

W-354 Sub 304

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SEP 25 2019

Clark's Office
N.C. Utilities Commission

From:

Mr & Mrs. Bruce Morrison
813 Glenhaven Rd.
No. Chestersfield, VA 23236

To: North Carolina Utilities Commission

Reference:

Docket No. W.354, SUB 364

Please do not allow CWSNC
to implement the Company's
Uniform Sewer Rates to Customers
in the CCHMS service area!

They are also wanting to pass
the increased cost of purchased
water + sewage treatment to areas
by their suppliers now
water + sewer rates!!

This Company should be

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(over)

denied these excreases!! not
the Customers by directly from
their suppliers to save the
expense of the middle man
which is CUSMC - If they
can not sell a product that
they don't have, they should not
be in business. This Company
has a terrible Rating to Customer
service & you all know this to
happen!!! They have been
a terrible Company to deal with
and Currituck County should
be the owner of this Company
as it did buy out the water
but was not allowed to buy
the sewer portion!!! if ~~you~~
you all know this to pass you
are not being in the best
interest of the consumer.
You have allowed CUSMC to
run a business that is corrupt
and inefficient for way to long!!!



We also disagree on rate increase
that they should not be
able to increase the
reconnection rate as well!
This is outrageous of A rate!!
They are putting a hardship
on their customers whom
they truly don't give a
craps about!!!

They also should not be
allowed to implement a
Water Storm Surcharge
as well!!!

If you have any
questions you can
Contact us at
804-794-1401



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We request that the Public
Staff represent us as the
Consumer and hear our
voice that these rate
increases will directly
affect us in a very
negative way and put
more demands & financial
burden to the Consumer.

Please stop CUSWC from
these rate increases.

Please allow the sale
of this company that deals
with Monterey Shores &
Corolla light to go to
Currituck County who truly
cares about the Consumer &
can provide the services without
a middle man.
Thankyou!



If you & I were in
business & did not have the
resources to sell our product
we would be out of business!!
How can CUSWC continue to
allow all their costs being
passed on to a consumer &
they have no burden at all.

Please do not let these
rate increases happen -
Please protect us from this
unfair practice - I beg you.

Sincerely

Mr & Mrs. Bruce Morrison
Property owners of
879 Lookout Way
Carroll, N.C.

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To: Chief Counsel Public Staff
Mr. David Grooy
4326 Mail Service Center
Raleigh, N.C. 27699-4326

Dear Mr. David Drooz,

W-331 Sub
364

I am a customer of Carolina Water Service in the Kings Grant Subdivision in Raleigh, NC. I recently received a letter about a proposed increase in sewer rates. It appears that our service provider is asking for a 22.38% increase in rate charged. While I certainly understand the need for modest increases over the years to address equipment repairs & upgrades and such, I think a 22.38% increase is a bit steep.

I cannot ask my employer for a 22.38% increase. Again I understand modest periodic increases but I think 22.38% is too high. I would ask that you try to hold the line

on the amount of increase allowed in the rates charged by Carolina Water Service.

Most cost of living adjustments are 2.5% - 5.0% around here at the present time. I think this would be more in ~~the~~ line with an appropriate rate increase for water & sewer services. Again I am requesting that you please hold the line on rate increases allowed by Carolina Water Service. I appreciate you representing us consumers on this matter.

Sincerely

Tim Luper
4901 Mial Plantation Rd.
Raleigh, NC 27610

(Kings Grant Subdivision)

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