



**NORTH CAROLINA
PUBLIC STAFF
UTILITIES COMMISSION**

May 22, 2020

Ms. Kimberley A. Campbell, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

Re: Docket No. E-7, Sub 1230 – Application Pursuant to N.C.G.S. 62-133.9 and Commission Rule R8-69 for Approval of Demand-Side Management and Energy Efficiency Cost Recovery Rider

Dear Ms. Campbell:

In connection with the above-referenced docket, I transmit herewith for filing on behalf of the Public Staff the following:

1. Testimony and exhibits of David M. Williamson, Utilities Engineer, Electric Division;
2. Confidential Testimony and confidential exhibit of John R. Hinton, Director, Economic Research Division; and
3. Testimony and exhibit of Michael C. Maness, Director, Accounting Division.

By copy of this letter, I am forwarding a copy of the redacted version to all parties of record by electronic delivery. The confidential version will be provided to those parties that have entered into a confidentiality agreement.

Sincerely,

/s Lucy E. Edmondson
Staff Attorney
lucy.edmondson@psncuc.nc.gov

Attachments

Executive Director (919) 733-2435	Communications (919) 733-5610	Economic Research (919) 733-2267	Legal (919) 733-6110	Transportation (919) 733-7766
Accounting (919) 733-4279	Consumer Services (919) 733-9277	Electric (919) 733-2267	Natural Gas (919) 733-4326	Water (919) 733-5610

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

DOCKET NO. E-7, SUB 1230

In the Matter of)	
Application by Duke Energy)	TESTIMONY OF
Carolinas, LLC, for Approval of)	DAVID M.
Demand-Side Management and)	WILLIAMSON PUBLIC
Energy Efficiency Cost Recovery)	STAFF – NORTH
Rider Pursuant to N.C. Gen. Stat.)	CAROLINA UTILITIES
§62-133.9 and Commission Rule)	COMMISSION
R8-69)	

May 22, 2020

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

DOCKET NO. E-7, SUB 1230

Testimony of David M. Williamson

On Behalf of the Public Staff

North Carolina Utilities Commission

May 22, 2020

1 **Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS, AND**
2 **PRESENT POSITION.**

3 A. My name is David M. Williamson. My business address is 430 North
4 Salisbury Street, Dobbs Building, Raleigh, North Carolina. I am a
5 Utilities Engineer with the Electric Division of the Public Staff, North
6 Carolina Utilities Commission.

7 **Q. BRIEFLY STATE YOUR QUALIFICATIONS AND DUTIES.**

8 A. My qualifications and duties are included in Appendix A.

9 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

10 A. The purpose of my testimony is to present the Public Staff's analysis
11 and recommendations with respect to the following aspects of the
12 February 25, 2020 application and May 11, 2020 supplemental
13 testimony and exhibits of Duke Energy Carolinas, LLC (DEC), for

1 approval of its demand-side management (DSM) and energy
2 efficiency (EE) cost recovery rider for 2021 (Rider 12).

3 This testimony discusses: (1) the portfolio of DSM/EE programs
4 included in the proposed Rider 12, including modifications of those
5 programs made pursuant to the joint motion regarding program
6 modifications approved on July 16, 2012, in Docket No. E-7, Sub 831
7 (Flexibility Guidelines); (2) the ongoing cost-effectiveness of each
8 DSM/EE program; (3) the concerns of the Public Staff with various
9 DSM/EE programs going forward, with regard to regulatory and grid
10 related activities; and (4) the evaluation, measurement, and
11 verification (EM&V) studies filed as Exhibits A through E to the
12 testimony of Company witness Robert P. Evans.

13 **Q. WHAT DOCUMENTS HAVE YOU REVIEWED IN YOUR**
14 **INVESTIGATION OF DEC'S PROPOSED RIDER 12?**

15 A. I reviewed the application and supporting testimony and exhibits, the
16 Company's supplemental testimony and exhibits, and DEC's
17 responses to Public Staff data requests. In addition, the following
18 documents remain pertinent to Rider 12:

- 19 1. The Agreement and Joint Stipulation of Settlement (Sub 831
20 Agreement) approved on February 9, 2010, in Docket No.
21 E-7, Sub 831;

- 1 2. The agreement regarding EM&V approved on November 8,
- 2 2011, in Docket No. E-7, Sub 979 (EM&V Agreement);
- 3 3. The Flexibility Guidelines; and,
- 4 4. The Cost Recovery and Incentive Mechanism for Demand-Side
- 5 Management and Energy Efficiency Programs approved on
- 6 October 29, 2013, in Docket No. E-7, Sub 1032 (Sub 1032
- 7 Order), as revised in the 2017 DSM/EE rider proceeding, Docket
- 8 No. E-7, Sub 1130 (Revised Mechanism).

9 **Q. PLEASE SUMMARIZE YOUR RECOMMENDATIONS.**

10 A. The Public Staff makes the following recommendations to the
11 Commission:

- 12 1. That, beginning in 2021, only specialty light emitting diode
- 13 (LED) lighting be considered for recognition as an EE
- 14 measure eligible for cost recovery;
- 15 2. That the Company, in the next rider proceeding, assess the
- 16 costs and benefits of continuing to offer the MyHER program,
- 17 which is a comparison of energy consumption and EE tips,
- 18 versus providing the same comparison and tips through
- 19 another channel;
- 20 3. That the Company perform an analysis of the Grid
- 21 Improvement Plan (GIP) to explain how it will affect the ability

1 of DSM/EE programs to produce peak demand and energy
2 savings;

3 4. That the Company, in the next rider proceeding, explain how
4 it will distinguish peak demand and energy savings between
5 GIP and DSM and EE programs; and

6 5. That the Company provide in its next rider filing a list of GIP
7 projects that have been implemented and how those projects
8 have affected the performance of the Company's DSM/EE
9 portfolio, if at all. The Company should be prepared to discuss
10 any impacts the GIP projects have had on day-to-day system
11 operations, as well as customer expectations for utility service
12 in general, DSM/EE program performance, and the availability
13 of customer data.

14 **Q. ARE YOU PROVIDING ANY EXHIBITS WITH YOUR TESTIMONY?**

- 15 A. Yes. I have three exhibits, described below:
- 16 • Exhibit 1: Three year cost benefit analysis (CBA) projections
 - 17 • Exhibit 2: Three year CBA actuals
 - 18 • Exhibit 3: Net effects on Cost-Effectiveness tests applying
 - 19 Public Staff's position regarding avoided capacity issues

1 DSM/EE Programs in Rider 12

2 **Q. PLEASE IDENTIFY THE DSM/EE PROGRAMS FOR WHICH DEC**
3 **IS SEEKING COST RECOVERY THROUGH THE DSM/EE RIDER**
4 **IN THIS PROCEEDING.**

5 A. In its proposed Rider 12, DEC included the costs and incentives
6 associated with the following programs:

- 7 • Energy Assessments;
- 8 • EE Education;
- 9 • Residential Smart \$aver[®] Energy Efficient Appliances and
10 Devices;
- 11 • Residential Smart \$aver[®] EE (formerly the HVAC EE
12 Program);
- 13 • Multi-Family EE;
- 14 • My Home Energy Report (MyHER);
- 15 • Residential Neighborhood Energy Saver (formerly Income-
16 Qualified Energy Efficiency and Weatherization Assistance);
- 17 • Power Manager;
- 18 • Nonresidential Smart \$aver[®] Energy Efficient Products and
19 Assessments Program:
 - 20 ○ Energy Efficiency Food Service Products;
 - 21 ○ Energy Efficiency HVAC Products;

- 1 ○ Energy Efficiency IT Products;
- 2 ○ Energy Efficiency Lighting Products;
- 3 ○ Energy Efficiency Process Equipment Products;
- 4 ○ Energy Efficiency Pumps and Drives;
- 5 ○ Custom Incentive and Energy Assessments;
- 6 • PowerShare®;
- 7 • Small Business Energy Saver;
- 8 • EnergyWise for Business; and,
- 9 • Nonresidential Smart \$aver® Performance Incentive.

10 Each of these programs has received Commission approval as a
11 new DSM or EE program and is eligible for cost recovery in this
12 proceeding under N.C. Gen. Stat. § 62-133.9, subject to certain
13 program-specific conditions imposed by the Commission.

14 Since initial program approval, DEC has modified several of these
15 programs to add or remove measures, consistent with the Flexibility
16 Guidelines, to enhance the programs' cost-effectiveness and
17 address changing market conditions and technologies. In each case,
18 DEC either sought Commission approval or provided notice of those
19 modifications in compliance with those guidelines.

1 I also note that since the last rider proceeding, DEC has received
2 Commission approval to modify the Residential Energy Saver and
3 Residential Neighborhood Energy Saver programs.

4 Changes to the DSM/EE Rider since last Rider Proceeding

5 **Q. PLEASE DISCUSS THE CHANGES THAT HAVE OCCURRED**
6 **SINCE THE LAST RIDER PROCEEDING, IN DOCKET NO. E-7,**
7 **SUB 1192 (RIDER 11).**

8 A. In the Rider 11 proceeding, the Company utilized the avoided cost
9 rates approved in the Biennial Determination of Avoided Cost Rates
10 for Electric Utility Purchases from Qualifying Facilities - 2016, Docket
11 No. E-100, Sub 148, to determine the avoided benefits that would be
12 generated for each of the Company's DSM/EE programs within its
13 portfolio.

14 On October 7, 2019, and supplemented on October 17, 2019, the
15 Commission issued a Notice of Decision in Docket No. E-100, Sub
16 158, regarding the Biennial Determination of Avoided Cost Rates for
17 Electric Utility Purchases from Qualifying Facilities – 2018 (Sub 158
18 proceeding).

19 Pursuant to the Mechanism, the Company has updated its
20 underlying input source for both avoided capacity and avoided

1 energy in this proceeding to reflect the methodology used in the Sub
2 158 proceeding.

3 The Public Staff agrees with the Company's decision to update its
4 underlying inputs to reflect those approved in the Sub 158
5 proceeding, pursuant to the Mechanism. However, as discussed
6 later in my testimony and in more detail in Public Staff witness
7 Hinton's testimony, the Public Staff has two concerns with the
8 Company's application of the inputs from the Sub 158 proceeding.

9 Additionally, since the Rider 11 proceeding, the various parties to this
10 proceeding, including the Public Staff, have jointly filed proposed
11 modifications to the Revised Mechanism.¹ These proposed
12 modifications are still pending before the Commission.

13 Cost Effectiveness

14 **Q. HOW IS THE COST EFFECTIVENESS OF DEC'S DSM/EE**
15 **PROGRAMS EVALUATED?**

16 A. The Public Staff reviews the cost-effectiveness of the individual
17 DSM/EE programs when they are proposed for approval and then
18 annually in the rider proceedings. Pursuant to the Revised

¹ The proposed modifications to the Revised Mechanism were filed in Docket No. E-7, Sub 1032.

1 Mechanism, cost-effectiveness is evaluated at both the program and
2 portfolio levels. The Public Staff reviews cost-effectiveness using the
3 Utility Cost (UC), TRC, Participant, and Ratepayer Impact Measure
4 (RIM) tests. Under each of these four tests, a result above 1.0
5 indicates that a program is cost-effective.

6 A program may be above 1.0 on one or more tests, and below 1.0 on
7 other tests. The Public Staff, as well as the Revised Mechanism,
8 places greater weight on the UC and TRC tests.

9 The TRC test represents the combined utility and participant benefits
10 that will result from implementation of the program; a result greater
11 than 1.0 indicates that the benefits outweigh the costs of a program
12 to both the utility and the program's participants. A UC test result
13 greater than 1.0 means that the program is cost beneficial² to the
14 utility (the overall system benefits are greater than the utility's costs,
15 including incentives paid to participants). The Participant test is used
16 to evaluate the benefits against the costs specific to those ratepayers
17 who participate in a program. The RIM test is used to understand

² "Cost beneficial" in this sense represents the net benefit achieved by avoiding the need to construct additional generation, transmission, and distribution facilities related to providing electric utility service, and/or avoiding energy generation from existing or new facilities or purchased power.

1 how ratepayers who do not participate in a program will be impacted
2 by the program.

3 **Q. HOW IS COST-EFFECTIVENESS EVALUATED IN DSM/EE RIDER**
4 **PROCEEDINGS?**

5 A. In each DSM/EE rider proceeding, DEC files the projected
6 cost-effectiveness of each program and for the portfolio as a whole
7 for the upcoming rate period (Evans Exhibit 7). Subsequently, when
8 new DSM/EE programs are approved under Commission Rule
9 R8-68, potential cost-effectiveness is evaluated over a three to five
10 year period using estimates of participation and measure attributes
11 that can be reasonably expected over that period. The evaluations in
12 DSM/EE rider proceedings look more specifically at the actual
13 performance of a typical measure, providing an indication of what to
14 expect over the next year. Each year's rider filing is updated with the
15 most current EM&V data and other program performance data.

16 **Q. HOW DOES THE PUBLIC STAFF ASSESS COST-**
17 **EFFECTIVENESS IN EACH RIDER?**

18 A. The Public Staff compares the cost-effectiveness test predictions in
19 previous DSM/EE proceedings to the current filing, and develops a
20 trend of potential cost-effectiveness that serves as the basis for the
21 Public Staff's recommendation on whether a program should: (1)

1 continue as currently implemented, (2) be watched for signs of
2 continued decreasing cost-effectiveness combined with Company
3 efforts to improve cost-effectiveness, or (3) be terminated.

4 **Q. HOW DO THE FORWARD-LOOKING COST-EFFECTIVENESS**
5 **TEST SCORES FILED IN THIS RIDER COMPARE TO SCORES**
6 **IDENTIFIED IN PREVIOUS RIDERS?**

7 A. While many programs continue to be cost effective, the TRC and UC
8 scores as filed by the Company for all programs have a natural ebb
9 and flow over the years of DSM/EE rider proceedings, mainly due to
10 the changes in avoided cost rate determinations. In addition,
11 decreasing cost-effectiveness is partially attributable to a reduction
12 in the unit savings from the original estimates of savings as
13 determined through EM&V of the program. As programs mature,
14 baseline standards increase, or avoided cost rates decrease, it
15 becomes more difficult for a program to produce cost-effective
16 savings. On the other hand, some programs have experienced
17 greater than expected participation, which usually results in greater
18 savings per unit cost, generally increasing cost-effectiveness.

19 These changes are shown for Vintage years 2019, 2020, and 2021
20 in Williamson Exhibit No. 1.

1 In addition to the forward looking cost-effectiveness test results, as
2 most of the EM&V reports for the Company's portfolio of programs
3 are completed, the Company has been able to provide the Public
4 Staff with updated, actual cost-effectiveness test results for each
5 program, and program year, over the Vintage years 2017, 2018, and
6 2019.

7 **Q. HOW DO THE ACTUAL COST-EFFECTIVENESS TEST SCORES**
8 **COMPARE TO THE FORWARD-LOOKING SCORES IDENTIFIED**
9 **IN PREVIOUS RIDERS?**

10 A. Understanding that the incorporation period of EM&V within the
11 portfolio may be different from one program to another, having a
12 rolling record of actual cost-effectiveness results provides the Public
13 Staff with confirmation that the activities within the portfolio have
14 been and continue to be worthwhile. On the other hand, actual test
15 results highlight programs that ultimately do not perform at or above
16 the original projection. The actual cost-effectiveness results for
17 DEC's portfolio of programs are shown in Williamson Exhibit 2.
18 These test results are a reflection of the annual updates in cost-

1 effectiveness due to completed EM&V and finalized participation
2 numbers.

3 Program Performance

4 **Q. PLEASE DISCUSS THE PERFORMANCE OF THE PORTFOLIO.**

5 A. The Company's DSM/EE portfolio offers a wide variety of measures
6 to support everyday activities of its customers. Our review of program
7 performance involves: (1) reviewing cost-effectiveness trends; and
8 (2) reviewing Evans Exhibit 6, which provides specific information on
9 each program's marketing strategy, potential areas of concern, and
10 an overall qualitative analysis.

11 The Public Staff also uses its involvement in the Company's bi-
12 monthly EE collaborative meetings to determine how a program is
13 performing. During these meetings, the Collaborative discusses
14 program performance (participation, customer engagement, and
15 potential barriers regarding continuation and entry to the program),
16 recently completed EM&V and market potential study activities, and
17 potential new program offerings.

18 Relying on all of the resources mentioned above, the Public Staff
19 believes that the historical performance of the Company's programs,
20 as previously described, is reasonable. However, I have a number of

1 concerns with the portfolio that I wish to bring to the Commission's
2 attention for consideration in future rider proceedings.

3 Public Staff's Concerns

4 **Q. PLEASE DISCUSS THE PUBLIC STAFF'S CONCERNS**
5 **REGARDING THE PORTFOLIO.**

6 A. I have the following areas of concern regarding DEC's DSM/EE
7 portfolio:

- 8 a. The federal guidelines relevant to the production of
9 lighting-related measures, and the North Carolina market
10 in which these measures are offered;
- 11 b. The potential impacts of the Company's proposed GIP on
12 the performance of current and future DSM/EE programs;
- 13 c. The Company's incorrect application of the Sub 158
14 avoided cost rates in the DSM/EE Rider calculations; and
- 15 d. Changes to the Company's Referral Channel for its
16 Residential Smart Saver EE program to incorporate
17 referrals to services unrelated to DSM/EE.

18 Lighting

1 **Q. PLEASE DISCUSS YOUR OBSERVATIONS CONCERNING**
2 **LIGHTING-RELATED MEASURES.**

3 A. Over the years and in various dockets before the Commission,³ and
4 extensively in the Public Staff's testimony regarding Evans Exhibit C
5 in the Docket No. E-7, Sub 1192 proceeding, we have highlighted
6 several trends surrounding the adoption of EE lighting measures,
7 specifically, that the EE lighting market for North Carolina is being
8 transformed and that non-specialty LED lighting will likely become
9 the baseline standard for general service bulb technologies by
10 January 2020, thereby decreasing savings from any EE program that
11 continues to include general service bulb technologies.

12 On January 19, 2017, the U.S. Department of Energy (DOE)
13 published final rules for its second phase of the 2007 Energy
14 Independence and Security Act (EISA). The rules, otherwise known
15 as EISA 2020, adopted revised definitions for the general service
16 lamp (GSL) and the general service incandescent lamp (GSIL),
17 which were to become effective January 1, 2020.⁴

³ See Comments of the Public Staff filed February 6, 2019, in Docket No. E-100, Sub 159; Testimony of Jack L. Floyd filed May 23, 2017, in Docket No. E-7, Sub 1130; Testimony of David M. Williamson filed May 22, 2018, in Docket No. E-7, Sub 1164, May 20, 2019, in Docket No. E-7, Sub 1192, September 5, 2017, in Docket No. E-2, Sub 1145, September 4, 2018, in Docket No. E-2, Sub 1174, and August 9, 2019, in Docket No. E-2, Sub 1206.

⁴ Energy Conservation Program: Conservation Standards for General Service Lamps, 82 Fed. Reg. 7276-7322 (January 19, 2017).

1 However, on February 11, 2019, DOE issued a notice of proposed
2 rulemaking and request for comment to withdraw the current
3 definitions of GSL and GSIL.⁵

4 On September 5, 2019, the DOE published a notice of proposed
5 determination in which it initially determined that energy conservation
6 standards for GSILs do not need to be amended.

7 On December 27, 2019, the DOE published a final determination in
8 which it responded to comments received in September of 2019 and
9 determined that amending the energy conservation standards for
10 GSILs would not be economically justified.⁶

11 The Public Staff continues to believe that the EE lighting market in
12 North Carolina has transformed at a faster rate than was initially
13 recognized. This transformation has been a result of changes to
14 federal lighting standards since 2007 resulting from the EISA, and
15 customer preference for LEDs. Both of these factors have
16 substantially transformed the lighting market to the point that non-

⁵ Energy Conservation Program: Conservation Standards for General Service Lamps, 84 Fed. Reg. 3120-3131 (February 2, 2019), <https://www.federalregister.gov/documents/2019/02/11/2019-01853/energy-conservation-program-energy-conservation-standards-for-general-service-lamps>

⁶ Energy Conservation Program: Conservation Standards for General Service Lamps, 84 Fed. Reg. 71626-71671 <https://www.federalregister.gov/documents/2019/12/27/2019-27515/energy-conservation-program-energy-conservation-standards-for-general-service-incandescent-lamps>

1 specialty LED lighting should be considered the baseline standard
2 for general service bulb technologies.⁷

3 One of the goals of utility-sponsored EE programs is to build
4 customer awareness of, and confidence in, EE technologies, and to
5 encourage consumers to adopt EE measures on their own. As
6 technologies become more energy efficient, costs decrease, and
7 consumer acceptance increases, adoption of EE measures should
8 become routine, at which point “market transformation” results, as
9 has been seen in the lighting markets.

10 **Q. PLEASE DESCRIBE THE ACTIONS THAT THE COMPANY IS**
11 **TAKING WITH REGARD TO TRANSFORMATION OF LIGHTING**
12 **IN NORTH CAROLINA.**

13 A. The Company, in last year’s rider proceeding, acknowledged the
14 changes and impacts proposed by the EISA 2020 rules and began
15 making strides to minimize those impacts. The Company has been
16 updating all of its programs that incorporate lighting-related products
17 to offer specialty LED bulb technologies as the only lighting offering.
18 Based on the Public Staff’s review in this case, we can confirm that

⁷ The Public Staff is aware of Duke Energy’s work to finalize an EE and DSM market potential study in time for submission with their 2020 Integrated Resource Plans.

1 the Company's portfolio is focusing on specialty LED bulb
2 technologies.

3 The Public Staff agrees with this approach.

4 **Q. DO YOU HAVE ANY RECOMMENDATIONS FOR THE**
5 **COMMISSION WITH REGARD TO LIGHTING**
6 **TRANSFORMATION IN NORTH CAROLINA?**

7 A. Yes. Based on the Public Staff's review of lighting-related EM&V
8 reports over the last three years, and the Company's
9 acknowledgement of upcoming lighting standard changes as they
10 alter their program offerings, I recommend that the Commission
11 require that, beginning in 2021, only specialty LED lighting be
12 considered for recognition as energy efficiency.

13 DEC's GIP Impacts

14 **Q. PLEASE DESCRIBE THE PUBLIC STAFF'S CONCERNS WITH**
15 **THE IMPACT OF THE COMPANY'S GIP ON DSM/EE**
16 **PROGRAMS.**

17 A. Since the last rider proceeding, the Company has filed a general rate
18 case in Docket No. E-7, Sub 1214 (Sub 1214 proceeding), in which,
19 among other things, it has proposed a GIP, along with deferral of
20 associated investments, which is still pending before the

1 Commission at this time. The GIP, as proposed, would drive
2 enhancements to capacity, data analytics/collection, and power flow
3 capabilities on almost all of the circuits within its service territory. The
4 Public Staff believes that the GIP proposal will have an impact on the
5 savings achieved through the DSM/EE portfolio due to
6 improvements in the areas of utility operation listed above.

7 **Q. WHY IS IT IMPORTANT TO DISCUSS THE GIP IN THE CONTEXT**
8 **OF THE DSM/EE RIDER?**

9 A. As discussed in the Sub 1214 proceeding, the Company is planning
10 to make improvements to its ability to provide customer-specific
11 information and reliability through data analytics, all designed to help
12 bring the grid up to a new level of operation. The Company has also
13 acknowledged that its customer's needs and expectations are
14 evolving.

15 As more data analytics and technology enhancements are made to
16 the Company's day-to-day operations, the base level impacts and
17 offerings of DSM/EE programs will be impacted.

18 **Q. WHICH PROGRAMS WILL BE MOST IMPACTED BY THE**
19 **COMPANY'S GIP PROPOSAL?**

20 A. I believe that that the MyHER and DSM programs will be impacted
21 the most by the GIP proposal. These programs rely heavily on data

1 analytics and base level system capacity on the Transmission and
2 Distribution (T&D) grid. As the Company deploys GIP, with particular
3 regard to the availability of customer data and demand reduction,
4 these programs will need to be re-evaluated (both internally by the
5 Company and through EM&V) to ensure that they remain cost
6 effective offerings, and to determine whether or not they have
7 become standard operating procedures (i.e., part of the Company's
8 day-to-day operations).

9 **Q. PLEASE EXPLAIN WHY YOU BELIEVE THE MYHER PROGRAM**
10 **WILL BE IMPACTED BY THE COMPANY'S GIP PROPOSAL.**

11 A. The success of the MyHER program relies on the Company's
12 collection of individual customers' data, and then analyzing this data
13 in relation to similar nearby customers.

14 The Company, for a number of years, has been deploying Advanced
15 Metering Infrastructure (AMI) meters throughout its service territory.
16 That deployment was for the most part completed⁸ in 2019, with a
17 large majority of customers now being served by AMI meters. This
18 deployment is expected to be used to provide new opportunities for

⁸ Customers currently have the ability to opt out of having an AMI meter installed at their residence. As long as this AMI opt-out tariff is offered to customers, the Company will likely never see a completion of its AMI rollout across the entirety of its service territory.

1 better rate design and to provide customers with interval usage data.
2 These meters will be a crucial component of the Company's GIP data
3 collection infrastructure.

4 In Exhibit 6, page 11, DEC witness Evans discusses the impact AMI
5 meters have on the MyHER program:

6 In 2019, the [MyHER] program launched into the Duke
7 Energy Mobile App. Participants in the MyHER
8 program are now able to see their usage comparison
9 and disaggregation in the mobile app. With the
10 deployment of AMI meters throughout DEC, the
11 program began sending AMI data to Tendril.
12 Customers with AMI meters can see their interval
13 energy usage on the MyHER interactive experience. In
14 2019, the program also launched new AMI usage
15 charts on the eHERs which show customers the
16 difference in average weekly usage by hour from one
17 month to the next.

18 Additionally, the Company's investment in its AMI meters provides
19 its customers with more direct access to their customer data than
20 previously available. This comes in the form of a Smart Meter Usage
21 App as well as a means of allowing third parties to analyze a
22 particular customer's usage data.⁹

23 In response to a Public Staff data request, the Company
24 acknowledged that:

⁹ See Smart Meter Usage App approved September 4, 2019, in Docket No. E-7, Sub 1209.

1 The Company has very recently made available to
2 customers functionality similar to the functionality
3 provided by Green Button Download, enabling
4 customers to download their usage data in a standard
5 format. A customer may then share this data at their
6 discretion.

7 The Public Staff believes that with these services and access to data,
8 the MyHER program will simply be a duplicate provision of the same
9 data to the customer in one form or another. The only incremental
10 difference would be the energy efficiency tips that would be offered
11 through the MyHER report. If offering EE tips is the only additional
12 item offered by a MyHER report that is not already provided by other
13 potentially less costly channels (e.g., the Company's website, bill
14 inserts, or information printed on the monthly bill that a customer
15 receives), then the Public Staff is skeptical that the cost and utility
16 incentives associated with the MyHER program are justified. The
17 Public Staff believes it would be appropriate for the Commission to
18 require Duke to assess the costs and benefits of continuing to offer
19 the MyHER program, which is a comparison of energy consumption
20 and EE tips, versus providing the same comparison and tips through
21 another channel such as those identified above.

1 **Q. PLEASE EXPLAIN WHY YOU BELIEVE THE DSM PROGRAMS**
2 **WILL BE IMPACTED BY THE COMPANY’S GIP PROPOSAL.**

3 A. The Company’s DSM programs rely on the level of system demand
4 that is on the grid at the time that the particular DSM program is
5 called upon by system operations.¹⁰ If the base level of demand on
6 the T&D grid changes, then the level of demand response from DSM
7 programs could potentially be impacted as well.

8 The Public Staff believes that the Company’s plan to build grid
9 infrastructure to enable Integrated Volt/Var Controls (IVVC), which is
10 part of the Company’s GIP proposal, will emphasize this concern. As
11 explained in further detail in the Company’s general rate case¹¹
12 application, DEC witness Mark Oliver’s Exhibit 4, pages 3 through 5,
13 explains that IVVC will allow the distribution system to optimize
14 voltage and reactive power needs.

15 Additionally, in response to a Public Staff data request, the Company
16 acknowledged that:

17 . . . voltage reduction impacts will likely vary amongst
18 measures, it is anticipated that the Company’s
19 DSM/EE portfolio savings, in aggregate, would be
20 reduced to a level less than or equal to the approximate
21 reduction in load associated with IVVC. Thus, with all

¹⁰ Data from the Company suggests that DSM programs may or may not be called upon during a peak demand event when system conditions require load reductions.

¹¹ Docket No. E-7, Sub 1214.

1 other things being equal, a greater number of DSM/EE
2 measures would need to be installed to obtain savings
3 equivalent to those that would be realized without the
4 IVVC program. Hence, the implementation of IVVC will
5 likely slightly diminish projected cost effectiveness of
6 the Company's portfolio of EE and DSM Programs.

7 As the Company begins to implement the GIP, this implementation
8 will likely result in reduced demand savings from the Company's
9 DSM programs.

10 **Q. PLEASE SUMMARIZE YOUR CONCERNS WITH THE MYHER**
11 **AND DSM PROGRAMS GOING FORWARD.**

12 A. As the Company continues to implement its GIP, the continuation of
13 savings and offerings for DSM/EE programs will need to be reviewed
14 to ensure that peak demand and energy savings are not being either
15 double-counted or offered in other rate base related channels.

16 **Q. DO YOU HAVE A RECOMMENDATION REGARDING THE**
17 **COMPANY'S GIP AND ITS INFLUENCE ON THE DSM/EE RIDER?**

18 A. Yes. With regards to the Company's pending GIP proposal, the
19 Public Staff recommends that the Commission require the Company
20 to:

21 1. Perform an analysis of GIP to explain how GIP will affect the
22 performance of DSM/EE programs to produce peak demand
23 and energy savings. In other words, if a GIP project will reduce
24 T&D losses or impact the operational capability of a DSM or

1 EE program to produce savings, the Company should seek to
2 quantify those impacts;

3 2. In the next rider proceeding, explain how the Company will
4 distinguish peak demand and energy savings between GIP
5 and DSM and EE programs; and,

6 3. Provide in its next rider filing a list of GIP projects that have
7 been implemented and how those projects have affected the
8 performance of the Company's DSM/EE portfolio, if at all. The
9 Company should be prepared to discuss any impacts the GIP
10 projects have had on day-to-day system operations, as well
11 as customer expectations for utility service in general,
12 DSM/EE program performance, and the availability of
13 customer data.

14 Avoided Cost

15 **Q. PLEASE DESCRIBE YOUR CONCERNS REGARDING THE**
16 **COMPANY'S USE OF AVOIDED COST RATES.**

17 A. The Company, as noted above, has updated its underlying avoided
18 cost inputs for both capacity and energy to be derived from the Sub
19 158 avoided cost proceeding, in Docket No. E-100, Sub 158 (Sub
20 158), pursuant to the Revised Mechanism. While the Public Staff
21 agrees with this update, we have two concerns with the Company's

1 application of avoided capacity derived from the Sub 158 rates.
2 Public Staff witness John R. Hinton goes into further discussion on
3 these two concerns in his testimony, but I summarize his concerns
4 as the following:

- 5 1. That the Company's incorporation of a 17% reserve
6 margin adder to all avoided capacity benefits
7 associated with its EE programs, beginning in Vintage
8 year 2021, is inappropriate; and,
- 9 2. That the Company's allocation of 100% of avoided
10 capacity benefits to summer capacity for DEC's
11 legacy¹² DSM programs is inappropriate.

12 **Q. WHAT IS THE IMPACT OF IMPLEMENTING PUBLIC STAFF**
13 **WITNESS HINTON'S POSITION ON THE FIRST CONCERN?**

14 A. The impact associated with this issue on the cost effectiveness of the
15 portfolio is seen in Williamson Exhibit 3, under the column labeled
16 "Removing 17% Reserve Margin Adder." The impacts expressed in
17 this column are only associated with this adjustment because only
18 the Energy Efficiency programs are impacted by this adjustment.

¹² "Legacy," as understood by the Public Staff and based on the Company's responses to data requests, is the level of DSM activation capability that was originally projected for the year 2021 in the 2018 IRP.

1 The impacts with regard to the NPV of system avoided cost benefits
2 that are included in Evans Exhibit 1 and used in the calculation of the
3 revenue requirement for the prospective rate for Vintage year 2021
4 amount to a decrease in the amount of approximately \$7.5 million for
5 both residential and non-residential programs combined.

6 **Q. WHAT IS THE IMPACT OF IMPLEMENTING PUBLIC STAFF**
7 **WITNESS HINTON’S POSITION ON THE SECOND CONCERN?**

8 A. The impact on the cost effectiveness of the portfolio is seen in
9 Williamson Exhibit 3, under the column labeled “Applying
10 90%W/10%S Seasonal Allocation.” The impacts expressed in this
11 column are only associated with this adjustment because only the
12 DSM programs are impacted by this adjustment.

13 The impacts with regard to the NPV of system avoided cost benefits
14 that are included in Evans Exhibit 1 and used the calculation of the
15 revenue requirement for the prospective rate for Vintage year 2021
16 amounts to a decrease in amount of approximately \$59.7 million for
17 both residential and non-residential programs combined.

1 **Q. WHAT ARE THE NET IMPACTS TO THE PROJECTED COST-**
2 **EFFECTIVENESS SCORES FOR THE PORTFOLIO OF THE**
3 **PUBLIC STAFF’S POSITION ON BOTH CONCERNS?**

4 A. The impact on the cost effectiveness of the portfolio of both of these
5 adjustments is seen in Williamson Exhibit 3, under the column
6 labeled “Total Net Impacts.”

7 In addition to the net impacts to cost-effectiveness, I have calculated
8 the percent change to both the TRC and UC tests from the originally
9 filed scores to the “Total Net Impacts” scores. As seen in Williamson
10 Exhibit 3, the greatest impacts to cost-effectiveness occur with the
11 DSM programs. This is because the Company does not currently
12 have activations of its DSM programs during the winter time, where
13 the majority of potential avoided benefits reside.

14 The total net impacts with regard to the NPV of system avoided cost
15 benefits that are included in Evans Exhibit 1 and used in the
16 calculation of the revenue requirement for the prospective rate for
17 Vintage year 2021 amount to a decrease in the amount of
18 approximately \$67.2 million for both residential and non-residential
19 programs combined.

1 These impacts have been provided to Public Staff witness Maness
2 for his incorporation in the appropriate revenue requirement for this
3 proceeding.

4 Residential Smart Saver EE Program – Referral Channel

5 **Q. WHAT IS THE PURPOSE OF THE RESIDENTIAL SMART SAVER**
6 **PROGRAM?**

7 A. The Company's Residential Smart Saver (SmartSaver) program,
8 which was originally known as the HVAC EE program, is designed to
9 offer rebate options to customers for a variety of EE measures
10 related to home heating and cooling¹³ to encourage greater energy
11 efficiency.

12 On February 9, 2016, in Docket No. E-7, Sub 1032, the Commission
13 approved the Company's request to implement a referral channel to
14 offset some of the costs associated with the program. The Company
15 expected that this modification would bolster the cost-effectiveness
16 of the HVAC EE program.

17 On September 11, 2017, in the same docket, the Commission
18 approved the conversion of the HVAC EE program into what is now

¹³ For example, HVAC equipment (heat pumps and central air conditioning), attic insulation, duct sealing, etc.

1 known as the SmartSaver program. This program modification
2 expanded the program to include additional household-related
3 measures, as well as an online store option. These changes were
4 intended to make the DEC SmartSaver program match the
5 SmartSaver program of Duke Energy Progress, LLC.

6 **Q. DID THE RESIDENTIAL HVAC EE REFERRAL CHANNEL**
7 **CONTINUE AFTER THE PROGRAM CHANGES APPROVED ON**
8 **SEPTEMBER 11, 2017?**

9 A. Yes. The Company's referral channel continues to be a part of the
10 SmartSaver program. However, the Company has expanded the
11 original scope of the referral channel to include a variety of items and
12 services beyond its original focus on HVAC equipment-related
13 contractor referrals. The referral channel now also provides
14 customers with contractor referrals related to rooftop solar systems,
15 plumbing, and tree removal services.

16 For marketing purposes, the Company uses the name "FindItDuke"
17 to provide the contractor referral information.¹⁴ This portal is
18 accessible to the general public, and is accessible without having to
19 log into the Company's customer account system. The Company

¹⁴ <https://www.duke-energy.com/find-it-duke>

1 includes a disclaimer on its portal to explain this accessibility. It reads
2 that “[w]hile non-Duke Energy customers are eligible to use the
3 referral service and receive special contractor discounts and
4 financing, only Duke Energy customers are eligible to receive Duke
5 Energy rebates.”

6 The referral services currently available from the “FindItDuke” portal
7 include:

- 8 • Heating and Air Conditioning;
- 9 • Insulation;
- 10 • Plumbing;
- 11 • Electrical;
- 12 • Pool;
- 13 • Solar; and
- 14 • Tree Removal.

15 **Q. WHERE ARE THE REVENUES RECEIVED FROM**
16 **CONTRACTORS PARTICIPATING IN THE REFERRAL CHANNEL**
17 **BOOKED?**

18 A. All funds that DEC receives from contractors participating in the
19 referral channel are used to offset the program costs for the
20 SmartSaver program. This includes funds associated with rooftop

1 solar and tree service contractors, which at this time represent only
2 a very small portion of the overall revenues received.

3 **Q. WITH RESPECT TO THE EXPANSION OF THE REFERRAL**
4 **CHANNEL AND THE “FINDITDUKE” WEB PORTAL, DOES THE**
5 **PUBLIC STAFF HAVE ANY CONCERNS WITH THE COMPANY**
6 **MAKING THIS TYPE OF PROGRAM MODIFICATION?**

7 A. The Public Staff does not believe that the Company has violated any
8 Commission rules or the Flexibility Guidelines that address how
9 program modifications are to be handled. While the Flexibility
10 Guidelines have generally worked well to provide the appropriate
11 notice to the Commission and parties of upcoming or past changes
12 to the programs, the expansion of the referral channel into areas not
13 specifically related to DSM and EE programs, or that may be
14 otherwise recovered through base revenues, does seem to be the
15 type of program change that should be brought to the Commission’s
16 attention for approval in advance of the change. This would be
17 particularly applicable to any change that would give the appearance
18 of impacting the performance or cost recovery of a particular DSM or
19 EE program. The Public Staff will continue to discuss this matter with
20 the Company, and such discussions could include the potential for
21 revisions to the Flexibility Guidelines to specifically address this type
22 of program modification.

1

EM&V

2 **Q. HAVE YOU REVIEWED THE EM&V REPORTS FILED BY DEC?**

3 A. Yes. The Public Staff contracted the services of GDS Associates,
4 Inc. (GDS), to assist with review of EM&V. With GDS's assistance, I
5 have reviewed the EM&V reports filed in this proceeding as Evans
6 Exhibits A through E.

7 I also reviewed previous Commission orders to determine if DEC
8 complied with provisions regarding EM&V contained in those orders.
9 My review leads me to conclude that the Company is complying with
10 the various Commission orders regarding EM&V of their DSM/EE
11 portfolio.

12 **Q. DO YOU HAVE ANY CONCERNS REGARDING THE EM&V**
13 **REPORTS YOU REVIEWED?**

14 A. I have reviewed the testimony and exhibits of DEC witness Evans
15 concerning the EM&V of DEC's DSM/EE programs. Based upon my
16 review and upon the analysis performed by GDS, I have
17 recommendations regarding the EM&V report for the Residential
18 Income-Qualified EE (Neighborhood Energy Saver or NES) Program
19 (Evans Exhibit A).

1 Evans Exhibit A evaluated the performance of the NES program over
2 the period from June 1, 2017, through June 30, 2018, and included
3 approximately 8,900 customers in the DEC portion of the study. As
4 discussed by the evaluator of the NES program, a billing analysis
5 was not used in this case to determine program savings. Rather, the
6 evaluator used an engineering analysis that relied on information
7 from other sources (namely technical reference manuals from other
8 states). The evaluator states that a billing analysis was not
9 appropriate in this evaluation because of differences in usage
10 patterns between the treatment group and control group, and the
11 differences in weather patterns between pre- and post-treatment
12 periods.¹⁵

13 The use of an engineering analysis is an appropriate analytical
14 approach for the NES program. However, a billing analysis is
15 preferable because it provides a more accurate representation of the
16 actual program performance.¹⁶ The Public Staff has recommended
17 in past DSM/EE rider proceedings,¹⁷ and the Company and
18 Commission have agreed, that billing analyses of EE programs were

¹⁵ See Section 4.3 of Evans Exhibit A.

¹⁶ A billing analysis provides net program savings. An engineering analysis does not include a net-to-gross analysis and therefore must rely on numerous measure assumptions, and less on empirical customer consumption data.

¹⁷ Docket Nos. E-7, Subs 1105 and 1130, and E-2, Subs 1145 and 1174.

1 preferable. The engineering analysis in this case produces per
2 participant savings that are double the savings from the previous
3 evaluation.¹⁸

4 A second issue relates to the evaluation of the net-to-gross ratio
5 (NTGR). The engineering analysis assumes a NTGR of 1.0, which is
6 standard practice for income-qualified programs. While the Public
7 Staff recognizes this to be a standard practice, we also note that
8 lighting accounts for 38% of the program’s gross savings and that
9 there have been significant changes in the lighting market in recent
10 years. The evaluation indicates that many bulbs could not be
11 installed because efficient bulbs were already present, which
12 suggests a NTGR of less than 1.0 for lighting measures. The issue
13 is further complicated by the fact that the engineering analysis
14 assumes the baseline wattage is equal to the federal standard
15 (equivalent to a halogen bulb) when at the time of the evaluation,
16 halogen bulbs likely only represented a small fraction of shelf space
17 at stores selling bulbs to prospective lighting purchasers. During
18 2017-2018, LEDs and CFLs were already occupying much of the
19 available shelf-space at big box retailers like Home Depot and

¹⁸ The previous evaluation reported 347 kWh per participant (Table 1-2 of Evans Exhibit A in Docket No. E-7, Sub 1130). The current evaluation reports 676 kWh per participant (Table 1-3 of Evans Exhibit A).

1 Lowes. This suggests that the NTGR assumption as well as the
2 presumed baseline wattage in the engineering analysis may over-
3 estimate the LED bulb savings component of the program. The
4 concern we have over the NTGR for the lighting component of the
5 program adds emphasis to my recommendation that the next
6 evaluation rely on a billing analysis for assessing the savings
7 attributable to the program.

8 Consistent with the EM&V agreement contained in the Mechanism,
9 the results in Evans Exhibit A would apply to participation from June
10 30, 2018, through the end of the sampling period associated with the
11 next evaluation. Based on past scheduling of evaluations, this could
12 be two to three years, which likely puts the next evaluation in 2021.
13 Evans Exhibit A is acceptable for purposes of verifying the NES
14 program savings. However, the Public Staff also believes it would be
15 appropriate to perform the next evaluation of the NES program as
16 soon as possible, and incorporate a billing analysis in that evaluation.
17 The Company has represented to the Public Staff that it will initiate
18 the next evaluation very soon.

19 **Q. DO YOU HAVE ANY OTHER EM&V CONCERNS?**

20 A. Yes. There are some cases in which a similar or identical measure is
21 offered across multiple programs. For example, the low-flow

1 showerhead is offered through the Neighborhood Energy Saver
2 program as well as the Energy Efficiency Education in Schools
3 program. DEC used different contractors in the evaluations of these
4 two programs. The evaluators made different assumptions with
5 respect to the assumed baseline flow of an existing showerhead in
6 the calculation of the low-flow showerhead measure savings. The
7 assumptions and sources cited by both evaluators are reasonable.
8 However, unless there is a compelling reason to have different
9 assumptions for the same measure (other than the use of different
10 contractors to evaluate different programs), the Public Staff
11 recommends that DEC work to ensure that these measures be
12 evaluated consistently. When such recommendations are not
13 consistent across the programs, the Company should explain the
14 differences justifying each case.¹⁹

15 **Q. SHOULD THE EM&V REPORTS FILED IN THIS PROCEEDING BE**
16 **ACCEPTED AS COMPLETE?**

17 A. Yes. The reports filed in this proceeding, labeled as Evans Exhibits
18 A through E, should be considered complete.

¹⁹ This is similar to the Public Staff's recommendations in Docket No. E-2, Sub 1145 regarding differently methodologies that were used to evaluate different programs offering the same measures.

1 **Q. HAVE YOU CONFIRMED THAT THE COMPANY'S**
2 **CALCULATIONS INCORPORATE THE VERIFIED SAVINGS OF**
3 **THE VARIOUS EM&V REPORTS?**

4 A. Yes. As in previous cost recovery proceedings, I was able, through
5 sampling, to verify that the changes to program impacts and
6 participation were appropriately incorporated into the rider
7 calculations for each DSM/EE program, as well as the actual
8 participation and impacts calculated with EM&V data. I reviewed: (1)
9 workpapers provided in response to data requests; (2) a sampling of
10 the EE programs; and, (3) Evans Exhibit 1, which incorporates data
11 from various EM&V studies. I also met with DEC personnel to review
12 the calculations, EM&V, DSMore, and other data related to the
13 program/measure participation and impacts. Based on my ongoing
14 review of this data, I believe DEC has appropriately incorporated the
15 findings from EM&V studies and annual participation into its rider
16 calculations consistent with Commission orders and the Revised
17 Mechanism. I will continue to review this information and, if
18 necessary, file further information with the Commission should my
19 review reveal any relevant issues that would cause me to alter my
20 recommendations or conclusions.

21 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

22 A. Yes.

DAVID M. WILLIAMSON

I am a 2014 graduate of North Carolina State University with a Bachelor of Science Degree in Electrical Engineering. I began my employment with the Public Staff's Electric Division in March of 2015. My current responsibilities within the Electric Division include reviewing applications and making recommendations for certificates of public convenience and necessity of small power producers, master meters, and resale of electric service; reviewing applications and making recommendations on transmission proposals for certificates of environmental compatibility and public convenience and necessity; and also interpreting and applying utility service rules and regulations. Additionally, I am currently serving as a co-chairman on the National Association of State Utility and Consumer Advocates' (NASUCA) DER and EE Committee.

My primary responsibility within the Public Staff is reviewing and making recommendations on DSM/EE filings for initial program approval, program modifications, EM&V evaluations, and on-going program performance of DEC, DEP, and DENC's portfolio of programs. I have filed testimony in various DEC, DEP, and DENC Demand Side Management/Energy Efficiency rider proceedings, as well as recent general rate case proceedings.

Docket Number E-7, Sub ____ Projected Program/Portfolio Cost Effectiveness	2018 vintage 2019				2019 vintage 2020				2020 vintage 2021				Percent change from last year	
	Evans Exhibit 7 in Sub 1164				Evans Exhibit 7 in Sub 1192				Evans Exhibit 7 in Sub 1230					
	Program	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT
Residential Programs														
Appliance Recycling Program	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Energy Efficiency Education	1.22	1.69	0.53	-	1.32	1.32	0.54	7.68	1.40	1.41	0.53	8.97	6%	7%
Energy Efficient Appliances & Devices	2.4	2.17	0.42	6.11	3.27	3.54	0.70	7.50	2.64	2.20	0.60	4.96	-19%	-38%
HVAC Energy Efficiency/Smart Saver EE	0.94	0.59	0.45	1.52	1.31	0.95	0.60	1.84	0.81	0.67	0.49	1.68	-38%	-29%
Income-Qualified Energy Efficiency and Weatherization Assistance	0.19	0.83	0.16	-	0.21	0.35	0.17	2.80	0.70	0.72	0.44	2.09	235%	107%
Multi-Family Energy Efficiency	2.82	4.71	0.59	-	2.97	2.97	0.61	22.81	3.14	3.16	0.66	20.52	6%	6%
My Home Energy Report	1.56	1.56	0.57	-	1.89	1.89	0.61	-	1.89	1.89	0.66	-	0%	0%
Power Manager	4.33	8.86	4.33	-	4.22	8.72	4.22	-	4.33	9.80	4.33	-	3%	12%
Residential Energy Assessments	1.41	1.56	0.54	-	1.36	1.34	0.49	30.23	1.33	1.28	0.48	19.95	-2%	-4%
Residential Total	2.22	2.60	0.70	7.69	2.5	3.02	1.04	6.61	2.50	2.82	1.04	6.18	0%	-6%
Non-Residential Programs														
Business Energy Report	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Non Residential Smart Saver Custom Energy Assessments	2.17	0.89	0.68	1.78	3.07	1.08	0.84	1.99	2.70	0.80	0.84	1.38	-12%	-26%
Non Residential Smart Saver Custom	2.38	1.07	0.67	2.18	3.42	1.79	0.84	3.38	3.07	1.18	0.87	1.97	-10%	-34%
EnergyWise For Business	0.83	1.21	0.68	-	0.72	1.25	0.61	-	0.63	1.26	0.55	-	-13%	1%
Non Residential Smart Saver Energy Efficient Food Service Products	2.68	1.95	0.61	3.18	1.40	0.81	0.51	2.02	1.45	0.79	0.45	2.38	4%	-3%
Non Residential Smart Saver Energy Efficient HVAC Products	2.04	1.63	0.88	1.82	1.57	1.24	0.70	2.06	1.47	1.12	0.64	2.05	-6%	-10%
Non Residential Smart Saver Energy Efficient Lighting Products	3.48	1.44	0.74	2.17	4.29	2.00	0.80	3.75	4.19	2.14	0.78	4.08	-3%	7%
Non Residential Smart Saver Energy Efficient Pumps and Drives Products	2.54	2.45	0.54	3.56	3.68	2.63	0.86	5.38	3.11	2.41	0.82	4.99	-15%	-8%
Non Residential Smart Saver Energy Efficient IT Products	2.36	1.77	0.59	3.79	0.60	0.46	0.31	2.55	0.65	0.47	0.31	2.26	8%	2%
Non Residential Smart Saver Energy Efficient Process Equipment Products	2.13	2.23	0.47	4.21	2.14	1.85	0.70	3.86	3.50	2.26	0.97	3.66	63%	22%
Non Residential Smart Saver Performance Incentive	2.7	0.81	0.69	1.50	3.29	1.06	0.83	1.79	3.22	1.06	0.86	1.79	-2%	0%
Small Business Energy Saver	2.59	1.61	0.77	3.00	2.70	1.67	0.80	2.93	2.32	1.43	0.76	2.60	-14%	-14%
Smart Energy in Offices	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PowerShare Call Option	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PowerShare	2.9	41.14	2.90	-	3.35	112.28	3.35	-	3.37	137.02	3.37	-	1%	22%
Non-Residential Total	2.69	1.67	0.85	2.41	3.28	2.13	0.94	3.34	3.12	2.03	0.93	3.16	-5%	-5%
Overall Portfolio total	2.46	1.98	0.78	3.48	2.90	2.43	0.98	4.00	2.81	2.32	0.98	3.83	-3%	-5%

Docket Number E-7, Sub ____
 Current Actual YTD Program/Portfolio Cost Effectiveness

Program	2016 vintage 2017				2017 vintage 2018				2018 vintage 2019				Percent change from last year	
	Evans Exhibit 7 in Sub 1105				Evans Exhibit 7 in Sub 1130				Evans Exhibit 7 in Sub 1164				UCT	TRC
	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT	TRC
Residential Programs														
Appliance Recycling Program	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Energy Efficiency Education	1.73	2.47	0.73	-	1.36	1.85	0.60	-	1.50	1.48	0.48	10.39	10%	-20%
Energy Efficient Appliances & Devices	3.46	4.53	0.88	7.19	3.17	5.29	0.78	9.62	2.47	3.06	0.60	6.97	-22%	-42%
HVAC Energy Efficiency	1.00	0.54	0.59	0.91	1.05	0.69	0.57	131.00	0.96	0.77	0.50	1.82	-9%	11%
Income-Qualified Energy Efficiency and Weatherization Assistance	0.58	2.32	0.38	-	0.54	2.61	0.42	-	0.50	0.49	0.30	2.14	-7%	-81%
Multi-Family Energy Efficiency	4.21	6.74	0.81	-	3.79	5.66	0.70	-	3.23	3.09	0.55	22.13	-15%	-45%
My Home Energy Report	1.57	1.57	0.63	-	1.60	1.78	0.63	-	2.21	2.21	0.66	-	38%	24%
Power Manager	4.36	8.39	4.36	-	4.31	8.59	4.29	-	5.21	12.18	5.21	-	21%	42%
Residential Energy Assessments	2.27	2.44	0.80	-	2.03	7.27	0.68	-	1.38	1.35	0.49	22.86	-32%	-81%
Residential Total	2.80	3.38	1.02	6.56	2.73	4.08	0.91	9.30	2.54	3.00	0.80	6.79	-7%	-26%
Non-Residential Programs														
Business Energy Report	0.01	0.01	0.01	-	-	-	-	-	-	-	-	-	-	-
Non Residential Smart Saver Custom Energy Assessments	4.80	1.88	1.22	2.30	0.17	0.16	0.16	1.25	2.34	0.78	0.52	2.33	1276%	388%
Non Residential Smart Saver Custom	4.75	1.30	1.43	1.25	3.84	1.49	1.18	1.84	4.04	1.72	0.83	3.22	5%	15%
EnergyWise For Business	1.02	1.18	0.72	-	0.73	0.92	0.59	-	0.74	0.97	0.60	-	1%	5%
Non Residential Smart Saver Energy Efficient Food Service Products	3.13	1.99	0.93	3.06	3.15	1.09	0.78	1.82	1.07	0.64	0.57	1.32	-66%	-41%
Non Residential Smart Saver Energy Efficient HVAC Products	1.90	1.48	0.99	1.70	1.73	1.67	0.89	2.09	2.03	1.74	0.53	3.79	17%	4%
Non Residential Smart Saver Energy Efficient Lighting Products	3.60	1.68	1.09	1.98	5.66	2.54	1.17	3.06	4.70	2.48	0.89	4.12	-17%	-2%
Non Residential Smart Saver Energy Efficient Pumps and Drives Products	5.80	4.69	1.17	6.26	5.82	3.89	1.03	5.88	2.70	2.08	0.77	4.81	-54%	-47%
Non Residential Smart Saver Energy Efficient IT Products	0.01	0.01	0.01	2.16	0.08	0.08	0.08	2.79	0.02	0.04	0.02	11.82	-75%	-50%
Non Residential Smart Saver Energy Efficient Process Equipment Products	3.27	2.83	1.50	2.56	3.36	3.48	1.16	4.58	2.59	2.09	0.74	3.97	-23%	-40%
Non Residential Smart Saver Performance Incentive	0.03	0.03	0.03	0.87	3.48	1.03	0.96	1.59	2.85	1.07	0.63	2.78	-18%	4%
Small Business Energy Saver	3.64	2.35	1.10	2.95	2.93	1.95	0.89	3.07	2.25	1.49	0.70	3.03	-23%	-24%
Smart Energy in Offices	1.20	1.29	0.72	-	0.65	0.65	0.49	-	-	-	-	-	-	-
PowerShare Call Option	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PowerShare	3.12	65.75	3.12	-	2.78	50.77	2.79	-	3.23	57.56	3.23	-	16%	13%
Non-Residential Total	3.54	1.92	1.19	2.09	3.90	2.48	1.18	2.99	3.44	2.43	0.96	3.78	-12%	-2%
Overall Portfolio total	3.24	2.27	1.13	2.87	3.22	3.08	1.03	5.02	2.91	2.69	0.87	5.14	-10%	-13%

Program/Portfolio Cost Effectiveness - Program Year 2021

Program	ORIGINAL				Removing 17% Reserve Margin Adder				Applying 90%W/10%S Seasonal Allocation				Total Net Impacts				Percent Change of "Total Net Impacts" from "Original"	
	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT	TRC	RIM	PCT	UCT	TRC
Residential Programs																		
• Energy Education Program for Schools	1.40	1.41	0.53	8.97	1.35	1.37	0.51	8.97	1.40	1.41	0.53	8.97	1.35	1.37	0.51	8.97	-3%	-3%
• Energy Efficient Appliances & Devices	2.64	2.20	0.60	4.96	2.58	2.15	0.59	4.96	2.64	2.20	0.60	4.96	2.58	2.15	0.59	4.96	-2%	-2%
• HVAC EE Products & Services	0.81	0.67	0.49	1.68	0.78	0.65	0.47	1.68	0.81	0.67	0.49	1.68	0.78	0.65	0.47	1.68	-4%	-4%
• Income-Qualified EE Products & Services	0.70	0.72	0.44	2.09	0.68	0.70	0.42	2.09	0.70	0.72	0.44	2.09	0.68	0.70	0.42	2.09	-4%	-4%
• Multi-Family EE Products & Services	3.14	3.16	0.66	20.52	3.04	3.06	0.64	20.52	3.14	3.16	0.66	20.52	3.04	3.06	0.64	20.52	-3%	-3%
• My Home Energy Report	1.89	1.89	0.66		1.81	1.81	0.63		1.89	1.89	0.66		1.81	1.81	0.63		-4%	-4%
• Power Manager	4.33	9.80	4.33		4.33	9.80	4.33		2.25	5.10	2.25		2.25	5.10	2.25		-48%	-48%
• Residential Energy Assessments	1.33	1.28	0.48	19.95	1.30	1.26	0.47	19.95	1.33	1.28	0.48	19.95	1.30	1.26	0.47	19.95	-2%	-2%
Residential Total	2.50	2.82	1.04	6.18	2.46	2.78	1.02	6.18	1.90	2.15	0.79	6.18	1.86	2.10	0.77	6.18	-25%	-25%
Non-Residential Programs																		
• Custom Assessment	2.70	0.80	0.84	1.38	2.63	0.78	0.82	1.38	2.70	0.80	0.84	1.38	2.63	0.78	0.82	1.38	-3%	-3%
• Custom Incentive	3.07	1.18	0.87	1.97	2.98	1.14	0.84	1.97	3.07	1.18	0.87	1.97	2.98	1.14	0.84	1.97	-3%	-3%
• EnergyWise for Business	0.63	1.26	0.55		0.63	1.26	0.55		0.41	0.83	0.36		0.41	0.83	0.36		-34%	-34%
• Food Service Products	1.45	0.79	0.45	2.38	1.43	0.78	0.44	2.38	1.45	0.79	0.45	2.38	1.43	0.78	0.44	2.38	-1%	-1%
• HVAC	1.47	1.12	0.64	2.05	1.44	1.09	0.63	2.05	1.47	1.12	0.64	2.05	1.44	1.09	0.63	2.05	-2%	-2%
• Lighting	4.19	2.14	0.78	4.08	4.05	2.07	0.76	4.08	4.19	2.14	0.78	4.08	4.05	2.07	0.76	4.08	-3%	-3%
• Motors, Pumps & VFDs	3.11	2.41	0.82	4.99	3.01	2.33	0.79	4.99	3.11	2.41	0.82	4.99	3.01	2.33	0.79	4.99	-3%	-3%
• Non Res Information Technology	0.65	0.47	0.31	2.26	0.65	0.47	0.31	2.26	0.65	0.47	0.31	2.26	0.65	0.47	0.31	2.26	0%	0%
• Process Equipment	3.50	2.26	0.97	3.66	3.36	2.18	0.93	3.66	3.50	2.26	0.97	3.66	3.36	2.18	0.93	3.66	-4%	-4%
• Performance Incentive	3.22	1.06	0.86	1.79	3.13	1.03	0.83	1.79	3.22	1.06	0.86	1.79	3.13	1.03	0.83	1.79	-3%	-3%
• Small Business Energy Saver	2.32	1.43	0.76	2.60	2.26	1.40	0.74	2.60	2.32	1.43	0.76	2.60	2.26	1.40	0.74	2.60	-3%	-3%
• PowerShare	3.37	137.02	3.37		3.37	137.02	3.37		1.92	78.06	1.92		1.92	78.06	1.92		-43%	-43%
Non-Residential Total	3.12	2.03	0.93	3.16	3.05	1.98	0.91	3.16	2.83	1.83	0.84	3.16	2.75	1.79	0.82	3.16	-12%	-12%
Overall Portfolio Total	2.81	2.32	0.98	3.83	2.76	2.27	0.95	3.83	2.37	1.95	0.82	3.83	2.31	1.90	0.80	3.83	-18%	-18%

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

DOCKET NO. E-7, SUB 1230

In the Matter of
Application by Duke Energy Carolinas,)
LLC, for Approval of Demand-Side)
Management and Energy Efficiency Cost)
Recovery Rider Pursuant to N.C. Gen. Stat.)
§ 62-133.9 and Commission Rule R8-69)

TESTIMONY OF
JOHN R. HINTON
PUBLIC STAFF –
NORTH CAROLINA
UTILITIES COMMISSION

May 22, 2020

**BEFORE THE NORTH CAROLINA UTILITIES COMMISSION
DOCKET NO. E-7, SUB 1230**

**Testimony of John R. Hinton
On Behalf of the Public Staff
North Carolina Utilities Commission**

May 22, 2020

1 **Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS, AND**
2 **PRESENT POSITION.**

3 A. My name is John R. Hinton. My business address is 430 North
4 Salisbury Street, Raleigh, North Carolina. I am the Director of the
5 Economic Research Division of the Public Staff - North Carolina
6 Utilities Commission. My qualifications are included in Appendix A
7 to this testimony.

8 **Q. WHAT ARE YOUR DUTIES AT THE PUBLIC STAFF?**

9 A. My duties with the Public Staff include conducting financial studies
10 on the investor-required rate of return for water, natural gas, and
11 electric utilities and reviewing issues involving nuclear
12 decommissioning plans, weather normalization of energy sales,
13 electric utility meter sampling plans, the electric utilities' long-range
14 peak demand and energy forecasts, and the integration aspect of
15 the electric utilities' integrated resource plans (IRPs). I also review

1 electric utilities' avoided cost biennial filings, as well as avoided
2 cost issues for fuel cases and annual rider proceedings involving
3 renewable energy and demand-side management and energy
4 efficiency (DSM/EE).

5 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**
6 **PROCEEDING?**

7 A. The purpose of my testimony is to discuss the appropriate avoided
8 capacity and energy costs that should be used to evaluate the cost-
9 effectiveness of the DSM/EE programs of Duke Energy Carolinas,
10 LLC (DEC), that are incorporated in the calculation of DEC's
11 portfolio performance incentive (PPI), pursuant to the Company's
12 cost recovery mechanism described in the Agreement and
13 Stipulation of Settlement DEC reached with the Public Staff, the
14 North Carolina Sustainable Energy Association, Environmental
15 Defense Fund, Southern Alliance for Clean Energy, the South
16 Carolina Coastal Conservation League, Natural Resources
17 Defense Council, and the Sierra Club, which was filed with the
18 Commission on August 19, 2013, and approved in the
19 Commission's *Order Approving DSM/EE Programs and Stipulation*
20 *of Settlement* issued on October 29, 2013, in Docket No. E-7, Sub
21 1032 (Sub 1032 Mechanism). In Docket No. E-7, Sub 1130 (Sub
22 1130), the Commission approved certain revisions to the Sub 1032
23 Mechanism relating to the methodology for determining avoided

1 costs for purposes of the PPI calculation and determination of
2 program cost-effectiveness in its *Order Approving DSM/EE Rider,*
3 *Revising DSM/EE Mechanism, and Requiring Filing of Proposed*
4 *Customer Notice* issued on August 23, 2017, (Revised
5 Mechanism).

6 **Q. IN SUB 1130, WHAT REVISIONS TO THE MECHANISM WERE**
7 **PROPOSED BY THE PUBLIC STAFF AND THE COMPANY,**
8 **AND APPROVED BY THE COMMISSION REGARDING**
9 **AVOIDED CAPACITY COSTS?**

10 A. The Public Staff and DEC proposed and the Commission approved
11 revisions to Paragraphs 19 and 69 of the Sub 1032 Mechanism that
12 provided for the avoided energy and capacity benefits used for cost
13 effectiveness calculations for program approval and the initial
14 estimate of the PPI and any PPI true-up. The revisions also
15 provided for the review of ongoing cost-effectiveness. That review
16 uses avoided capacity costs derived from the most recent
17 Commission-approved Biennial Determination of Avoided Cost
18 Rates as of December 31 of the year immediately preceding the
19 annual DSM/EE Rider filing date (hereafter, the “PURPA method”).

1 Q. WHAT IS “THE MOST RECENT COMMISSION-APPROVED
2 BIENNIAL DETERMINATION OF AVOIDED COSTS FOR
3 ELECTRIC UTILITY PURCHASES FROM QUALIFYING
4 FACILITIES” FOR PURPOSES OF THIS DSM/EE RIDER
5 PROCEEDING?

6 A. The applicable avoided cost proceeding is Docket No. E-100,
7 Sub 158, in which the Commission issued its Notice of Decision on
8 October 7, 2019, ruling on issues that are relevant to the calculation
9 of avoided capacity rates and avoided energy rates. DEC filed its
10 compliance rates on November 1, 2019, and the Commission
11 issued its Final Order on April 15, 2020, establishing these rates.

12 Q. PLEASE DESCRIBE YOUR CONCERN REGARDING THE
13 COMPANY’S APPLICATION OF AVOIDED COST RATES.

14 A. The Company has updated its underlying avoided cost inputs for
15 both capacity and energy to be derived from the avoided cost
16 proceeding, in Docket No. E-100, Sub 158. The Public Staff, in this
17 proceeding, has two concerns with the Company’s application of
18 avoided capacity derived from the newly updated rates.

19 The first issue applies to the avoided capacity component used for
20 the Company’s Residential and Non-Residential energy efficiency
21 programs. The Company applied a 17% reserve margin value
22 adder to all of the megawatt (MW) reductions (demand reduction

1 benefits) associated with the Company's EE programs beginning
2 with vintage year 2021.

3 The second issue applies to the seasonal allocation of avoided
4 capacity cost benefits for the Company's entire portfolio of
5 programs, both Residential and Non-Residential. For DSM
6 programs for vintages 2021 and beyond, the Company has applied
7 avoided capacity benefits using a seasonal capacity allocation
8 factor of 90% for the winter season and 10% seasonal allocation
9 factor for the summer season. However, for existing or legacy DSM
10 programs, the Company proposes to apply 100% of the value of
11 capacity to the summer season. DEC associates its legacy
12 programs for the Vintage 2021 period as the level of MW reduction
13 capability that was calculated in the 2018 IRP and projected out to
14 2021. Using this as the baseline, DEC's total retail DSM projected
15 load reductions¹ up to the level of **[BEGIN CONFIDENTIAL]** [REDACTED]
16 **[END CONFIDENTIAL]** MW, as identified in year 2021 of the 2018
17 IRP, will receive a seasonal allocation of 100% summer and 0%
18 winter avoided capacity benefits and the remaining **[BEGIN**
19 **CONFIDENTIAL]** [REDACTED] **[END CONFIDENTIAL]** incremental MW of
20 reductions to get to the identified 1,060 in 2022 will receive the 10%

¹ Docket No. E-100, Sub 157, confidential support for the 2018 Summer LCR Table, p. 62.

1 summer seasonal avoided capacity allocation. Likewise, the
2 incremental **[BEGIN CONFIDENTIAL]** ■ **[END CONFIDENTIAL]**
3 MW reductions in 2023 will receive 10% summer seasonal avoided
4 capacity allocation. The Company did not apply the same reserve
5 margin value adder to the avoided capacity cost benefits
6 associated with its DSM programs.

7 **Q. WHY HAS THE COMPANY INCLUDED A 17% RESERVE**
8 **MARGIN ADDER FOR THE DEMAND REDUCTION BENEFITS**
9 **ASSOCIATED WITH ENERGY EFFICIENCY PROGRAMS?**

10 A. In this proceeding, the Company has proposed to increase the
11 value of the demand reduction benefits from EE programs by 17%.
12 The Company notes that the demand reduction benefits are
13 accounted for in its Integrated Resource Plan (IRP) as a reduction
14 to its peak load (*emphasis added*) as shown in the Company's
15 Load, Capacity, and Reserve (LCR) Tables in its 2018 IRP. A key
16 to the Company's position is that the demand reduction benefits
17 from EE programs are not viewed as supply-side resources; rather
18 the EE demand reductions are considered as a demand-side
19 resource. Given that to provide adequate and reliable utility service,
20 the Company increases the amount of supply-side resources
21 required to meet the projected peak load by a 17% reserve margin,
22 the Company argues that a similar reserve margin adjustment is
23 warranted with demand-side resources. Previously, DEC has not

1 employed a reserve margin adjustment for MW reductions
2 associated with EE programs.

3 **Q. WILL YOU EXPLAIN THE BASIS FOR THE COMPANY'S**
4 **ARGUMENT?**

5 A. Yes. The table below is an excerpt from DEC's 2019 IRP Winter
6 Projections from the Load, Capacity, and Reserves (LCR) Table for
7 years 2020-2022.² Lines 21-27 examine the impact of reducing
8 peak demand by 100 MW of EE programs. In 2020, DEC projects
9 generating reserves of 3,591 MW, for a reserve margin (RM) of
10 19.3% (lines 19 and 20) ("Actual Reserve Margin"). If DEC had 100
11 MW more EE during this year, the load forecast would be reduced
12 by 100 MW (line 21), which increases the reserve margin to 3,691
13 MW, or 20.0% (lines 22 and 23) ("New Reserve Margin").

14 DEC's position supporting the reserve margin adder is essentially
15 stating that due to that 100 MW load reduction from EE, it is able
16 to reduce its existing generating capacity by 119 MW to maintain
17 the Actual Reserve Margin that it held before the 100 MW of EE
18 was added (lines 25-26). DEC claims that customers benefit from
19 this, and believes its EE programs should have their capacity
20 benefits increased to reflect this benefit. Thus, the 100 MW of

² The 2019 IRP is used here for illustrative purposes.

1 demand-side EE programs equates to 119 MW of supply-side
 2 resource. The table below illustrates DEC's proposal with respect
 3 to balancing demand-side MW savings with supply-side resources:

**Winter Projections of Load, Capacity, and Reserves
 for Duke Energy Carolinas 2019 Annual Plan**

	2020	2021	2022
<i>Load Forecast</i>			
4 Adjusted Duke System Peak	18,589	18,531	18,611
18 Cumulative Capacity w/ DSM	22,180	22,173	22,263
<i>Reserves w/ DSM</i>			
19 Generating Reserves	3,591	3,642	3,651
20 % Reserve Margin	19.3%	19.7%	19.6%
21 Adjusted Duke System Peak w/ 100 MW EE added	18,489	18,431	18,511
22 RM w/ 100 MW EE added (MW)	3,691	3,742	3,751
23 RM w/ 100 MW EE added (%)	20.0%	20.3%	20.3%
24 Change in RM Held (MW)	(100)	(100)	(100)
25 Required Reserves to Maintain Actual RM (after adding EE)	3,571	3,623	3,631
26 Required Reduction in Existing Capacity to Reach Actual RM	(119)	(120)	(120)
27 Effective PRMR - ONLY IF "Actual RM" is maintained	19.3%	19.7%	19.6%

4

5 **Q. DO YOU BELIEVE THAT DEC'S CUSTOMERS WILL REALIZE**
 6 **THIS CLAIMED VALUE?**

7 A. No. The above example suggests that DEC's customers will
 8 ultimately see a benefit of the 100 MW of load reductions due to an
 9 EE program. The above example from the 2019 IRP has DEC with
 10 reserves above its 17% target level. It is likely in the future that
 11 supply side resources will be below the 17% margin and the
 12 customer would see the value of 100 MW of added demand
 13 reduction from EE programs. Almost irrespective of the balance of
 14 demand and supply at any particular point in time, a key question
 15 is what is the appropriate value customers should pay for a MW
 16 load reduction, and how is the value calculated? DEC maintains

1 customers should pay (100 MW * approved avoided capacity rate
2 per kW-yr. * 1.17); while, historically the value of MW reductions
3 has been calculated (100 MW * approved avoided capacity rate per
4 kW-yr.). A weakness in DEC's argument is the inequity of asking
5 customers to pay 17% more for the same MW reduction from an
6 EE program, as compared to a MW reduction from a DSM program.
7 From a resource planning perspective, DEC has a theoretical basis
8 as shown in the above table; however, from a ratemaking
9 perspective the logic is deficient.

10 **Q. ARE THERE OTHER REASONS WHY YOU BELIEVE IT IS**
11 **INAPPROPRIATE TO INCLUDE THE 17% RESERVE MARGIN**
12 **ADDER WITH EE PROGRAMS?**

13 A. The Company's proposal effectively increases what customers will
14 pay for the avoided capacity cost benefits of the EE programs by
15 increasing the avoided capacity cost rate above the approved rate.
16 This rate is comprised of an approved annual combustion turbine
17 (CT) carrying cost and other factors including a Performance
18 Adjustment Factor (PAF). The approved³ PAF of 5% is a multiplier
19 that increases the annual CT carrying cost, which according to
20 DEC should be increased by an additional 17%. From this
21 perspective, the impact of this adjustment increases the value of

³ Approved in Docket No. E-100, Sub 158.

1 the avoided demand reduction benefits by approximately 23%
2 (1.228 = 1.05*1.17) over the cost of an avoided combustion turbine
3 (CT) underlying the avoided capacity rates.

4 **Q. PLEASE PROVIDE A BRIEF HISTORY OF THE PAF.**

5 A. Prior to the 1991 Biennial Avoided Cost Proceeding, Docket No.
6 E-100, Sub 59, a reserve margin of 20% was an accepted margin
7 for long-range planning, and was the basis for the Reserve Margin
8 Adjustment of 20% applied to avoided capacity payments made to
9 Qualifying Facilities (QFs). In the 1991 Biennial Avoided Cost
10 Proceeding the 20% Reserve Margin Adjustment was renamed the
11 PAF, which was represented numerically as 1.20. The rationale for
12 the 1.20 PAF was to allow a QF to experience a reasonable number
13 of outages and still receive its full capacity payment. Without a
14 PAF, the QF would have to operate 100% of its on-peak hours
15 throughout the year in order to receive its full capacity payment.
16 The 1.20 PAF was based on a 0.83 availability factor or $1.20 = 1 /$
17 0.83 . The 1.20 PAF withstood over 20 years of direct challenges
18 by the utilities who argued for a lower PAF of 1.129 based on a
19 0.886 availability factor. On October 11, 2017, in Docket No. E-100,
20 Sub 148, the Commission approved a lower PAF of 1.05 that was
21 based on an equivalent forced outage rate for all of its generation
22 resources.

1 Q. CAN YOU ILLUSTRATE THE AVOIDED CAPACITY COST-
2 BENEFITS WITH AND WITHOUT THE PROPOSED RESERVE
3 MARGIN ADJUSTMENT?

4 A. The Company's proposal effectively raises the dollar per kW value
5 of the demand reduction benefits by 17% over the approved
6 avoided capacity rates.⁴ Instead of using the Sub 158 avoided
7 capacity cost of [BEGIN CONFIDENTIAL] [REDACTED] [END
8 CONFIDENTIAL] per kW-year for 2019 and annually escalating
9 that cost out to 2044, the Company increases that value by 17% to
10 [BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL] per kW-
11 year for 2019 to value each kW of demand reduction benefits
12 realized from its EE programs. The proposed cost per kW-yr. for
13 the demand reductions associated with an EE program and with a
14 DSM program is shown in Hinton Exhibit 1.

15 Q. WHAT IS YOUR RECOMMENDATION CONCERNING DEC'S
16 PROPOSED RESERVE MARGIN ADDER?

17 A. The Public Staff recommends that the Company not use the
18 reserve margin adder for the demand reduction benefits associated
19 with its EE programs. Furthermore, I believe that this is not the
20 appropriate proceeding to evaluate such a significant change to the
21 avoided energy cost rates. In Docket No. E-7, Sub 1130, the Public

⁴ As approved in Docket No E-100, Sub 158.

1 Staff and the Company agreed that the PURPA-based method of
2 calculating avoided costs was preferred over the use of the
3 Company's IRP. In that proceeding, I testified that,

4 "…the use of the PURPA-based avoided costs links the
5 savings and financial incentives afforded the Company
6 for its DSM/EE programs with the rates it pays QFs for
7 avoided energy and avoided capacity. Therefore, I
8 believe that the use of PURPA-based avoided energy
9 and capacity costs will lead to better estimates of the
10 costs avoided by the Company's DSM/EE programs
11 thereby providing a more accurate view of the value of
12 DSM and EE."

13 On August 27, 2017, the Commission approved the Agreement and
14 noted that,

15 "First, the revision to Paragraph 69 removes any
16 ambiguity regarding the proper avoided costs to be
17 used for calculating the PPI. The Commission finds
18 that the revision to Paragraph 69 better links the
19 savings and financial incentives for DEC's DSM/EE
20 programs with the rates it pays QFs for avoided energy
21 and avoided capacity, and provides for regular
22 updating to prevent stale or outdated rates."

23 I believe the proposed reserve margin adjustment adds further
24 divergence between the application of the avoided energy rates in
25 this proceeding and the approved avoided cost energy rates in
26 Docket No. E-100, Sub 158. Furthermore, I believe that that it is
27 inappropriate to propose such a significant change in the valuation
28 of the avoided energy cost-benefits in this proceeding, as opposed
29 to examining this change within the review of the Mechanism. The

1 current cost recovery mechanism was approved in Docket No.
2 E-7, Sub 1032, where the Portfolio Performance Incentive (PPI) is
3 based on the present value of the estimated net dollar savings
4 associated with the Company's DSM/EE programs. As such, I
5 believe that any change to the dollar savings of avoided energy
6 costs benefits from DSM/EE programs should be evaluated in
7 concert with consideration of the appropriate incentive rate in a
8 Mechanism review. Per Public Staff witness Maness, the NC retail
9 impact of the Public Staff's removal of the reserve margin adder on
10 the PPI is \$618,791.

11 **Q. PLEASE DESCRIBE YOUR CONCERN REGARDING THE**
12 **COMPANY'S USE OF SEASONAL ALLOCATION FACTORS**
13 **FOR LEGACY DSM PROGRAMS.**

14 A. My concern stems from the need to ensure that the avoided
15 capacity benefits or values placed on MW reductions associated
16 with the legacy DSM programs⁵ remain reasonable. Through data
17 requests and discussions with the Company, DEC maintains that

⁵ DEC makes a distinction between "legacy" and "incremental" DSM programs in its evaluation of the portfolio and program cost effectiveness. As understood by the Public Staff and based on the Company's responses to data requests, "Legacy" DSM is the level of DSM activation capability that was originally projected for the year 2021 in the 2018 IRP. "Incremental" means all activation capability that is above the projected levels of the 2018 IRP for year 2021. DEC makes a distinction between "legacy" and "incremental" DSM programs in its evaluation of the portfolio and program cost effectiveness. "Legacy" measures and participation represent those measures and participants who were enrolled and active in the program in 2018. "Incremental" means any measure installed and participation occurring after 2018.

1 the avoided capacity benefits from “legacy” DSM programs should
2 continue to be valued using a 100% summer seasonal allocation
3 weighting. The Company justifies this approach on the basis that
4 these “legacy” measures and participation are included in its IRP.
5 The Company values the “incremental” measures and participation
6 using the seasonal allocation weightings of 90% winter and 10%
7 summer.

8 While the Company’s 2018 IRP predicts that its summer peaks are
9 300 to 400 MW greater than the winter peaks throughout most of
10 the planning period, reaching over 500 MW in 2030, the Company
11 maintains that it is winter planning. DEC has maintained it is a
12 winter planning utility, as noted in its IRPs, filed reserve adequacy
13 studies, and in its previous two Biennial Avoided Cost Proceedings.

14 A similar issue was addressed in Docket No. E-7, Sub 1164, where
15 DEC made the argument that capacity from legacy DSM programs
16 should not receive the same treatment as capacity from QFs given
17 that the MW reductions from these legacy programs are already
18 included in the IRP. The Commission in its Order noted:

19 “...the Commission concludes that the capacity value
20 provided by additional solar PV does not necessarily
21 help the utilities offset or avoided their next capacity
22 need. However, DEC contends that DSM/EE is
23 different from solar QF’s, and that none of the policy
24 reasons behind the Commissions shift in avoided costs
25 methodology articulated in Sub 148 Order apply to

1 DSM/EE. DEC states, for example, that there is no
2 evidence in this proceeding that there is an over-supply
3 of DSM/EE that customers are paying artificially high
4 prices for DSM/EE, or that DSM/EE is burdening the
5 system.⁶

6 **Q. HOW DOES THE FACT THAT DEC IS WINTER PLANNING**
7 **AFFECT THE SEASONAL ALLOCATION OF THE VALUE OF**
8 **AVOIDED CAPACITY WITH ITS DSM/EE PROGRAMS?**

9 A. The Company's recently approved avoided capacity rates were
10 developed using seasonal weighting of 90% for the winter season
11 and 10% for the summer season. These allocations are similar to
12 those approved in Docket No. E-100, Sub 148, where DEC
13 proposed and the Commission approved seasonal allocation
14 factors of 80% for the winter season and 20% for the summer
15 season. For Docket No. E-100, Sub 158, DEC employed Astrapé
16 Consulting to perform a Capacity Value of Solar Study that
17 supported QFs receiving only 10% of the annual avoided capacity
18 costs during the summer season; while receiving 90% of the
19 avoided capacity cost weighting during the winter season. The
20 Study found a higher loss of load risk during the winter season,
21 which the Commission approved. In addition to addressing this risk,
22 DEC and DEP stated that these seasonal allocations provide
23 improved price signals⁷ for QFs to help the Companies meet their

⁶ NCUC Final Order in Docket e-2, Sub 1164, page 43.

⁷ Docket No. E-100, Sub 158, T., Vol. 2, page 73, lines 5-13.

1 generation needs and appropriately pay QFs for the value they
2 provide.

3 **Q. DO YOU AGREE WITH THE COMPANY'S TREATMENT OF**
4 **INCREMENTAL AND LEGACY DSM SEASONAL CAPACITY IN**
5 **THIS PROCEEDING?**

6 A. No. The Public Staff believes the argument of separating legacy
7 and incremental measures and participation in DSM/EE programs
8 has been seriously weakened by the conclusion of another avoided
9 cost proceeding where DEC's avoided cost rates are based on
10 winter planning. This emphasis on winter planning is supported by
11 the 2016 Resource Adequacy Study, which indicated that DEC's
12 long-range planning should target the winter season, and utilize a
13 17% winter reserve margin. As such, the value of summer DSM is
14 diminished and no longer has the same value for resource planning
15 purposes in terms of a capacity resource at the expected time of
16 peak and the dollar per kW associated with the demand reductions.

17 In Docket No. E-100, Sub 157, the Commission directed DEC and
18 DEP to conduct another reserve margin study for their 2020 IRPs,
19 which are currently being developed. Based on recent discussions
20 among the Company, Astrapé Consulting, and the Public Staff, in
21 preparation for the 2020 IRP filing, it is my understanding that
22 DEC's summer peak load forecast could increase by approximately

1 400 MW, and yet DEC would still be considered a winter planning
2 utility. The Study has yet to be completed, but this observation
3 underscores the Company's claims that DEC is winter planning.

4 **Q. WILL YOUR PROPOSAL PROVIDE ADDED MOTIVATION FOR**
5 **THE COMPANY TO FIND WAYS TO REDUCE THE WINTER**
6 **PEAKS?**

7 A. Even though none of the legacy DSM programs would cease to be
8 cost effective under the Public Staff's proposal, the application of
9 the allocation of seasonal capacity value to these legacy DSM
10 programs would appropriately direct the Company to emphasize
11 programs that focus on reducing load during the winter season. I
12 am aware the Company has already begun such an investigation
13 aimed at reducing winter peak loads. In DEC's last general rate
14 case decision in Docket No. E-7, Sub 1146, the Final Order
15 expressed some of the Commission's concerns about the growth
16 of the Company's winter peaks as follows:

17 The Commission is, however, concerned that
18 discontinuing programs that can be used to effectively
19 clip winter peaks is moving in the wrong direction. This
20 is especially true given the fact that the Company has
21 moved to "winter planning."⁸

⁸ NCUC Order in Docket no. E-7, Sub 1146, p. 101.

1 Similar concerns were expressed by the Commission in Docket No.
2 E-100, Sub 147⁹ and Docket No. E-100, Sub 158.¹⁰ As such, it is
3 my belief that the use of a 90% winter and 10% summer allocation
4 for both legacy programs and new programs sends an appropriate
5 signal to the Company to devote less resources toward mitigating
6 summer peak load growth while at the same time increasing the
7 incentives with the pursuit of reducing the growth of winter peak
8 demands.

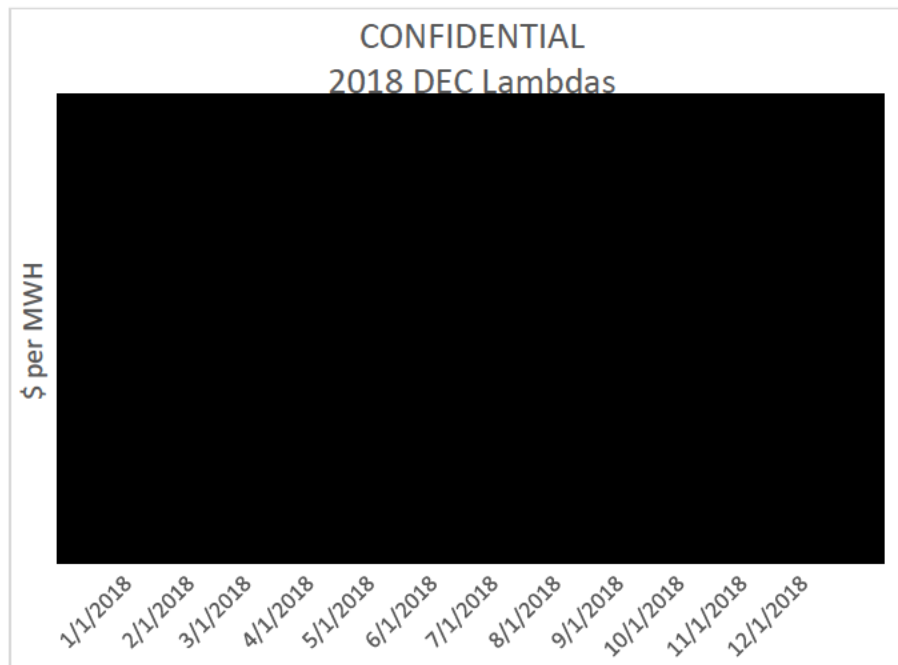
9 **Q. ARE OTHER REASONS WHY YOU DO NOT SUPPORT THE**
10 **COMPANY'S USE OF A 100% SUMMER SEASON CAPACITY**
11 **ALLOCATION FOR LEGACY DSM PROGRAMS?**

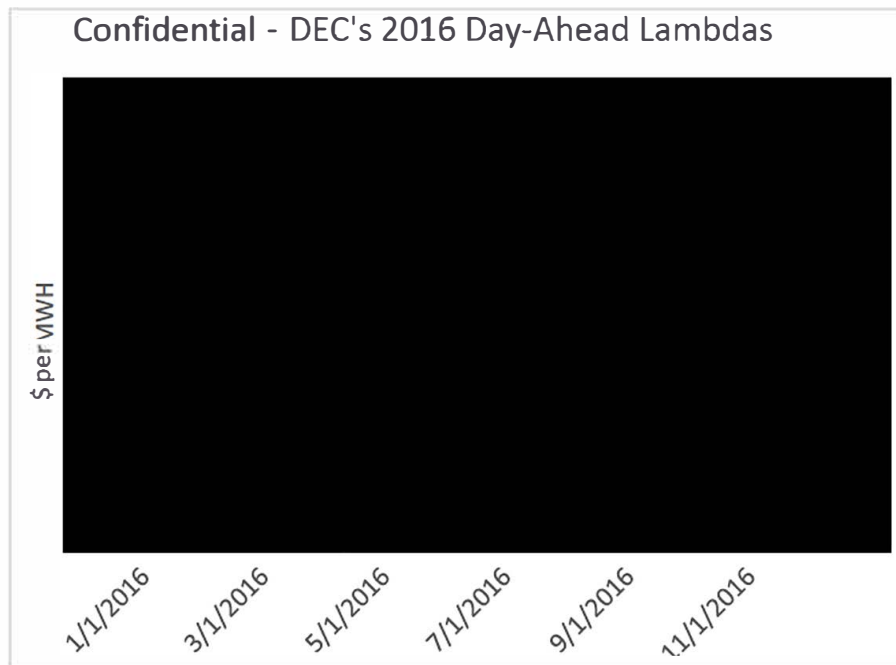
12 A. Yes. It is an underlying premise of DSM programs is that it typically
13 costs the utility more to serve the customer during capacity
14 constrained hours, than the Company recovers in rates. Often, the
15 marginal costs of fuel, variable O&M, and the occasional start costs
16 of additional generation to serve the customers are four to five
17 times, or more, higher than the approved cost of fuel. As such, it is
18 in the Company's best interest to consider the activation of its DSM
19 programs during those times. Shown below are the last three years
20 of DEC's day-ahead lambdas, which illustrate the relative lower

⁹ NCUC Commission Order in Docket No. E-100, Sub 147, p. 7.

¹⁰ NCUC Commission Order in Docket No. E-100, Sub 158, pp. 28-29.

- 1 and less volatile day-ahead lambdas or expected marginal costs
- 2 during the summer seasons relative to the winter seasons.





- 1 While the avoided energy costs for the hour of the peak do not
- 2 represent the capacity value of a DSM program, it should follow
- 3 that high energy prices tend to follow constrained conditions. As

1 the graphs illustrate, the expected avoided energy costs
2 experienced due to activations of DEC's EnergyWise program
3 have tended to decrease from the early year of the deployment of
4 these summer related DSM programs. However, the Company's
5 decision to activate is primarily; but not always, a function of
6 available generation, be it an emergency condition or simply low
7 reserves required to meet the expected load. In Hinton Exhibit 2
8 are exhibits from previous DSM/EE rider filings on the activations
9 of DEC's Power Share and Power Manager programs. Exhibit 2
10 shows that the frequency of summer emergency events has
11 lessened (2017 – 2019). The intent of discussing DEC's historical
12 DSM activations is merely to show the evolving role that these
13 programs play in providing sufficient capacity, which is not to say
14 that these programs are not valuable; rather, that the capacity
15 value has changed on par with the shifting of the seasonal
16 weighting capacity needs from summer to winter.

17 **Q. WHAT IS YOUR RECOMMENDATION CONCERNING DEC'S**
18 **PROPOSED SEASONAL ALLOCATION OF CAPACITY VALUE**
19 **FOR ITS LEGACY DSM PROGRAMS?**

20 A. The Public Staff recommends that the Commission deny DEC's
21 proposal to give its legacy DSM/EE programs a 100% summer
22 weighting under its current IRP winter planning scenario, and
23 require DEC to recalculate cost effectiveness using a 90% winter

1 and 10% summer allocation of avoided capacity benefits. This
2 would value the demand reduction benefits from DSM on the same
3 basis as any other demand reductions the Company may realize
4 from QFs. To do otherwise would have ratepayers reward the
5 Company with a PPI that is based on over-valued kW savings via
6 the use of DEC's proposed 100% summer seasonal capacity
7 allocation despite its need for winter DSM. Whereas, a 90%
8 seasonal capacity allocation for winter and 10% for seasonal
9 capacity allocation for summer strikes a reasonable balance of the
10 value of DSM/EE programs for ratepayers and the Company. Per
11 Public Staff witness Maness, the NC retail impact of the Public
12 Staff's recommended adjustment to the seasonal allocations on the
13 PPI is \$5,093,947.

14 Furthermore, the use of these proposed seasonal allocation factors
15 will not cause any legacy DSM programs to fail cost effectiveness.
16 The fact that these programs remain cost effective is, in part, due
17 to the significant role of avoided T&D cost which provide almost the
18 same beneficial value that 100% of the avoided capacity cost. As
19 such, the use of the approved seasonal weighting of avoided
20 capacity costs simply reduces the cost-effectiveness of these
21 programs and the overall cost-effectiveness of the portfolio of
22 programs as shown in Public Staff witness Williamson Exhibit 3.

- 1 Q. **DOES THIS CONCLUDE YOUR TESTIMONY?**
- 2 A. Yes, it does.

QUALIFICATIONS AND EXPERIENCE

JOHN ROBERT HINTON

I received a Bachelor of Science degree in Economics from the University of North Carolina at Wilmington in 1980 and a Master of Economics degree from North Carolina State University in 1983. I joined the Public Staff in May of 1985. . I filed testimony on the long-range electrical forecast in Docket No. E-100, Sub 50. . In 1986, 1989, and 1992, I developed the long-range forecasts of peak demand for electricity in North Carolina. . I filed testimony on electricity weather normalization in Docket Nos. E-7, Sub 620, E-2, Sub 833, and E-7, Sub 989. . I filed testimony on customer growth and the level of funding for nuclear decommissioning costs in Docket No. E-2, Sub 1023. . I filed testimony on the level of funding for nuclear decommissioning costs in Docket Nos. E-7, Sub 1026, and E-7, Sub 1146. . I have filed testimony on the Integrated Resource Plans (IRPs) filed in Docket No. E-100, Subs 114 and 125, and I have reviewed numerous peak demand and energy sales forecasts and the resource expansion plans filed in electric utilities' annual IRPs and IRP updates.

I have been the lead analyst for the Public Staff in numerous avoided cost proceedings, filing testimony in Docket No. E-100, Subs 106, 136, 140, and 148. . I have filed a Statement of Position in the arbitration case involving EPCOR and Progress Energy Carolinas in Docket No. E-2, Sub 966.

I have filed testimony on the issuance of certificates of public convenience and necessity (CPCN) in Docket Nos. E-2, Sub 669; SP-132, Sub 0; E-7, Sub 790; E-7, Sub 791; and E-7, Sub 1134.

I have filed testimony on the issue of fair rate of return in Docket Nos. E-22, Sub 333; E-22, Sub 412; P-26, Sub 93; P-12, Sub 89; G-21, Sub 293; P-31, Sub 125; G-5, Sub 327; G-5, Sub 386; G-9, Sub 351; P-100, Sub 133b; P-100, Sub 133d (1997 and 2002); G-21, Sub 442; W-778, Sub 31; and W-218, Sub 319 and E-22, Sub 532; and several smaller water utility rate cases. . I have filed testimony on credit metrics and the risk of a credit downgrade in Docket No. E-7, Sub 1146. .

I have filed testimony on the hedging of natural gas prices in Docket No. E-2, Subs 1001 and 1018. . I have filed testimony on the expansion of natural gas in Docket No. G-5, Subs 337 and 372. . I performed the financial analysis in the two audit reports on Mid-South Water Systems, Inc., Docket No. W-100, Sub 21. I testified in the application to transfer of the CPCN from North Topsail Water and Sewer, Inc. to Utilities, Inc., in Docket No. W-1000, Sub 5. . I have filed testimony on weather normalization of water sales in Docket No. W-274, Sub 160.

With regard to the 1996 Safe Drinking Water Act, I was a member of the Small Systems Working Group that reported to the National Drinking Water Advisory Council of the U.S. Environmental Protection Agency. . I have published an article in the National Regulatory Research Institute's Quarterly Bulletin entitled Evaluating Water Utility Financial Capacity.

CONFIDENTIAL

Year	Approved Biennial Avoided Cost Rate (\$/kW-yr.)	Approved Biennial Avoided Cost Rate (\$/kW-yr.) with 17% Adder
2019	\$ [REDACTED]	\$ [REDACTED]
2020	\$ [REDACTED]	\$ [REDACTED]
2021	\$ [REDACTED]	\$ [REDACTED]
2022	\$ [REDACTED]	\$ [REDACTED]
2023	\$ [REDACTED]	\$ [REDACTED]
2024	\$ [REDACTED]	\$ [REDACTED]
2025	\$ [REDACTED]	\$ [REDACTED]
2026	\$ [REDACTED]	\$ [REDACTED]
2027	\$ [REDACTED]	\$ [REDACTED]
2028	\$ [REDACTED]	\$ [REDACTED]
2029	\$ [REDACTED]	\$ [REDACTED]
2030	\$ [REDACTED]	\$ [REDACTED]
2031	\$ [REDACTED]	\$ [REDACTED]
2032	\$ [REDACTED]	\$ [REDACTED]
2033	\$ [REDACTED]	\$ [REDACTED]
2034	\$ [REDACTED]	\$ [REDACTED]
2035	\$ [REDACTED]	\$ [REDACTED]
2036	\$ [REDACTED]	\$ [REDACTED]
2037	\$ [REDACTED]	\$ [REDACTED]
2038	\$ [REDACTED]	\$ [REDACTED]
2039	\$ [REDACTED]	\$ [REDACTED]
2040	\$ [REDACTED]	\$ [REDACTED]
2041	\$ [REDACTED]	\$ [REDACTED]
2042	\$ [REDACTED]	\$ [REDACTED]
2043	\$ [REDACTED]	\$ [REDACTED]
2044	\$ [REDACTED]	\$ [REDACTED]

Duke Energy Carolinas
 System Event Based Demand Response January 1, 2019 - December 31, 2019
 Docket Number E-7, Sub 1230

Date	State	Program Name	Event Trigger	High / Low System Temp (F)	Customers Notified /Switches Dispatched	MW Reduction
7/15/2019	NC and SC	Power Manager	M&V Event	91 / 74	226,600 / 272,600	275.0
7/19/2019	NC and SC	Power Manager	M&V Event	94 / 74	23,800 / 28,700	n/a
8/9/2019	NC and SC	Power Manager	M&V Event	93 / 70	238,400 / 286,700	302.3
8/19/2019	NC and SC	Power Manager	M&V Event	92 / 73	Tests across different hours with different subgroups	n/a
9/9/2019	NC and SC	Power Manager	M&V Event	93 / 68	226,800 / 272,700	182.9
9/12/2019	NC and SC	Power Manager	M&V Event	96 / 71	226,800 / 272,700	230.0
9/17/2019	NC and SC	Power Manager	M&V Event	91 / 69	226,600 / 272,500	200.0
9/26/2019	NC and SC	Power Manager	M&V Event	92 / 65	226,500 / 272,300	227.3

Notes:

- The 'High / Low System Temperature' is the average of the daily high & low temperatures from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg)
- 'Customers Notified' is the number of participants notified to participate in the event
- 'Switches Dispatched' values represent the monthly active switch counts
- 'MW Reduction' values are based on the average across all hours of the event
- A loss adjustment of 1.0622 has been included in the 'MW Reduction' values.
- Customer and switch counts are estimated and rounded to nearest 100 due to not all customers being controlled in M&V events - some were left out as part of an uncontrolled control group.
- There were no PowerShare curtailment events in 2019

Duke Energy Carolinas
 System Event Based Demand Response January 1, 2018 - December 31, 2018
 Docket Number E-7, Sub 1192

Date	State	Program Name	Event Trigger	High / Low System Temp (F)	Customers Notified /Switches Dispatched	MW Reduction
1/2/2018	NC and SC	PowerShare	Emergency, Low Reserves	32/10	163	282.1
1/7/2018	NC and SC	PowerShare	Emergency, Low Reserves	29/12	163	210.0
8/30/2018	NC and SC	Power Manager	Test Event	91 / 72	225,210 / 270,511	184.1

Notes:

- The 'High / Low System Temperature' is the average of the daily high & low temperatures from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg)
- 'Customers Notified' is the number of participants notified to participate in the event
- 'Switches Dispatched' values represent the monthly active switch counts
- 'MW Reduction' values are based on the average across all hours of the event
- A loss adjustment of 1.0622 has been included in the 'MW Reduction' values.

Duke Energy Carolinas
 System Event Based Demand Response January 1, 2017 - December 31, 2017
 Docket Number E-7, Sub 1164

Date	State	Program Name	Event Trigger	High / Low System Temp (F)	Customers Notified /Switches Dispatched	MW Reduction
7/13/2017	NC and SC	Power Manager	Emergency, Low Reserves	92 / 78	208,330 / 248,954	220.5

Notes:

- The 'High / Low System Temperature' is the average of the daily high & low temperatures from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg)
- 'Customers Notified' is the number of participants notified to participate in the event
- 'Switches Dispatched' values represent the monthly active switch counts
- 'MW Reduction' values are based on the average across all hours of the event
- A loss adjustment of 1.0622 has been included in the 'MW Reduction' values.

Duke Energy Carolinas
System Event Based Demand Response January 1, 2016 - December 31, 2016
Docket Number E-7, Sub 1130

Date	State	Program Name	Event Trigger	High / Low System Temp (F)	Customers Notified /Switches Dispatched	MW Reduction
6/23/2016	NC and SC	Power Manager	Economic, Low Reserves	94 / 76	185,744 / 222,898	219.9
7/13/2016	NC and SC	PowerShare Mandatory	Emergency, Low Reserves	93 / 71	168	302.2
7/13/2016	NC and SC	PowerShare Generator	Emergency, Low Reserves	93 / 71	13	11.9
7/13/2016	NC	Interruptible Service (IS)	Emergency, Low Reserves	93 / 71	50	115.1
7/13/2016	NC	Standby Generator (SG)	Emergency, Low Reserves	93 / 71	24	10.7
7/14/2016	NC and SC	Power Manager	Emergency, Low Reserves	96 / 72	186,504 / 223,788	220.8
7/14/2016	NC and SC	PowerShare Mandatory	Emergency, Low Reserves	96 / 72	168	315.8
7/14/2016	NC and SC	PowerShare Generator	Emergency, Low Reserves	96 / 72	13	11.8
7/14/2016	NC	Interruptible Service (IS)	Emergency, Low Reserves	96 / 72	50	122.8
7/14/2016	NC	Standby Generator (SG)	Emergency, Low Reserves	96 / 72	24	8.6
7/25/2016	NC and SC	PowerShare Mandatory	Emergency, Low Reserves	97 / 76	168	326.5
7/25/2016	NC and SC	PowerShare Generator	Emergency, Low Reserves	97 / 76	13	10.2
7/25/2016	NC	Interruptible Service (IS)	Emergency, Low Reserves	97 / 76	50	121.4
7/25/2016	NC	Standby Generator (SG)	Emergency, Low Reserves	97 / 76	24	8.5
7/26/2016	NC and SC	PowerShare Mandatory	Emergency, Low Reserves	94 / 76	168	328.8
7/26/2016	NC and SC	PowerShare Generator	Emergency, Low Reserves	94 / 76	13	10.1
7/26/2016	NC	Interruptible Service (IS)	Emergency, Low Reserves	94 / 76	50	121.6
7/26/2016	NC	Standby Generator (SG)	Emergency, Low Reserves	94 / 76	24	8.1
9/8/2016	NC and SC	Power Manager	Economic, Low Reserves	93 / 68	189,396 / 227,222	179.9
9/19/2016	NC and SC	Power Manager	Economic, Low Reserves	87 / 73	190,306 / 228,381	150.2

Notes:

- The 'High Temperature' is the average of the daily high temperatures from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg)
- 'Customers Notified' is the number of participants notified to participate in the event
- 'Switches Dispatched' values represent the monthly active switch counts
- 'MW Reduction' values are based on the average across all hours of the event
- A loss adjustment of 1.0622 has been included in the 'MW Reduction' values.

Duke Energy Carolinas
System Event Based Demand Response January 1, 2015 - December 31, 2015
Docket Number E-7, Sub 1105

Date	State	Program Name	Event Trigger	High / Low Temperature	Customers Notified /Switched Dispatched	MW Reduction	
1/8/2015	NC and SC		IS	Emergency	H 28 L 9	56	115.7
1/8/2015	NC and SC		SG	Emergency	H 28 L 9	30	14.7
1/8/2015	NC and SC	PowerShare Mandatory		Emergency	H 28 L 9	169	318.3
1/8/2015	NC and SC	PowerShare Voluntary		Emergency	H 28 L 9	3	-
1/9/2015	NC and SC		IS	Emergency	H 44 L 24	56	118.2
1/9/2015	NC and SC		SG	Emergency	H 44 L 24	30	14.5
1/9/2015	NC and SC	PowerShare Mandatory		Emergency	H 44 L 24	169	303.4
1/9/2015	NC and SC	PowerShare Voluntary		Emergency	H 44 L 24	3	-
2/19/2015	NC and SC		IS	Emergency	H 24 L 12	56	102.8
2/19/2015	NC and SC		SG	Emergency	H 24 L 12	30	15.2
2/19/2015	NC and SC	PowerShare Mandatory		Emergency	H 24 L 12	168	331.6
2/19/2015	NC and SC	PowerShare Voluntary		Emergency	H 24 L 12	3	-
2/20/2015	NC and SC	Power Share Generator		Emergency	H 30 L 8	33	32.7
2/20/2015	NC and SC		IS	Emergency	H 30 L 8	56	87.3
2/20/2015	NC and SC		SG	Emergency	H 30 L 8	30	15.5
2/20/2015	NC and SC	PowerShare Mandatory		Emergency	H 30 L 8	168	304.1
2/20/2015	NC and SC	PowerShare Voluntary		Emergency	H 30 L 8	3	-
6/16/2015	NC and SC	Power Manager		Economic	H 96 L73	163,633/196,105	284.2
6/23/2015	NC and SC	Power Manager		Economic	H 96 L73	163,716/196,267	276.3
7/20/2015	NC and SC	Power Manager		Economic	H 96 L73	121,245/144,208	207.3
8/5/2015	NC and SC	Power Manager		Economic	H 95 L 72	166,697/199,615	266.8

Notes:

- The 'High Temperature' is the average of the daily high temperatures from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg)
- 'Customers Notified' is the number of participants notified to participate in the event
- 'Switches Dispatched' values represent the monthly active switch counts
- 'MW Reduction' values are based on the average across all hours of the event
- A loss adjustment of 1.0622 has been included in the 'MW Reduction' values.

Duke Energy Carolinas, LLC
System Event Based Demand Response January 1, 2014 - December 31, 2014
Docket Number E-7, Sub 1073

Date	State	Program Name	Event Trigger	Weather Conditions	Numbers of Customers Notified / Enrolled	MW Reduction
1/7/2014	NC and SC	PowerShare Generator	Emergency	H 25 L 5	9	12.60
1/7/2014	NC and SC	IS	Emergency	H 25 L 5	61	145.51
1/7/2014	NC and SC	SG	Emergency	H 25 L 5	80	30.16
1/7/2014	NC and SC	PowerShare Mandatory	Emergency	H 25 L 5	184	284.50
1/8/2014	NC and SC	PowerShare Generator	Emergency	H 44 L 14	9	14.46
1/8/2014	NC and SC	IS	Emergency	H 44 L 14	61	151.42
1/8/2014	NC and SC	SG	Emergency	H 44 L 14	80	36.18
1/8/2014	NC and SC	PowerShare Mandatory	Emergency	H 44 L 14	184	358.72
1/23/2014	NC and SC	PowerShare Voluntary	Economic	H 40 L 18	134	3.32
6/5/2014	NC and SC	Power Manager	SOC Test Event	H 90 L 70	156,650	
6/10/2014	NC and SC	Power Manager	SOC Test Event	H 90 L 67	183,683	
6/18/2014	NC and SC	Power Manager	Economic	H 93 L 70	183,683	
9/2/2014	NC and SC	Power Manager	Economic	H 94 L 70	183,117	M&V impacts not available at the time of this filing.
9/11/2014	NC and SC	Power Manager	Economic	H 89 L 66	183,117	
9/16/2014	NC and SC	Power Manager	Economic	H 85 L 66	183,117	

Notes:

- 'Weather Conditions' is the averaged daily high/low temperature from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg).
- 'Numbers of Customers Notified/Enrolled' is the number of participants notified to participate in the event. For Power Manager events, this is the monthly active switch count.
- 'MW Reduction' values are based on the average MW reduction across all hours of the event.
- A loss adjustment of 1.08 has been included in the 'MW Reduction' values to reflect "at the plant" values.

Duke Energy Carolinas
System Event Based Demand Response January 1, 2013 - December 31, 2013
Docket Number E-7, Sub 1050

Date	State	Program Name	Event Trigger	High Temperature	Customers Notified	Customers Enrolled	MW Reduction
7/18/2013	NC	Power Manager	High Prices	89.7	N/A	129,398	115.9
7/19/2013	NC	Power Manager	High Prices	89.7	N/A	129,398	112.3
7/24/2013	NC and SC	Power Manager	High Prices	90.0	N/A	178,289	150.4
8/12/2013	NC and SC	Power Manager	High Prices	91.0	N/A	177,924	157.6
8/29/2013	NC and SC	Power Manager	High Prices	91.0	N/A	178,283	157.4
9/10/2013	NC and SC	Power Manager	High Prices	88.3	N/A	178,109	142.5
9/11/2013	NC and SC	Power Manager	High Prices	88.7	N/A	178,109	123.0

Note:

A loss adjustment has been included in the MW values.

The high temperature is the average of the daily high temperatures from 3 weather stations (Charlotte, Greensboro, Greenville/Spartanburg).

The values for MW reduction are based on the average across the hours of the event.

Customers Notified is the number of participants notified that they should participate or have the opportunity to participate in the event.

For Power Manager events, the Customer Enrolled value represents the load control devices activated for the event.

Duke Energy Carolinas
System Event Based Demand Response January 1, 2012 - December 31, 2012
Docket Number E-7 Sub 1031

Date	State	Program Name	Event Trigger	High Temperature	Customers Notified	Customers Enrolled	MW Reduction
6/29/2012	NC and SC	Power Manager	High Prices	103	N/A	172,232	152.1
7/9/2012	NC and SC	Power Manager	High Prices	94	N/A	172,232	113.4
7/17/2012	NC and SC	Power Manager	High Prices	93	N/A	171,531	141.5
7/26/2012	NC and SC	Power Manager	High Prices	95	N/A	171,531	142.9
7/27/2012	NC and SC	Power Manager	High Prices	95	N/A	171,531	152.1
7/27/2012	NC and SC	PowerShare CallOption	High Prices	95	1	1	0.2

Note:

A loss adjustment has been included in the MW values.

The high temperature is the average of the high temperatures from 3 weather stations.

The values for MW reduction are based on the average across the hours of the event.

Customers Notified is the number of participants notified that they should participate or have the opportunity to participate in the event.

For Power Manager events, the Customer Enrolled value represents the load control devices activated for the event.

Duke Energy Carolinas
System Event Based Demand Response January 1, 2011 - December 31, 2011
Docket Number E-7 Sub 1001

	Date	State	Program Name	Event Trigger	High Temperature	Customer Notified	Customers Enrolled	MW Reduction
1	6/1/2011	NC and SC	PowerShare Mandatory	Reliability	94	139	139	333.6
2		NC and SC	PowerShare Generator	Reliability		8	8	16.5
3		NC and SC	PowerShare Voluntary	Reliability		100	100	1.6
4		NC	IS	Reliability		66	66	156.4
5		NC	SG	Reliability		93	93	54.6
6	6/2/2011	NC and SC	PowerShare Voluntary	High Prices	92	100	100	16.1
7	6/21/2011	NC and SC	Power Manager	High Prices	95	N/A	165,953	100.6
8	7/11/2011	NC and SC	Power Manager	High Prices	92	N/A	165,955	101.1
9	7/12/2011	NC and SC	PowerShare Mandatory	Reliability	96	141	141	338.6
10		NC and SC	PowerShare Generator	Reliability		8	8	12.5
11		NC	IS	Reliability		66	66	132.5
12		NC	SG	Reliability		93	93	44.9
13	7/13/2011	NC and SC	Power Manager	High Prices	95	N/A	165,956	101.7
14	7/20/2011	NC and SC	Power Manager	High Prices	94	N/A	165,957	107.5
15		NC and SC	PowerShare Voluntary	High Prices		101	101	1.8
16	7/21/2011	NC and SC	Power Manager	High Prices	96	N/A	165,957	114.6
17		NC and SC	PowerShare Voluntary	High Prices		101	101	1.9
18	7/22/2011	NC and SC	PowerShare Voluntary	High Prices	96	101	101	3.6
19	7/29/2011	NC and SC	Power Manager	High Prices	97	N/A	165,969	110.4
20	8/2/2011	NC and SC	Power Manager	High Prices	96	N/A	166,006	115.3
21	8/3/2011	NC and SC	PowerShare Voluntary	High Prices	96	101	101	2.1
22	8/25/2011	NC and SC	Power Manager	Test	92	N/A	192,261	183.3

Note:

The loss factor has been included in the MW values.

The high temperature is the average of the high temperatures from 3 weather stations.

The values for MW reduction are based on the average across the hours of the event.

Customers Notified is the number of participants notified that they should participate or have the opportunity to participate in the event.

For Power Manager events, the Customer Enrolled value represents the load control devices activated for the event.

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

DOCKET NO. E-7, SUB 1230

In the Matter of)	
Application of Duke Energy Carolinas,)	TESTIMONY OF
LLC, for Approval of Demand-Side)	MICHAEL C. MANESS
Management and Energy Efficiency)	PUBLIC STAFF – NORTH
Cost Recovery Rider Pursuant to N.C.)	CAROLINA UTILITIES
Gen. Stat. § 62-133.9 and Commission)	COMMISSION
Rule R8-69)	

May 22, 2020

1 **Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS, AND**
2 **PRESENT POSITION.**

3 A. My name is Michael C. Maness. My business address is 430 North
4 Salisbury Street, Dobbs Building, Raleigh, North Carolina.
5 I am Director of the Accounting Division of the Public Staff – North
6 Carolina Utilities Commission (Public Staff).

7 **Q. BRIEFLY STATE YOUR QUALIFICATIONS AND DUTIES.**

8 A. A summary of my qualifications and duties is set forth in
9 Appendix B of this testimony.

10 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

11 A. The purpose of my testimony is to present my recommendations
12 regarding the overall Demand-Side Management/Energy Efficiency
13 (DSM/EE) rider (Rider 12) proposed by Duke Energy Carolinas, LLC
14 (DEC or the Company), in its Application filed in this docket on
15 February 25, 2020, pursuant to N.C. Gen. Stat. § 62-133.9 and
16 Commission Rule R8-69, as revised by the Supplemental Testimony
17 and Supplemental Exhibits of DEC witness Carolyn T. Miller and the
18 Supplemental Exhibits of DEC witness Robert P. Evans, filed on
19 May 11, 2020.

20 **Q. HOW IS YOUR TESTIMONY ORGANIZED?**

21 A. My testimony begins with a review of the statutory framework for

1 DSM/EE cost recovery by electric utilities and the historical
2 background of DEC's Application in this docket. I then discuss the
3 Company's proposed billing factors and other aspects of its filing.
4 Following a summary of my investigation, I present my findings,
5 conclusions, and recommendations regarding approval of proposed
6 Rider 12.

7 **THE RATE-SETTING PROCESS FOR DEC'S DSM/EE REVENUE**
8 **REQUIREMENTS**

9 **Q. PLEASE DESCRIBE THE BASIS FOR THE COMPANY'S FILING.**

10 A. N.C. Gen. Stat. § 62-133.9(d) allows a utility to petition the
11 Commission for approval of an annual rider to recover: (1) the
12 reasonable and prudent costs of new DSM and EE measures; and
13 (2) other incentives to the utility for adopting and implementing new
14 DSM and EE measures. However, N.C. Gen. Stat. § 62-133.9(f)
15 allows industrial and certain large commercial customers to opt out
16 of participating in the power supplier's DSM/EE programs or paying
17 the DSM/EE rider, if each such customer notifies its electric power
18 supplier that it has implemented or will implement, at its own
19 expense, alternative DSM and EE measures. Commission Rule
20 R8-69, which was adopted by the Commission pursuant to N.C. Gen.
21 Stat. § 62-133.9(h), sets forth the general parameters and
22 procedures governing approval of the annual rider, including but not

1 limited to: (1) provisions for both (a) a DSM/EE rider to recover the
2 estimated costs and utility incentives applicable to the “rate period”
3 in which that DSM/EE rider will be in effect; and (b) a DSM/EE
4 experience modification factor (EMF) rider to recover the difference
5 between the DSM/EE rider in effect for a given test period
6 (plus a possible extension) and the actual recoverable amounts
7 incurred during that test period; and (2) provisions for interest or
8 return on amounts deferred and on refunds to customers.

9 The costs and utility incentives proposed to be recovered via Rider
10 12 are all related to DSM and EE measures actually or expected to
11 be installed or implemented during calendar years 2016-2021
12 (Vintage Years 2016 through 2021). Therefore, DEC has calculated
13 each proposed Rider 12 billing factor by use of the Cost Recovery
14 and Incentive Mechanism for Demand-Side Management and
15 Energy Efficiency Programs approved on October 29, 2013, in
16 Docket No. E-7, Sub 1032 (the Sub 1032 Order), as revised in the
17 2017 DSM/EE rider proceeding, Docket No. E-7, Sub 1130
18 (Revised Mechanism). In the following paragraphs, I will describe
19 the essential characteristics of the Revised Mechanism; however,
20 the Revised Mechanism includes and is subject to many additional
21 and more detailed criteria than are set forth in this testimony.

1 **Q. PLEASE DESCRIBE THE DEVELOPMENT OF THE REVISED**
2 **MECHANISM AND ITS MAJOR COMPONENTS.**

3 A. In the Sub 1032 Order, the Commission approved an Agreement and
4 Stipulation of Settlement, filed on August 19, 2013, and amended on
5 September 23, 2013, by and between DEC, the Public Staff, and
6 certain other intervenors¹ (Sub 1032 Settlement), which incorporated
7 the mechanism at that time. However, as the result of discussions
8 that took place during the Company's 2017 Sub 1130 proceeding,
9 the Company and the Public Staff recommended certain changes to
10 Paragraphs 19, 23, and 69 of the mechanism, and the addition of
11 new Paragraphs 23A through 23D. These revisions were set forth in
12 Public Staff witness Maness Exhibit II filed in Sub 1130, and were
13 approved as set forth therein by the Commission in its *Order*
14 *Approving DSM/EE Rider, Revising DSM/EE Mechanism,*
15 *and Requiring Filing of Proposed Customer Notice*, issued
16 August 23, 2017 (Sub 1130 Order).

17 The overall purpose of the Revised Mechanism is to: (1) allow DEC
18 to recover all reasonable and prudent costs incurred for adopting and
19 implementing new DSM and new EE measures; (2) establish certain
20 requirements, in addition to those of Commission Rule R8-68, for

¹ The parties to the Sub 1032 Settlement were DEC; the North Carolina Sustainable Energy Association; the Environmental Defense Fund; the Southern Alliance for Clean Energy; the South Carolina Coastal Conservation League; the Natural Resources Defense Council; the Sierra Club; and the Public Staff.

1 requests by DEC for approval, monitoring, and management of DSM
2 and EE programs; (3) establish the terms and conditions for the
3 recovery of certain utility incentives - net lost revenues (NLR) and a
4 Portfolio Performance Incentive (PPI) to reward DEC for adopting
5 and implementing new DSM and EE measures and programs; and
6 (4) provide for an additional incentive to further encourage kilowatt-
7 hour (kWh) savings achievements. The Revised Mechanism
8 includes provisions addressing mechanism continuity and review,
9 program modification flexibility, and the treatment of opted-out and
10 opted-in customers, as well as provisions directly affecting the
11 calculation of the DSM/EE and DSM/EE EMF riders. A summary of
12 these provisions is set forth in Appendix A of this testimony.² The
13 Revised Mechanism adopted and continued certain requirements
14 from several prior Commission orders.

15 **THE COMPANY’S PROPOSED BILLING FACTORS AND OTHER**
16 **ASPECTS OF ITS FILING**

17 **Q. PLEASE DESCRIBE THE BILLING FACTORS AND VINTAGE**
18 **YEARS BEING CONSIDERED IN THIS PROCEEDING.**

19 A. In witnesses Miller’s and Evans’s Supplemental Testimony and
20 Exhibits, DEC has requested approval of 15 billing factors [including

² A consolidated version of the entire Revised Mechanism was filed on May 22, 2018 as Maness Exhibit II in DEC’s 2018 DSM/EE rider proceeding, Docket No. E-7, Sub 1164.

1 the North Carolina Regulatory Fee (NCRF)] comprising Rider 12,
2 which is to be charged for service rendered during the rate period
3 January 1, 2021, through December 31, 2021. These proposed
4 billing factors are set forth on Supplemental Miller Exhibit 1, Pages 1
5 and 2.

6 For purposes of the Company's filing, the identified vintage years
7 correspond to the following time periods:

8	Vintage Year 2016:	The year ended December 31, 2016.
9	Vintage Year 2017:	The year ended December 31, 2017.
10	Vintage Year 2018:	The year ended December 31, 2018.
11	Vintage Year 2019:	The year ended December 31, 2019.
12	Vintage Year 2020:	The year ended December 31, 2020.
13	Vintage Year 2021:	The year ended December 31, 2021.

14 **Q. WHAT ARE THE GENERAL CHARACTERISTICS OF DEC'S**
15 **PROPOSED DSM/EE BILLING FACTORS?**

16 A. DEC's proposed billing factors have the following general
17 characteristics³:

18 1. For Vintage Year 2021, proposed Rider 12 includes billing
19 factors (or components of billing factors) intended to recover
20 estimated program costs and a PPI, as well as estimated

³ In addition to the Revised Mechanism, particular billing factors may also be subject to Commission rulings in Docket No. E-7, Subs 831, 938, 979, and 1032, as well as DEC's various annual DSM/EE cost and incentive recovery proceedings and individual program approval proceedings.

1 calendar year 2021 NLR, applicable to DSM and EE
2 measures projected to be installed or implemented during
3 Vintage Year 2021, all subject to future true-up;

4 2. For Vintage Year 2020, the proposed Rider includes billing
5 factors (or components of billing factors) intended to
6 prospectively recover estimated calendar year 2021 NLR
7 associated with Vintage Year 2020 installations, subject to
8 future true-up;

9 3. For Vintage Year 2019, the proposed Rider includes
10 billing factors (or components of billing factors) intended to:
11 (a) prospectively recover estimated calendar year 2021 NLR
12 associated with Vintage Year 2019 installations, subject to
13 future true-up; and (b) true up 2019 program cost and, to the
14 extent evaluation, measurement, and verification (EM&V) of
15 these results has been completed, Vintage Year 2019
16 participation and per-participant avoided cost savings and
17 calendar year 2019 NLR;

18 4. For Vintage Year 2018, the proposed Rider includes billing
19 factors (or components of billing factors) intended to: (a)
20 prospectively recover estimated calendar year 2021 NLR
21 associated with Vintage Year 2018 installations, subject to
22 future true-up; and (b), to the extent EM&V of these results

1 has been completed, true up Vintage Year 2018 participation
2 and per-participant avoided cost savings and calendar years
3 2018 and/or 2019 NLR;

4 5. For Vintage Year 2017, the proposed Rider includes billing
5 factors intended to, to the extent EM&V of these results has
6 been completed, true up calendar years 2017, 2018, and/or
7 2019 NLR; and

8 6. For Vintage Year 2016, the proposed Rider includes billing
9 factors intended to true up calendar year 2019 NLR.

10 The calculations of the billing factors for each vintage year may also
11 include adjustments to the return on undercollections or
12 overcollections of DSM/EE revenue requirements, as well as to
13 amounts to be collected to compensate DEC for the NCRF.

14 **Q. COULD THERE BE FUTURE TRUE-UPS OF THE DSM/EE**
15 **REVENUE REQUIREMENTS?**

16 A. Certain components of the revenue requirements related to certain
17 prior, current, and future years will remain subject to prospective
18 update adjustments and/or retrospective true-ups in the future. The
19 various types of other expected or possible adjustments to the
20 revenue requirements for these vintage years include prospective
21 recovery of NLR requirements; true-ups of program cost; and true-

1 ups of the PPI and NLR requirements to reflect the results; and
2 possible adjustments to participation and EM&V analyses.

3 **Q. WHAT IS THE IMPACT OF THE COMPANY'S PROPOSED**
4 **BILLING FACTORS IN THIS PROCEEDING ON CUSTOMERS'**
5 **RATES?**

6 A. Based on the pro forma kWh sales used by the Company to calculate
7 the DSM/EE riders in this case, the Company-proposed Residential
8 DSM/EE combined prospective and EMF revenue requirement is
9 approximately \$114.8 million, an approximate \$8.0 million increase
10 over the revenue that would be produced by the rates currently in
11 effect. The increase in the monthly bill of a Residential customer
12 using 1,000 kilowatt-hours of energy resulting from this revenue
13 requirement increase would be \$0.36. For the Non-Residential
14 class, the proposed overall combined revenue requirement is
15 approximately \$101.2 million, an approximate \$12.6 million
16 reduction. The change in a Non-Residential customer's bill would
17 depend on which particular Vintage Years of DSM and/or EE rates
18 for which the customer is opted out or opted in.

1 **INVESTIGATION AND CONCLUSIONS**

2 **Q. PLEASE DESCRIBE YOUR INVESTIGATION OF DEC'S FILING.**

3 A. My investigation of DEC's filing in this proceeding focused on
4 whether the Company's proposed DSM/EE billing factors were: (a)
5 calculated in accordance with the Sub 1032 Settlement,
6 the Sub 1130 Order, and the Revised Mechanism; and (b) otherwise
7 adhered to sound ratemaking concepts and principles. The
8 procedures I and other members of the Public Staff's Accounting
9 Division utilized included a review of the Company's filing, relevant
10 Commission proceedings and orders, and workpapers and source
11 documentation used by the Company to develop the proposed billing
12 factors. Performing the investigation required the review of
13 responses to written and verbal data requests, as well as discussions
14 with Company personnel. As part of its investigation, the Public Staff
15 performed a review of the DSM/EE program costs incurred by DEC
16 during the 12-month period ended December 31, 2019.
17 To accomplish this, the Public Staff selected and reviewed samples
18 of source documentation for test year costs included by the Company
19 for recovery through the DSM/EE riders. Review of this sample,
20 which is still underway as of the filing date of this testimony, is
21 intended to test whether the costs included by the Company in the
22 DSM/EE riders are valid costs of approved DSM and EE programs.

1 **Q. WHAT ARE YOUR FINDINGS AND CONCLUSIONS?**

2 A. With the exception of items specifically described later in this
3 testimony, as well as subject to the outcome of the Public Staff's
4 program cost review described above, I am of the opinion that the
5 Company has calculated the Rider 12 billing factors in a manner
6 consistent with N.C. Gen. Stat. § 62-133.9, Commission Rule R8-69,
7 the Sub 1032 Settlement, the Sub 1130 Order, the Revised
8 Mechanism, and other relevant Commission Orders. However, this
9 conclusion is subject to the caveat that the Public Staff is still in the
10 process of reviewing certain data responses recently received from
11 the Company, including documentation of costs selected for review
12 in the Public Staff's sample; once this review is complete, the Public
13 Staff will file with the Commission any findings not already set forth
14 in testimony.

15 I would like to note the following regarding the Public Staff's
16 investigation:

17 1 Review of Vintage Year 2019 Program Costs – The Public
18 Staff's review of the selected sample items from the
19 population of 2019 DSM/EE program costs resulted in one
20 exception. This exception is related to certain adjustments
21 that the Company made to its DSM/EE program costs in last
22 year's DSM/EE rider proceeding, Docket No. E-7, Sub 1192.

1 In that proceeding, both the Company and the Public Staff
2 made adjustments to the program costs included in the
3 calculation of Rider 11 to incorporate certain credits to Vintage
4 Year 2018 North Carolina retail program costs that were not
5 actually recorded in the Company's general ledger until 2019.
6 Thus, when the time came to calculate Vintage Year 2019
7 North Carolina retail program costs for purposes of Rider 12
8 to be set in this proceeding, the Company rightly undertook to
9 reverse the credits recorded in the general ledger in 2019 that
10 had already been reflected in the Rider 11 calculation.
11 However, during the course of its investigation in this case,
12 the Public Staff determined that the Company had
13 inadvertently calculated a greater reversal than it should have,
14 thus overstating North Carolina retail Vintage Year 2019
15 program costs by approximately \$725,000. After discussion,
16 the Company informed the Public Staff that it agreed with the
17 adjustment, and subsequently incorporated it into witnesses
18 Evans and Miller's Supplemental Testimony and Exhibits. It
19 should be noted that these reductions in Vintage Year 2019
20 program costs will also result in an approximate \$83,000
21 increase in the Vintage Year 2019 PPI.

22 As noted previously, the Public Staff's review of samples of
23 Vintage Year 2019 program costs is not yet completed. Once

1 the review is completed, the Public Staff will file supplemental
2 information in this proceeding setting forth the results of the
3 review, including any concerns, issues, or necessary
4 adjustments found; and

5 2 Return on Deferred Program Costs and Interest on
6 Overrecoveries – As stated in past proceedings, the Public
7 Staff reserves the right to raise the issue of the appropriate
8 interest rate on overrecoveries of utility incentives in future
9 proceedings.

10 **Q. WHAT IS THE IMPACT OF THE TESTIMONY OF PUBLIC STAFF**
11 **WITNESSES WILLIAMSON AND HINTON ON YOUR**
12 **CONCLUSIONS REGARDING THE DSM/EE RIDERS IN THIS**
13 **PROCEEDING?**

14 A. Public Staff witnesses Williamson and Hinton have each filed
15 testimony and exhibits in this proceeding that recommend certain
16 changes to the calculations of avoided cost savings for estimated
17 Vintage 2021 DSM/EE participation. The first change involves the
18 elimination of a reserve margin that the Company has added to the
19 avoided capacity benefits for Vintage 2021 EE measures. The
20 second involves the allocation of avoided capacity benefits between
21 summer and winter for the Company's Vintage 2021 DSM measures.
22 These changes affect the PPI recommended by the Public Staff in

1 this proceeding. Mr. Williamson has calculated the system-level
2 impacts of these avoided cost savings recommendations and
3 provided them to me. I have taken his calculations and calculated
4 their impact on the Vintage 2021 DSM/EE riders. The results of my
5 calculations are set forth in Maness Exhibit I.

6 Mr. Williamson has also filed testimony in this proceeding discussing
7 several other topics related to the Company's filing. None of the
8 matters discussed by Mr. Williamson necessitate an adjustment in
9 this particular proceeding to the Company's billing factor
10 calculations, although some of them may affect the determination of
11 the factors in future proceedings.

12 **Q. WHAT ARE THE IMPACTS OF THE PUBLIC STAFF'S**
13 **RECOMMENDATIONS ON THE COMPANY'S PROPOSED**
14 **VINTAGE 2021 DSM AND EE RIDERS?**

15 A. The table below sets forth the Public Staff's recommended Vintage
16 2021 prospective factors, as calculated in Maness Exhibit I, and the
17 Company's proposed factors, as set forth in Company witness
18 Miller's Exhibit 1:

		<u>(In cents per kWh)</u>	
	<u>Billing</u>	<u>Proposed by</u>	<u>Recommended by</u>
	<u>Factor</u>	<u>Company</u>	<u>Public Staff</u>
5	Res. DSM/EE factor	0.4184	0.4068
6	Non-Res. EE factor	0.3522	0.3495
7	Non-Res. DSM factor	0.1200	0.1037

8 **Q. PLEASE SUMMARIZE YOUR CONCLUSIONS REGARDING THE**
9 **RIDER 12 BILLING FACTORS.**

10 A. In summary, I have identified one program cost adjustment that
11 should be made to the Rider 12 DSM/EE revenue requirement and
12 flowed through to the DSM/EE billing factors; the Company has
13 reflected this adjustment in its Supplemental Testimony and Exhibits.
14 Additionally, I have calculated the effects on the Vintage 2021 DSM
15 and EE Riders of the adjustments to avoided cost savings
16 recommended by Public Staff witnesses Williamson and Hinton.
17 Other than these adjustments, the Public Staff has found no errors
18 or other issues necessitating an adjustment to the Rider 12 billing
19 factors, subject to completion of our program cost sample review.

20 **RECOMMENDATION**

21 **Q. WHAT IS YOUR RECOMMENDATION IN THIS PROCEEDING?**

22 A. Based on the results of the Public Staff's investigation
23 (subject to completion of its review of 2018 program costs),
24 I recommend that the adjustments I have recommended be
25 incorporated into the DSM/EE billing factors. These factors should

1 be approved subject to any true-ups in future cost recovery
2 proceedings consistent with the Sub 1032 Settlement, the Sub 1130
3 Order, and the Revised Mechanism, as well as other relevant orders
4 of the Commission, including the Commission’s final order in this
5 proceeding. In making this recommendation, the Public Staff notes
6 that reviewing the calculation of the DSM/EE rider is a process that
7 involves reviewing numerous assumptions, inputs, and calculations,
8 and its recommendation with regard to this proposed rider is not
9 intended to indicate that the Public Staff will not raise questions in
10 future proceedings regarding the same or similar assumptions,
11 inputs, and calculations.

12 **Q. DO YOU HAVE ANY OTHER COMMENTS?**

13 A. Yes. As explained in Public Staff witness Williamson’s testimony, as
14 part of the Company’s Residential SmartSaver Program, it operates
15 a referral channel (entitled “FinditDuke” for marketing purposes).
16 This referral channel enables DEC customers and others to locate
17 contractors who may be able to provide certain services. The
18 contractors pay a fee to DEC for performing referrals, and this fee is
19 used to offset some of the program costs of the SmartSaver program.
20 The referable services include those that are associated with
21 measures under the SmartSaver Program, but have been expanded
22 since the referral channel began to include other services, including

1 Plumbing, Solar, and Tree Removal unrelated to DSM/EE. It
2 appears possible that some of the services that could be referred
3 through FinditDuke are services that are not regulated by the
4 Commission. Thus, DEC may be operating a referral service that
5 includes referrals for non-regulated services to be performed by third
6 parties. The Public Staff is not making a recommendation for any
7 adjustment related to the possible non-regulated service-related
8 component of the referral program, but has begun and will continue
9 to examine and review it, and reserves the right to address it in a
10 future proceeding.

11 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

12 A. Yes, it does.

SUMMARY OF CERTAIN PORTIONS OF DEC'S DSM/EE MECHANISM

1. With the exception of Low-Income Programs or certain other societally beneficial non-cost-effective programs approved by the Commission, all programs submitted for approval will have an estimated Total Resource Cost (TRC) and Utility Cost (UC) test result greater than 1.00. For purposes of calculating cost-effectiveness for program approval, the Company shall use projected avoided capacity and energy benefits specifically calculated for the program, as derived from the underlying resource plan, production cost model, and cost inputs that generated the avoided capacity and avoided energy credits reflected in the most recent Commission-approved Biennial Determination of Avoided Cost Rates as of the date of the program approval filing, but using, for program-specific avoided energy benefits, the projected EE portfolio hourly shape rather than an assumed 24x7 100 MW reduction.
2. In each annual DSM/EE cost recovery filing, DEC shall perform and file (a) prospective cost-effective test evaluations for each of its approved DSM and EE programs, and (b) prospective aggregated portfolio-level cost-effectiveness test evaluations for its approved DSM/EE programs, using the same methodology for determining avoided capacity and energy benefits as set forth in the Revised Mechanism for program approval, except that the reference Commission-approved avoided cost credits shall be derived from those approved as of December 31 of the year immediately preceding the date of the annual DSM/EE rider filing. For any program that initially demonstrates a TRC result, determined pursuant to paragraph 23A above, of less than 1.00, the Company shall either terminate the program or undertake a process over the next two years to improve program cost-effectiveness. For programs that demonstrate a prospective TRC result of less than 1.00 in a third DSM/EE rider proceeding after the initial non-cost-effective result, the Company shall terminate the program effective at the end of the year following the DSM/EE rider order, unless otherwise ordered by the Commission.
3. Industrial and large commercial customers have the flexibility to opt out of either or both of the DSM and EE categories of programs for one or more vintage years, as well as the ability to opt back into either or both the categories for a later vintage year. If a customer opts back into the DSM category, it cannot opt out again for three years; however, a customer has the freedom to opt in or out of the EE category for each vintage year. Additionally, if a customer opts out of paying the rider for a vintage year after one or more years in which the customer was "opted in," DEC may charge

the customer subsequent DSM/EE and DSM/EE EMF riders only for those vintage years in which the customer actually participated in a DSM/EE program.

4. DSM/EE and DSM/EE EMF riders will be calculated on a vintage year basis, with separate riders being calculated for the Residential customer class and for those rate schedules within the Non-Residential customer class that have DEC DSM/EE program options in which they can participate.
5. Incurred DSM and EE program costs will be directly recovered as part of the annual riders. Deferral accounting for over- and underrecoveries of costs is allowed, and the balance in the deferral account(s), net of deferred income taxes, may accrue a return at the net-of-tax rate of return approved in DEC's then most recent general rate case.
6. DEC will be allowed to recover NLR as an incentive (with the exception of those amounts related to research and development or the promotion of general awareness and education of EE and DSM activities), but will be limited for each measurement unit installed in a given vintage year to those dollar amounts resulting from kWh sales reductions experienced during the first 36 months after the installation of the measurement unit. NLR related to pilot programs are subject to additional qualifying criteria.
7. The eligibility of kWh sales reductions to generate recoverable NLR during the applicable 36-month period will cease upon the implementation of a Commission-approved alternative recovery mechanism that accounts for NLR, or new rates approved by the Commission in a general rate case or comparable proceeding.
8. NLR will be reduced by net found revenues (as defined in the Revised Mechanism) that occur in the same 36-month period. Net found revenues will continue to be determined according to the "Decision Tree" process approved by the Commission on February 8, 2011, in Docket No. E-7, Sub 831.¹
9. DEC will be allowed to recover a PPI for its DSM and EE portfolio based on a sharing of actually achieved and verified energy and peak demand

¹ Additionally, in its Order issued on August 21, 2015, in Docket No. E-7, Sub 1073, the Commission found that "it is reasonable, for purposes of this proceeding, for DEC to include negative found revenues associated with its current initiative to replace mercury vapor (MV) lighting with light emitting diode (LED) fixtures in the calculation of net found revenues used in the Company's calculation of NLR."

savings (excluding those related to general programs and measures and research and development activities). Any PPI related to pilot programs is subject to additional qualifying criteria. Unless the Commission determines otherwise in an annual DSM/EE rider proceeding, the amount of the pre-income-tax PPI initially to be recovered for the entire DSM/EE portfolio for a vintage year will be equal to 11.5% multiplied by the present value of the estimated net dollar savings associated with the DSM/EE portfolio installed in that vintage year. Low-income programs with expected UC test results less than 1.00 and other non-cost-effective programs with similar societal benefits as approved by the Commission will not be included in the portfolio for purposes of the PPI calculation. The PPI for each vintage year will ultimately be trued up based on net dollar savings as verified by the EM&V process and approved by the Commission. For Vintage Years 2019 and afterwards, the program-specific per kilowatt (kW) avoided capacity benefits and per kWh avoided energy benefits used for the initial estimate of the PPI and any PPI true-up will be derived from the underlying resource plan, production cost model, and cost inputs that generated the avoided capacity and avoided energy credits reflected in the most recent Commission-approved Biennial Determination of Avoided Cost Rates as of December 31 of the year immediately preceding the date of the annual DSM/EE rider filing, but using, for program-specific avoided energy benefits, the projected EE portfolio hourly shape rather than an assumed 24x7 100 MW reduction.

10. If the Company achieves incremental energy savings of 1% of its prior year's system retail electricity sales in any year during the five-year 2014-2018 period, the Company will receive a bonus incentive of \$400,000 for that year.

QUALIFICATIONS AND EXPERIENCE

MICHAEL C. MANESS

I am a graduate of the University of North Carolina at Chapel Hill with a Bachelor of Science degree in Business Administration with Accounting. I am a Certified Public Accountant and a member of both the North Carolina Association of Certified Public Accountants and the American Institute of Certified Public Accountants.

As Director of the Accounting Division of the Public Staff, I am responsible for the performance, supervision, and management of the following activities: (1) the examination and analysis of testimony, exhibits, books and records, and other data presented by utilities and other parties under the jurisdiction of the Commission or involved in Commission proceedings; and (2) the preparation and presentation to the Commission of testimony, exhibits, and other documents in those proceedings. I have been employed by the Public Staff since July 12, 1982.

Since joining the Public Staff, I have filed testimony or affidavits in a number of general, fuel, and demand-side management/energy efficiency rate cases of the utilities currently organized as Duke Energy Carolinas, LLC, Duke Energy Progress, LLC., and Virginia Electric and Power Company (Dominion Energy North Carolina) as well as in several water and sewer general rate cases. I have also filed testimony or affidavits in other proceedings, including applications for certificates of public convenience and necessity for the construction of generating

facilities, applications for approval of self-generation deferral rates, applications for approval of cost and incentive recovery mechanisms for electric utility demand-side management and energy efficiency (DSM/EE) efforts, and applications for approval of cost and incentive recovery pursuant to those mechanisms.

I have also been involved in several other matters that have come before this Commission, including the investigation undertaken by the Public Staff into the operations of the Brunswick Nuclear Plant as part of the 1993 Carolina Power & Light Company fuel rate case (Docket No. E-2, Sub 644), the Public Staff's investigation of Duke Power's relationship with its affiliates (Docket No. E-7, Sub 557), and several applications for business combinations involving electric utilities regulated by this Commission. Additionally, I was responsible for performing an examination of Carolina Power & Light Company's accounting for the cost of Harris Unit 1 in conjunction with the prudence audit performed by the Public Staff and its consultants in 1986 and 1987.

I have had supervisory or management responsibility over the Electric Section of the Accounting Division since 1986, and also was assigned management duties over the Water Section of the Accounting Division during the 2009-2012 time frame. I was promoted to Director of the Accounting Division in late December 2016.

Public Staff
Maness Exhibit I
Schedule 1

Supplemental Miller Exhibit 1, page 1 (unless otherwise noted)

Duke Energy Carolinas, LLC
DSM/EE Cost Recovery Rider 12
Docket Number E-7 Sub 1230
Exhibit Summary of Rider EE Exhibits and Factors

Residential Billing Factor for Rider 12 True-up (EMF) Components

Line			
1	Year 2016 EE/DSM True-up (EMF) Revenue Requirement	Miller Exhibit 2, pg 1a, Line 15	\$ (57,239)
2	Year 2017 EE/DSM True-Up (EMF) Revenue Requirement	Miller Exhibit 2 pg.1 Line 15	(4,091,589)
3	Year 2018 EE/DSM True-Up (EMF) Revenue Requirement	Miller Exhibit 2 pg 2 Line 15	2,645,710
4	Year 2019 EE/DSM True-Up (EMF) Revenue Requirement	Miller Exhibit 2 pg 3 Line 15	23,835,420
5	Total True-up (EMF) Revenue Requirement	Sum Lines 1-3	\$ 22,332,301
6	Projected NC Residential Sales (kWh) for rate period	Miller Exhibit 6 pg. 1, Line 1	22,092,324,452
7	EE/DSM Revenue Requirement EMF Residential Rider EE (cents per kWh)	Line 4 / Line 5 * 100	0.1011

Residential Billing Factor for Rider 12 Prospective Components

8	Vintage 2018 Total EE/DSM Prospective Amounts Revenue Requirement	Miller Exhibit 2 pg. 2, Line 15	-
9	Vintage 2019 Total EE/DSM Prospective Amounts Revenue Requirement	Miller Exhibit 2 pg. 3, Line 15	5,292,331
10	Vintage 2020 Total EE/DSM Prospective Amounts Revenue Requirement	Miller Exhibit 2 pg. 4, Line 1	4,495,479
11	Vintage 2021 Total EE/DSM Prospective Amounts Revenue Requirement	Maness Exhibit I, Schedule 2	80,087,298
12	Total Prospective Revenue Requirement	Sum Lines 7-10	\$ 89,875,108
13	Projected NC Residential Sales (kWh) for rate period	Miller Exhibit 6 pg. 1, Line 1	22,092,324,452
14	EE/DSM Revenue Requirement Prospective Residential Rider EE (cents per kWh)	Line 11 / Line 12 * 100	0.4068

Total Revenue Requirements in Rider 12 from Residential Customers

15	Total True-up (EMF) Revenue Requirement	Line 4	\$ 22,332,301
16	Total Prospective Revenue Requirement	Line 11	89,875,108
17	Total EE/DSM Revenue Requirement for Residential Rider EE	Line 14 + Line 15	\$ 112,207,409
18	Total EE/DSM Revenue Requirement for Residential Rider EE (cents per kWh)	Line 6 + Line 13	0.5079

Non-Residential Billing Factors for Rider 12 True-up (EMF) Components

19	Vintage Year 2016 EE True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 1a, Line 25	\$ 3,217,376
20	Projected Year 2016 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 4	16,670,610,353
21	EE Revenue Requirement Year 2016 EMF Non-Residential Rider EE (cents per kWh)	Line 18/Line 19 * 100	0.0193
22	Vintage Year 2016 DSM True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 1a, Line 35	\$ (18,608)
23	Projected Year 2016 DSM Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 5	16,964,126,808
24	DSM Revenue Requirement Year 2016 EMF Non-Residential Rider EE (cents per kWh)	Line 21/Line 22 * 100	(0.0001)
25	Vintage Year 2017 EE True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 1, Line 25	\$ 5,650,795
26	Projected Year 2017 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 4	16,498,870,944
27	EE Revenue Requirement Year 2017 EMF Non-Residential Rider EE (cents per kWh)	Line 18/Line 19 * 100	0.0342
28	Vintage Year 2017 DSM True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 1, Line 35	\$ 6,539
29	Projected Year 2017 DSM Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 5	16,933,914,400
30	DSM Revenue Requirement Year 2017 EMF Non-Residential Rider EE (cents per kWh)	Line 21/Line 22 * 100	-

			Supplemental Miller Exhibit 1, page 2
31	Vintage Year 2018 EE True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 2, Line 25	\$ (784,173)
32	Projected Year 2018 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 6	15,929,504,199
33	EE Revenue Requirement Year 2018 EMF Non-Residential Rider EE (cents per kWh)	Line 24/Line 25 * 100	(0.0049)
34	Vintage Year 2018 DSM True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 2, Line 35	\$ (243,015)
35	Projected Year 2018 DSM Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 7	16,832,538,740
36	DSM Revenue Requirement Year 2018 EMF Non-Residential Rider EE (cents per kWh)	Line 27/Line 28 * 100	(0.0014)
37	Vintage Year 2019 EE True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 3, Line 25	\$ (3,527,723)
38	Projected Year 2019 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 8	15,707,415,542
39	EE Revenue Requirement Year 2019 EMF Non-Residential Rider EE (cents per kWh)	Line 30/Line 31 * 100	(0.0225)
40	Vintage Year 2019 DSM True-up (EMF) Revenue Requirement	Miller Exhibit 2 pg. 3, Line 35	\$ 312,940
41	Projected Year 2019 DSM Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 9	16,897,018,794
42	DSM Revenue Requirement Year 2019 EMF Non-Residential Rider EE (cents per kWh)	Line 33/Line 34 * 100	0.0019

Non-Residential Billing Factors for Rider 12 Prospective Components

43	Vintage Year 2018 EE Prospective Amounts Revenue Requirement	Miller Exhibit 2 pg. 2, Line 25	\$ 2,182,027
44	Projected Program Year 2018 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 6	15,929,504,199
45	EE Revenue Requirement Vintage 2018 Prospective Component for Non-Residential Rider EE (cents per kWh)	Line 36/Line 37 * 100	0.0137
46	Vintage Year 2019 EE Prospective Amounts Revenue Requirement	Miller Exhibit 2 pg. 3, Line 25	\$ 10,794,655
47	Projected Vintage 2019 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 8	15,707,415,542
48	EE Revenue Requirement Vintage 2019 Prospective Component for Non-Residential Rider EE (cents per kWh)	Line 39/Line 40 * 100	0.0687
49	Vintage Year 2020 EE Prospective Amounts Revenue Requirement	Miller Exhibit 2 pg. 4, Line 4	\$ 9,376,721
50	Projected Vintage 2020 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 10	15,330,345,599
51	EE Revenue Requirement Vintage 2020 Prospective Component for Non-Residential Rider EE (cents per kWh)	Line 42/Line 43 * 100	0.0612
52	Vintage Year 2021 EE Prospective Amounts Revenue Requirement	Maness Exhibit I, Schedule 2	\$ 53,575,595
53	Projected Vintage 2021 EE Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 12	15,330,345,599
54	EE Revenue Requirement Vintage 2021 Prospective Component for Non-Residential Rider EE (cents per kWh)	Line 45/Line 46 * 100	0.3495
55	Vintage Year 2021 DSM Prospective Amounts Revenue Requirement	Maness Exhibit I, Schedule 2	\$ 17,522,052
56	Projected Vintage 2021 DSM Participants NC Non-Residential Sales (kwh) for rate period	Miller Exhibit 6 Line 13	16,898,362,794
57	DSM Revenue Requirement Vintage 2021 Prospective Component for Non-Residential Rider EE (cents per kWh)	Line 48/Line 49 * 100	0.1037
	Total EMF Rate		0.0265
	Total Prospective Rate		0.5968

Total Revenue Requirements in Rider 12 from Non-Residential Customers

58	Vintage Year 2016 EE True-up (EMF) Revenue Requirement	Line 19	3,217,376
59	Vintage Year 2016 DSM True-up (EMF) Revenue Requirement	Line 22	(18,608)
60	Vintage Year 2017 EE True-up (EMF) Revenue Requirement	Line 25	5,650,795
61	Vintage Year 2017 DSM True-up (EMF) Revenue Requirement	Line 28	6,539
62	Vintage Year 2018 EE True-up (EMF) Revenue Requirement	Line 31	(784,173)
63	Vintage Year 2018 DSM True-up (EMF) Revenue Requirement	Line 34	(243,015)
64	Vintage Year 2019 EE True-up (EMF) Revenue Requirement	Line 37	(3,527,723)
65	Vintage Year 2019 DSM True-up (EMF) Revenue Requirement	Line 40	312,940
66	Vintage Year 2018 EE Prospective Amounts Revenue Requirement	Line 43	2,182,027
67	Vintage Year 2019 EE Prospective Amounts Revenue Requirement	Line 46	10,794,655
68	Vintage Year 2020 EE Prospective Amounts Revenue Requirement	Line 49	9,376,721
69	Vintage Year 2021 EE Prospective Amounts Revenue Requirement	Line 52	53,575,595
70	Vintage Year 2021 DSM Prospective Amounts Revenue Requirement	Line 55	17,522,052
	Total Non-Residential Revenue Requirement in Rider 12	Sum (Lines 58-70)	98,065,181

**Public Staff
Maness Exhibit I
Schedule 2**

Supplemental Miller Exhibit 2, page 5 (unless otherwise marked)

Duke Energy Carolinas, LLC
Docket No. E-7, Sub 1230
Estimated Program Costs, Earned Incentive and Lost Revenues for Vintage Year 2021

RESIDENTIAL

Line	Reference	2021
1 Residential EE Program Cost	Evans Exhibit 1, pg. 4 * NC Alloc. Factor	\$ 37,155,471
2 Residential EE Earned Utility Incentive	Maness Exhibit I, Schedule 3 * NC Alloc. Factor	2,774,995
3 Total EE Program Cost and Incentive Components	Line 1 + Line 2, Evans Exhibit 1, Line 10	39,930,466
4 Residential DSM Program Cost	Evans Exhibit 1, pg. 4 * NC Alloc. Factor	13,699,485
5 Residential DSM Earned Utility Incentive	Maness Exhibit I, Schedule 3 * NC Alloc. Factor	1,180,685
6 Total DSM Program Cost and Incentive Components	Line 4 + Line 5, Evans Exhibit 1, Line 12	14,880,170
7 Total EE/DSM Program Cost and Incentive Components	Line 3 + Line 6	54,810,636
8 Revenue-related taxes and regulatory fees factor	Miller Exhibit 2, pg. 6	1,001,302
9 Total EE/DSM Program Cost and Incentive Revenue Requirement	Line 7 * Line 8	54,881,999
10 Residential Net Lost Revenues	Evans Exhibit 2 pg. 3	25,205,298
11 Total Residential EE Revenue Requirement	Line 9 + Line 10	\$ 80,087,298

See Miller Exhibit 1
for rate

**NON-RESIDENTIAL
Energy Efficiency Programs**

	Reference	2021
12 Non-Residential EE Program Cost	Evans Exhibit 1, pg. 4 * NC Alloc. Factor	\$ 38,264,959
13 Non-Residential EE Earned Utility Incentive	Maness Exhibit I, Schedule 3 * NC Alloc. Factor	8,888,527
14 Total EE Program Cost and Incentive Components	Line 12 + Line 13, Evans Exhibit 1, Line 27	47,153,486
15 Revenue-related taxes and regulatory fees factor	Miller Exhibit 2, pg. 6	1,001,302
16 Total Non-Residential EE Program Cost and Incentive Revenue Requirements	Line 14 * Line 15	47,214,880
17 Non-Residential Net Lost Revenues	Evans Exhibit 2 pg. 3	6,360,715
18 Total Non-Residential EE Revenue Requirement	Line 16 + Line 17	\$ 53,575,595
19 Projected NC Residential Sales (kWh)	Miller Exhibit 6, pg. 1, Line 12	15,330,345,599
20 NC Non-Residential EE billing factor (Cents/kWh)	Line 18/Line 19*100	0.3495

DSM Programs

		2021
21 Non-Residential DSM Program Cost	Evans Exhibit 1, pg. 4 * NC Alloc. Factor	\$ 16,110,767
22 Non-Residential DSM Earned Utility Incentive	Maness Exhibit I, Schedule 3 * NC Alloc. Factor	1,388,501
23 Total Non-Residential DSM Program Cost and Incentive Components	Line 21 + Line 22, Evans Exhibit 1, Line 29	17,499,268
24 Revenue-related taxes and regulatory fees factor	Miller Exhibit 2, pg. 6	1,001,302
25 Total Non-Residential DSM Revenue Requirement	Line 23 * Line 24	17,522,052
26 Projected NC Non-Residential Sales (kWh)	Miller Exhibit 6, pg. 1, Line 13	16,898,362,794
27 NC Non-Residential DSM billing factor	Line 25/Line 26*100	0.1037

Duke Energy Carolinas
Evans Exhibit 1
Vintage 2020 Estimate - January 1, 2021 to December 31, 2021
Docket Number E-7, Sub 1230
Load Impacts and Estimated Revenue Requirements by Program

	A	B	C	D =(A-B)*C	E = (B+D)	F	G	H			
	System kW Reduction - Summer Peak	System kW Reduction - Winter Peak	System Energy Reduction (kWh)	System NPV of Avoided Costs (PER PUBLIC STAFF WITNESS WILLIAMSON)	Total Cost	Shared Savings %	Incentive	System Revenue Requirement	NC Retail kWh Sales Allocation Factor	NC Allocation Factor (2)	NC Residential Revenue Requirement
Residential Programs											
EE Programs											
1 Energy Efficiency Education Program for Schools	997	1,407	7,951,567	\$ 2,918,117	\$ 2,315,055	11.5%	\$ 69,352	\$ 2,384,407	73.0903918%		E2 * F2 \$ 1,742,772
2 Energy Efficient Appliances and Devices	9,790	5,988	56,621,851	\$ 25,500,983	\$ 10,615,734	11.5%	\$ 1,711,804	\$ 12,327,538	73.0903918%		E3 * F3 \$ 9,010,246
3 HVAC Energy Efficiency	1,347	1,284	5,570,374	\$ 4,340,717	\$ 5,936,054	11.5%	\$ (183,464)	\$ 5,752,590	73.0903918%		E4 * F4 \$ 4,204,591
4 Income Qualified Energy Efficiency and Weatherization Assistance	1,635	1,798	8,977,504	\$ 5,103,548	\$ 8,077,022	0.0%	\$ -	\$ 8,077,022	73.0903918%		E5 * F5 \$ 5,903,527
5 Multi-Family Energy Efficiency	2,983	4,947	28,164,645	\$ 13,755,026	\$ 4,853,158	11.5%	\$ 1,023,715	\$ 5,876,873	73.0903918%		E6 * F6 \$ 4,295,429
6 Energy Assessments	1,778	1,264	14,921,390	\$ 7,393,292	\$ 6,105,383	11.5%	\$ 148,109	\$ 6,253,491	73.0903918%		E7 * F7 \$ 4,570,793
7 Total for Residential Conservation Programs	18,528	16,688	122,307,332	\$ 59,011,672	\$ 37,902,406		\$ 2,769,515	\$ 40,671,921			\$ 29,727,266
8 My Home Energy Report (1)	94,985	39,714	342,160,803	\$ 21,864,262	\$ 12,932,554	11.5%	\$ 1,027,146	\$ 13,959,700	73.0903918%		E9 * F9 \$ 10,203,200
9 Total Residential Conservation and Behavioral Programs	113,514	56,402	464,468,135	\$ 80,875,934	\$ 50,834,960		\$ 3,796,662	\$ 54,631,621			\$ 39,930,466
10 PowerManager	658,987	-	-	\$ 43,182,806	\$ 20,427,903	11.5%	\$ 2,616,814	\$ 23,044,717	74.2414264%	45.9556149%	(E11+E29)*F11*G11 \$ 14,880,170
11 Total Residential	772,501	56,402	464,468,135	\$ 124,058,740	\$ 71,262,862		\$ 6,413,475	\$ 77,676,338			\$ 54,810,636
NC Residential Peak Demand Allocation Factor											
74.2414264%											
Non-Residential Programs											
EE Programs											
12 Non Residential Smart Saver Custom Technical Assessments	636	626	5,482,371	\$ 2,707,586	\$ 1,106,646	11.5%	\$ 184,108	\$ 1,290,754	73.0903918%		E13 * F13 \$ 943,417
13 Non Residential Smart Saver Custom	7,579	7,579	53,315,768	\$ 28,307,420	\$ 10,192,972	11.5%	\$ 2,083,185	\$ 12,276,156	73.0903918%		E14 * F14 \$ 8,972,691
14 Non Residential Smart Saver Energy Efficient Food Service Products	212	196	4,280,461	\$ 1,411,005	\$ 1,057,658	11.5%	\$ 40,635	\$ 1,098,293	73.0903918%		E16 * F16 \$ 802,747
15 Non Residential Smart Saver Energy Efficient HVAC Products	1,118	439	3,698,306	\$ 2,321,340	\$ 1,732,792	11.5%	\$ 67,683	\$ 1,800,475	73.0903918%		E17 * F17 \$ 1,315,975
16 Non Residential Smart Saver Energy Efficient Lighting Products	27,805	26,034	156,866,525	\$ 91,636,893	\$ 24,280,837	11.5%	\$ 7,745,946	\$ 32,026,783	73.0903918%		E18 * F18 \$ 23,408,501
17 Non Residential Smart Saver Energy Efficient Pumps and Drives Products	429	424	2,717,418	\$ 1,194,746	\$ 424,983	11.5%	\$ 88,523	\$ 513,506	73.0903918%		E19 * F19 \$ 375,324
18 Non Residential Energy Efficient TREE	1,188	1,188	272,355	\$ 28,640	\$ 47,381	11.5%	\$ (2,155)	\$ 45,226	73.0903918%		E20 * F20 \$ 33,056
19 Non Residential Energy Efficient Process Equipment Products	186	206	877,998	\$ 368,355	\$ 117,383	11.5%	\$ 28,862	\$ 146,245	73.0903918%		E21 * F21 \$ 106,891
20 Non Residential Smart Saver Performance Incentive	1,701	1,701	14,901,572	\$ 6,902,827	\$ 2,365,586	11.5%	\$ 521,783	\$ 2,887,368	73.0903918%		E22 * F22 \$ 2,110,389
21 Small Business Energy Saver	9,404	5,944	50,790,447	\$ 23,221,797	\$ 11,026,688	11.5%	\$ 1,402,438	\$ 12,429,125	73.0903918%		E23 * F23 \$ 9,084,496
22 Total for Non-Residential Conservation Programs	49,080	43,150	293,003,221	\$ 158,100,809	\$ 52,352,927		\$ 12,161,006	\$ 64,513,933			\$ 47,153,486
NC Non-Residential Peak Demand Allocation Factor											
74.2414264%											
23 EnergyWise for Business	20,801	-	2,557,568	\$ 2,295,637	\$ 5,981,812	11.5%	\$ (423,910)	\$ 5,557,902			
24 PowerShare	344,454	664	-	\$ 24,766,708	\$ 13,743,409	11.5%	\$ 1,267,679	\$ 15,011,089			
25 Total for Non-Residential DSM Programs	365,255	664	2,557,568	\$ 27,062,345	\$ 19,725,221		\$ 843,769	\$ 20,568,990	74.2414264%	54.0443851%	(E11+E29)*F29*G29 \$ 17,499,268
26 Total Non Residential	414,316	43,814	295,560,789	\$ 185,163,154	\$ 72,078,147		\$ 13,004,776	\$ 85,082,923			\$ 64,652,755
27 Total All Programs	1,186,817	100,217	760,028,924	\$ 309,221,894	\$ 143,341,010		\$ 19,418,251	\$ 162,759,261			\$ 119,463,391

(1) My Home Energy Report impacts reflect cumulative capability as of end of vintage year, including impacts for participants from prior vintages.
(2) Total System DSM programs allocated to Residential and Non-Residential based on contribution to retail system peak