From: To: Subject: Date:

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This EXTERNAL email is originating from a third-party provider that conducts business on behalf of Duke Energy. Please continue to be vigilant when handling email.

This is your official notification that Duke Energy Carolinas is initiating a PowerShare Mandatory Event on Saturday, 12/24/2022, due to the effects of unseasonably low temperatures on system conditions.

The Mandatory Event will begin at 4:00 AM and is scheduled to end at 10:00 AM.

You should CURTAIL LOAD in accordance with your PowerShare contract during the event. Failure to comply with this Mandatory Event will result in a penalty.

For additional information, contact your Duke Energy Carolinas Account Executive or call 1-800-723-9678 to speak to a Customer Account Services representative.