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OFFICIAL COPY

Apr 29 2024

April 29, 2024

**VIA ELECTRONIC FILING**

Ms. A. Shonta Dunston  
Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-4300

**RE: Duke Energy Carolinas, LLC's Prepaid Advantage Quarterly Report  
Docket No. E-7, Sub 1213**

Dear Ms. Dunston:

Pursuant to Ordering Paragraph No. 42 of the Commission's March 31, 2021 *Order Accepting Stipulations, Granting Partial Rate Increase, and Requiring Customer Notice*, enclosed for filing in connection with the referenced matter is Duke Energy Carolinas, LLC's ("DEC") Quarterly Report for the Prepaid Advantage Program for First Quarter 2024.

Please do not hesitate to contact me if you have any questions or need additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "KR" followed by a stylized flourish.

Kathleen H. Richard

Enclosures

cc: Parties of Record  
Ladawn S. Toon

Duke Energy Carolinas Prepaid Advantage  
Docket No. E-7, Sub 1213  
1st Quarter 2024 Report

DEC (NC)	Jan-24	Feb-24	Mar-24
(1) number of participants enrolled on the last day of each month,	179	190	197
(2) number of participants that withdraw from the Prepaid Advantage Program and return to standard arrears billing,	14	13	5
(3) average number of transactions observed per participant, distinguished by the method of payment used,			
Electronic	2.4	2.3	2.0
Walk-in	0	0	0
Total	2.4	2.3	2.0
(4) distribution of payment amounts (from least to most) and the average amount added to the account per transaction,			
Min \$	1 \$	1 \$	5
Max \$	300 \$	850 \$	610
Average \$	52.89 \$	56.54 \$	54.93
(5) distribution of disconnections per participant,			
Min	0	0	0
Max	0	0	0
Average	0	0	0
(6) number of participants with more than one disconnection in a 90-day period,			
(7) total number of disconnections,	0	0	0
(8) average customer balance at time of disconnection, and	\$ -	\$ -	\$ -
(9) average time from disconnection to reconnection (hours)	0	0	0



CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Carolinas, LLC's Prepaid Advantage Quarterly Report, in Docket No. E-7, Sub 1213, has been served by hand delivery, email or by depositing a copy in the United States mail, postage prepaid, properly addressed to parties of record.

This the 29<sup>th</sup> day of April, 2024.



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