

OFFICIAL COPY

Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Tuesday, September 08, 2015 3:16 PM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: W-354, Sub 344 - water rates increase

FILED

SEP 08 2015

Clerk's Office
N.C. Utilities Commission

From: Casselberry, Gina
Sent: Tuesday, September 08, 2015 3:15 PM
To: 'D. G.' <beachgal_98@yahoo.com>
Subject: RE: water rates increase

Ms. Goodwin,

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Gina Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
919-733-0890

From: D. G. [mailto:beachgal_98@yahoo.com]
Sent: Friday, August 28, 2015 2:43 PM
To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Subject: water rates increase

I am a resident in Cedarwood Village in Brandywine Bay in Morehead City, NC. I object to the water rates increasing in my community. I am a single resident and the rates constantly go up and they have been too high for years. Also, there are water issues with your company out at Brandywine Bay. I get calls about boiling water and there have been letters about poor water quality. It is very difficult keeping up with all the increase in bills and my pay stays the same especially when the water service is having problems. We, as consumers, do not get compensated when the water is messed up. Please do not raise our rates. Please consider a decrease. Thank you for your consideration.

Debra Goodwin