

STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH

DOCKET NO. M-100, SUB 158

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of)	ORDER ACCEPTING NOTICE OF
Investigation of Necessary and)	EXPIRATION OF EXPANDED WINTER
Appropriate Responses to the)	MORATORIUM AND PAYMENT
Novel Coronavirus COVID-19)	ARRANGEMENTS FOR VULNERABLE
)	CUSTOMERS

BY THE COMMISSION: On March 11, 2022, Duke Energy Progress, LLC (DEP), Duke Energy Carolinas, LLC (DEC), and Piedmont Natural Gas Company, Inc. (Piedmont, and together with DEP and DEC, the Duke Utilities) collectively filed a letter in the above-captioned docket stating that under normal circumstances, pursuant to Commission Rules R12-11(l)(6) and R12-10(h)(6), the Duke Utilities' residential customers in North Carolina qualify for a disconnection moratorium from November 1 to March 31 if they meet all of the following requirements: (1) their household is certified by the local social service office which administers the Energy Crisis Assistance Program or other similar programs as being eligible to receive assistance under such programs (e.g., Low Income Energy Assistance Program eligible) whether those funds are available or not, (2) they are suffering financial hardship that prevents them from being able to afford their bills or a 6-month payment arrangement, and (3) they have a household member who is handicapped or elderly (65 or older) or both (Winter Moratorium).


The Duke Utilities have voluntarily expanded and extended the Winter Moratorium outlined in Commission Rules R12-11 and R12-10 to prevent approximately 114,000 vulnerable customers from disconnection of their respective electric utility service or natural gas utility service for nonpayment. The Duke Utilities

State of North Carolina
Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

RALEIGH NC 275

18 MAR 2022PM 1 L



US POSTAGETM PTTNSM

 ZIP 27603 \$ 000
 02 4W
 0000345925 MAR 18

UTF

Earth Environmental Services
P.O. Box 2733
Weaverville, NC 28753

NIXIE 295 FE 1 0003/Z4/
 RETURN TO SENDER
 NOT DELIVERABLE AS ADDRESSED
 UNABLE TO FORWARD
 BC: 27699432599 *0680-05663-18
 27699-4325