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PLACE: Watauga County Courthouse  
Boone, North Carolina  
DATE: Thursday, October 20, 2022  
DOCKET NO.: W-354, Sub 400  
TIME: 7:05 p.m. - 7:07 p.m.  
BEFORE: Commissioner Kimberly W. Duffley, Presiding  
Commissioner Floyd B. McKissick, Jr.  
Commissioner Karen M. Kemerait

IN THE MATTER OF:  
Application by  
Carolina Water Service, Inc. of North Carolina,  
4944 Parkway Plaza Boulevard, Suite 375,  
Charlotte, North Carolina 28217,  
for Authority to Adjust and  
Increase Rates for Water and Sewer Utility Service  
in All Its Service Areas in North Carolina  
and for Approval of a Water and  
Sewer Investment Plan

Volume 3

1 A P P E A R A N C E S:  
2 FOR CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA:  
3 Jo Anne Sanford, Esq.  
4 Sanford Law Office, PLLC  
5 721 North Bloodworth Street  
6 Raleigh, North Carolina 27604  
7  
8 FOR THE USING AND CONSUMING PUBLIC:  
9 John D. Little, Esq.  
10 Public Staff - North Carolina Utilities Commission  
11 4326 Mail Service Center  
12 Raleigh, North Carolina 27699-4300  
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## 1 P R O C E E D I N G S

2 COMMISSIONER DUFFLEY: Good evening.  
3 Let's come to order and go on the record. I'm  
4 Commissioner Kimberly W. Duffley, presiding  
5 Commissioner for this hearing. With me this evening  
6 are Commissioners Floyd B. McKissick, Jr., and Karen  
7 M. Kemerait.

8 I now call for hearing Docket Number  
9 W-354, Sub 400, In the Matter of Application by  
10 Carolina Water Service, Inc. of North Carolina for  
11 Authority to Adjust and Increase Rates and Charges  
12 for Water and Sewer Utility Service in All Service  
13 Areas of North Carolina and Approval of a Three-Year  
14 Water and Sewer Investment Plan.

15 We are -- the courthouse is unsafe to be  
16 in tonight due to a potential gas leak. So we have  
17 one witness, public witness, that has shown up  
18 tonight. His name is Tom Rigsby. We are planning  
19 to continue and hold open this public witness  
20 hearing and will continue this hearing until Monday  
21 evening at 6:30 p.m., and will conclude the hearing  
22 via Webex with Mr. Rigsby testifying on Monday  
23 evening at 6:30 p.m.

24 And we are adjourned for this evening and

NORTH CAROLINA UTILITIES COMMISSION

1 we will go back on the record at 6:30 on Monday  
2 night.

3 (The hearing was adjourned  
4 at 7:08 p.m., and set to  
5 reconvene at 6:30 p.m., via  
6 Webex, on Monday, October  
7 24, 2022.)  
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C E R T I F I C A T E

I, KIM T. MITCHELL, do hereby certify that the proceedings in the above-captioned matter were taken before me, that I did report in stenographic shorthand the proceedings set forth herein, and the foregoing pages are a true and correct transcription to the best of my ability.

Kim T. Mitchell

Kim T. Mitchell  
Court Reporter