Growth	Rate
Line		June	June	June	June	June	Four	Current
<u>No.</u>	<u>ltem</u>	<u>2004</u>	<u>2003</u>	<u> 2002</u>	<u>2001</u>	<u>2000</u>	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	Operating Revenue:							
2.	Basic Local Service	\$5,838	\$5,782	\$5,687	\$5,479	\$4,897	4.49%	0.97%
3.	Network Access	3,727	4,414	4,017	3,037	3,667	0.41%	-15.56%
4.	Long Distance Message	1,106	1,204	1,278	1,337	1,278	-3.55%	-8.14%
5.	Miscellaneous	1,119	1,098	1,063	1,035	931	4.71%	1.91%
6.	Uncollectibles	<u>(21)</u>	<u>(19)</u>	<u>(21)</u>	<u>(11)</u>	(11)	<u>17.55%</u>	<u>10.53%</u>
7.	Total Operating Revenue	<u>11,769</u>	<u>12,479</u>	<u>12,024</u>	<u>10,877</u>	<u>10,762</u>	<u>2.26%</u>	<u>-5.69%</u>
8.	Operating Expenses	5,114	4,923	4,350	4,403	4,422	3.70%	3.88%
9.	Depreciation & Amortization	2,520	2,375	2,335	3,702	1,639	11.35%	6.11%
10.	Total Operating Taxes	<u>1,566</u>	<u>1,625</u>	<u>1,819</u>	<u>929</u>	<u>1,790</u>	<u>-3.29%</u>	<u>-3.63%</u>
11.	Total Expenses, Depr. & Taxes	9,200	<u>8,923</u>	<u>8,504</u>	<u>9,034</u>	<u>7.851</u>	<u>4.04%</u>	<u>3.10%</u>
12.	Operating Income	<b>\$2.569</b>	<u>\$3.556</u>	\$3.520	<u>\$1.843</u>	<u>\$2.911</u>	<u>-3.08%</u>	<u>-27.76%</u>
13.	Net Plant Investment	\$26,607	\$24.805	\$23,943	\$22,281	\$21,583	5.37%	7.26%
14.	Oper. Exp. as a % of Total Revenue	43.45%	39.45%	36.18%	40.48%	41.09%	1.41%	10.14%
15.	Net Pit. Investment per \$ of Revenue	\$2.26	\$1.99	<b>\$1</b> .99	\$2.05	\$2.01	2.97%	13.57%
16. 17.	Local Access Lines; Residential	17	17	17	17	17	0.00%	0.00%
18.	Business	4	4	4	<u>4</u>	4	0.00%	0.00%
19.	Total Local Access Lines	21	21	21	21	21	0.00%	0.00%
20.	Total Access Lines:							
21.	Residential	17	17	17	17	17	0.00%	0.00%
22.	Business	<u>4</u>	<u>4</u> 21	<u>4</u> 21	<u>4</u> 21	4	<u>0.00%</u>	0.00%
23.	Total Access Lines	21	<u>21</u>	<u>21</u>	21	21	0.00%	0.00%
24,	Estimated Overall Rate of Return	10.32%	14.64%	14.95%	8.23%	14.93%	-8.82%	-29.51%
25.	Estimated Return on Common Equity	11.02%	17.25%	18.12%	8.19%	18.79%	-12.49%	-36.12%
26.	Common Equity Ratio	72.89%	70.61%	67.62%	65.42%	63.25%	3.61%	3.23%
27.	Debt Ratio	27.11%	29.39%	32.38%	34.58%	36.75%	-7.32%	-7.76%
28.	Estimated Pre-tax Interest Coverage Ratio (Times)	7.20	8.47	7.98	3.74	6.98	0.78%	-14.99%

29. LAST RATE CASE Authorized Returns: Common Equity 12.70%, Overall 10.11%; Equity Ratio: 44.95%; Date of Order: 2-26-91

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue equates to approximately 71% of total North Carolina revenue, i.e., intrastate and interstate revenue.

[2] Net Plant Investment reflects net plant in service.

[3] Source of Data: NCUC TS-1 Reports.

### **CONCORD TELEPHONE COMPANY**

### SELECTED FINANCIAL OPERATIONAL DATA

#### North Carolina Operations (Regulated and Nonregulated) (Amounts In Thousands)

Line <u>No.</u>	<u>ltem</u> (a)	Calendar Year December <u>2003</u> (b)
	On profile Programme	
1.	Operating Revenue: Basic Local Service	<b>6</b> 54.504
2.	Network Access	\$51,581
3. 4.	***************************************	7,163
4. 5.	Long Distance Message Miscellaneous	3,928
5. 6.	Uncollectibles	8,827
7.		( <u>372)</u>
7,	Total Operating Revenue	<u>71,127</u>
8.	Operating Expenses	33,514
9.	Depreciation & Amortization	17,231
10.	Total Operating Taxes	9,804
11.	Total Expenses, Depr. & Taxes	60,549
12.	Operating Income	<u>\$10.578</u>
13.	Net Telecommunications Plant	\$86.022
14.	Oper, Exp. as a % of Total Revenue	47.12%
15.	Net Telecomm. Plt. per \$ of Revenue	\$1.21

Notes: [1] Concord Telephone Company elected price regulation in June 1997.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunications Plant reflects net plant for North Carolina regulated operations only, including plant under construction of \$1,819,772.

### LEXCOM TELEPHONE COMPANY

### SELECTED FINANCIAL AND OPERATIONAL DATA **Total Company Utility Operations** (Amounts in Thousands)

							Annu	af
		12 Months Ended			Growth	Rate		
Line		June	June	June	June	June	Four	Current
<u>No.</u>	<u>ltem</u>	<u>2004</u>	<u>2003</u>	2002	<u> 2001</u>	<u>2000</u>	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1,	Operating Revenue:							
2.	Basic Local Service	\$12,580	\$13,435	\$13,638	\$13,212	\$12,247	0.67%	-6.36%
3.	Network Access	5,273	4,947	4,330	3,567	3,000	15.14%	6.59%
4.	Long Distance Message	185	298	316	338	451	-19.97%	-37.92%
5.	Miscellaneous	2,210	2,361	2,695	3,648	3,699	-12.08%	-6.40%
6.	Uncollectibles	<u>(237)</u>	<u>(173)</u>	(313)	(165)	<u>(167)</u>	<u>9.15%</u>	<u>36.99%</u>
7.	Total Operating Revenue	<u> 20.011</u>	<u>20,868</u>	<u>20,666</u>	<u>20,600</u>	<u>19,230</u>	<u>1.00%</u>	<u>-4.11%</u>
8.	Operating Expenses	7,204	7,900	7,578	7,662	8,213	-3.22%	-8.81%
9.	Depreciation & Amortization	3,407	3,374	3,548	3,472	3,149	1,99%	0.98%
10.	Total Operating Taxes	<u>5,554</u>	<u>5,529</u>	5,236	<u>5.425</u>	<u>4.670</u>	4.43%	0.45%
11.	Total Expenses, Depr. & Taxes	<u>16,165</u>	<u>16.803</u>	<u>16,362</u>	<u>16,559</u>	<u>16,032</u>	<u>0.21%</u>	<u>-3.80%</u>
12.	Operating Income	<u>\$3,846</u>	<u>\$4.065</u>	<u>\$4.304</u>	<u>\$4.041</u>	\$3,198	4.72%	<u>-5.39%</u>
13.	Net Plant Investment	\$36,752	\$37.288	\$38,496	\$37,685	\$37.531	-0.52%	-1.44%
14.	Oper. Exp. as a % of Total Revenue	36.00%	37.86%	36.67%	37.19%	42.71%	-4.18%	-4.91%
	•							
15.	Net Plt. Investment per \$ of Revenue	\$1.84	\$1.79	\$1.86	\$1.83	\$1.95	-1.44%	2.79%
16.	Local Access Lines:							
17.	Residential	23	<u>24</u>	<u>24</u>	<u> 25</u>	<u>25</u>	-2.06%	-4.17%
18.	Business	9	9	9	9	10	-2.60%	0.00%
19.	Total Local Access Lines	9 32	33	33	<u>34</u>	<u>35</u>	-2.22%	-3.03%
20.	Total Access Lines:							
21.	Residential	23	24	24	25	25	-2.06%	-4.17%
22.	Business	<u>9</u>	<u>9</u>	<u>9</u>	9	<u>10</u>	<u>-2.60%</u>	<u>0.00%</u>
23.	Total Access Lines	32	<u>33</u>	<u>33</u>	<u>34</u>	<u>35</u>	<u>-2.22%</u>	<u>-3.03%</u>
24.	Estimated Overall Rate of Return	11.89%	13.10%	12.85%	13.44%	10.99%	1.99%	-9.24%
25.	Estimated Return on Common Equity	11.96%	13.28%	13.06%	13.76%	11.23%	1.59%	-9.94%
26.	Common Equity Ratio	97.24%	96.70%	96.06%	94.57%	93.09%	1.10%	0.56%
27.	Debt Ratio	2.76%	3.30%	3.94%	5.42%	6.63%	-19.68%	-16.36%
28.	Estimated Pre-tax Interest Coverage Ratio (Times)	99.17	114.17	89.15	65.37	45.93	21.22%	-13.14%

29. LAST RATE CASE Authorized Returns: Common Equity 16.25%, Overall 12.77%; Equity Ratio: 37.22%; Date of Order: 6-14-82

Notes: [1] Rates are set on a total company basis.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC TS-1 Reports.

### MEBTEL COMMUNICATIONS

### SELECTED FINANCIAL OPERATIONAL DATA North Carolina Operations (Regulated)

(Amounts In Thousands)

Line <u>No.</u>	<u>ltam</u> (a)	Calendar Year December <u>2003</u> (b)
1.	Operating Revenue:	
2.	Basic Local Service	\$4,922
3.	Network Access	3,652
4.	Long Distance Message	133
5.	Miscellaneous	721
6.	Uncollectibles	<u>(75)</u>
7.	Total Operating Revenue	<u>9,353</u>
8.	Operating Expenses	4,600
9.	Depreciation & Amortization	1,540
10.	Total Operating Taxes	<u>1,806</u>
11.	Total Expenses, Depr. & Taxes	<u>7,946</u>
12.	Operating Income	<u>\$1.407</u>
13.	Net Telecommunications Plant	\$10.845
14.	Oper. Exp. as a % of Total Revenue	49.18%
15.	Net Telecomm. Plt. per \$ of Revenue	\$1.16

Notes: [1] MEBTEL Communications elected price regulation in September 1999.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunications Plant reflects net plant for North Carolina regulated operations only, including plant under construction of \$521,930.

### NORTH STATE COMMUNICATIONS SELECTED FINANCIAL OPERATIONAL DATA North Carolina Operations (Regulated)

(Amounts in Thousands)

Line <u>No.</u>	<u>item</u> (a)	Calendar Year December <u>2003</u> (b)
1. 2. 3. 4. 5. 6. 7.	Operating Revenue: Basic Local Service Network Access Long Distance Message Miscellaneous Uncollectibles Total Operating Revenue	\$36,372 36,348 1,828 7,188 (531) 81,205
8. 9. 10. 11.	Operating Expenses Depreciation & Amortization Total Operating Taxes Total Expenses, Depr. & Taxes	36,265 18,402 <u>10,940</u> 65,607
12. 13.	Operating Income  Net Telecommunications Plant	<u>\$15.598</u> <u>\$114.815</u>
14, 15.	Oper. Exp. as a % of Total Revenue  Net Telecomm. Plt. per \$ of Revenue	<b>44.66%</b> \$1.41

Notes: [1] North State Communications elected price regulation in December 2002.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunications Plant reflects net plant for North Carolina regulated operations only, including plant under construction, if any. North State Communications did not have any telecommunications plant under construction as of December 31, 2003.

## VERIZON SOUTH, INC. SELECTED FINANCIAL OPERATIONAL DATA North Carolina Operations (Regulated and Nonregulated) (Amounts In Thousands)

<u>Item</u> (a)	Calendar Year December <u>2003</u> (b)
Operating Revenue:	\$127,385
Network Access	123,594
Long Distance Message	3,355
Miscellaneous	41,743
Uncollectibles	(5,181)
Total Operating Revenue	290,896
Operating Expenses Depreciation & Amortization Total Operating Taxes Total Expenses, Depr. & Taxes Operating Income Net Telecommunications Plant	202,202 73,813 (414) 275,601 \$15,295 \$428,739
Oper. Exp. as a % of Total Revenue  Net Telecomm. Plt. per \$ of Revenue	69.51% \$1.47
	(a)  Operating Revenue: Basic Local Service Network Access Long Distance Message Miscellaneous Uncollectibles Total Operating Revenue  Operating Expenses Depreciation & Amortization Total Operating Taxes Total Expenses, Depr. & Taxes  Operating Income  Net Telecommunications Plant  Oper. Exp. as a % of Total Revenue

Notes: [1] Verizon South, Inc. elected price regulation in June 1996.

- [2] Reporting requirement changes for the major price regulated telephone companies were implemented, in response to passage of Senate Bill 814, by Commission Orders dated January 2 and April 16, 2004, in Docket No. P-100, Sub 72b, effective for reporting periods beginning with calendar year 2003. The April 16, 2004 Order approved the Annual Report Proposal submitted, on March 4, 2004, by the major price regulated telephone companies, which effectively superseded the annual TS-1 Report previously required. Consequently, beginning with the 4th quarter 2003 "Quarterly Review", which includes information and data for the 12-month period ending December 31, 2003, earnings, access line, and certain other data for the price regulated telephone companies are no longer provided.
- [3] Source of Data: Annual Report.
- [4] Net Telecommunictions Plant reflects net plant for total North Carolina operations (regulated and nonregulated), including plant under construction of \$1,726,474.

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