



**NORTH CAROLINA  
PUBLIC STAFF  
UTILITIES COMMISSION**

May 14, 2024

Ms. A. Shonta Dunston, Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-430

Re: Docket No. W-1344, Sub 1 – Application for Certificate of Public Convenience and Necessity and for Approval of Rates to Provide Sewer Utility Service to Currently Served Cape Pointe Village Subdivision, Additional Phases of the National Park Service, Harkers Island RV Park and a Few Single-Family Homes and Commercial Services

Dear Ms. Dunston:

Please accept for filing the following document in the above captioned docket: Notice to Customers. In decretal paragraph 12 of the Commission's May 7, 2024, Order Scheduling Hearings, Establishing Discovery Guidelines, and Requiring Customer Notice, the Commission required HISCO I, LLC (HISCO I) to "consult with the Public Staff to develop a Notice to Customers to be delivered to all affected customers and shall file the proposed Notice to the Customers for approval by the Commission no later than five business days after the date of this Order."

HISCO I consulted with the Public Staff and they developed the attached Notice to Customers. Please approve the attached Notice for mailing to customers.

If you have any questions, please do not hesitate to contact me.

Sincerely,  
Electronically submitted  
/s/ James Bernier, Jr.  
Staff Attorney  
James.Bernier@psncuc.nc.gov

Executive Director  
(919) 733-2435

Accounting  
(919) 733-4279

Consumer Services  
(919) 733-9277

Economic Research  
(919) 733-2267

Energy  
(919) 733-2267

Legal  
(919) 733-6110

Transportation  
(919) 733-7766

Water/Telephone  
(919) 733-5610

**CERTIFICATE OF SERVICE**

I certify that I have served a copy of the foregoing on all parties of record or to the attorney of record of such party in accordance with Commission Rule R1-39, by United States mail, postage prepaid, first class; by hand delivery; or by means of facsimile or electronic delivery upon agreement of the receiving party.

This the 14th day of May, 2024.

Electronically submitted  
/s/ James Bernier, Jr.  
Staff Attorney

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS**

DOCKET NO. W-1344, SUB 1

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

Notice is hereby given that HISCO I, LLC (HISCO I), filed with the Commission an Application for the Certificate of Public Convenience and Necessity to Provide Sewer Utility Service to Cape Pointe Subdivision, Harkers Island RV Resort, National Park Service Phase 2, National Park Service Shell Point Restroom, Fish Hook Restaurant, LDS Church, The Bridges Youth Ministry, Pasfield Enterprises, Inc., 106 Stacy Drive, 110, 120, 130 and 142 South Ferry Dock Road, and 140 Yeomans Drive in Carteret County, North Carolina.

HISCO I plans to make approximately \$2,940,000 in capital improvements to the wastewater systems over the next five years, including replacing the existing Wastewater Treatment Plant and associated discharge area and equipment. HISCO I also plans, subject to Commission approval, to enhance and expand the existing distribution equipment, broadening the overall service area to accommodate new customers. According to HISCO I, these improvements, as well as others, are necessary to ensure proper operation of the Harkers Island wastewater systems and provide safe and reliable service to current as well as prospective customers.

**EFFECT OF RATES:**

HISCO I plans to charge Cape Pointe Subdivision, Harkers Island RV Resort (30.76 REUs), National Park Service, Phase 2 (8.19 REUs), National Park Service, Shell Point Restroom (1.67 REUs), Fish Hook Restaurant (5.56 REUs), LDS Church (2.5 REUs), Pasfield Enterprises, Inc. (aka Harkers Island Fishing Center/Motel) (4.67 REUs), The Bridges Youth Ministry (3.74 REUs), 106 Stacy Drive, 110, 120, 130 and 142 South Ferry Dock Road, and 140 Yeomans Drive the following rates:

Monthly Flat Rate Sewer Service: \$60.00 per Residential Equivalent Unit (REU)

Connection Charges: \$3,500 per REU

Reconnection Charge: \$50.00

Returned Check Charge: \$20.00

Bills Due: on billing date

Bills Past Due: 25 days after billing date

Billing Frequency: Shall be monthly for service in arrears

Finance Charge for Late Payment: 1% per month will be applied to the unpaid balance of all bills still due 25 days after billing date.

1 Residential Equivalent Unit (REU) = 360 gallons per day (GPD)

### **PROCEDURES FOR PUBLIC HEARINGS:**

The Commission has scheduled the following hearings on the Application:

*Public witness hearing* at 6:00 p.m. on Tuesday, August 20, 2024, to be held in the Carteret County Courthouse, 300 Court House Square, Superior Courtroom 2, Beaufort, North Carolina, 28516. *This hearing may be cancelled if no significant protests are received on or before Tuesday, August 13, 2024.*

The public witness hearing on Tuesday, August 20, 2024, will be solely for the purpose of receiving the testimony of customers in accordance with Commission Rule R1-21(g). The Commission reserves the right to limit testimony at the public witness hearing pursuant to Commission Rule R1-21(g)(5).

*Expert witness hearing* at 2:00 p.m. on Monday, October 28, 2024, and continuing as necessary until conclusion. The hearing will be held in Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina 27603.

The Public Staff is authorized by statute to represent consumers in proceedings before the Commission. Consumer statements to the Public Staff should include the customer's name, contact information, and any information that the writer wishes to be considered by the Public Staff in its investigation of the matter, and such statements should be addressed to Mr. Christopher J. Ayers, Executive Director, Public Staff, 4326 Mail Service Center, Raleigh, North Carolina 27699-4300. Consumer statements may also be faxed to (919) 715-6704.

Consumer statements may be submitted to the Commission via the web form at <https://www.ncuc.gov/contactus.html>. Consumer statements are not evidence unless those persons appear at a public witness hearing and testify concerning the information contained in their consumer statements.

The Attorney General is also authorized by statute to represent the consumers in proceedings before the Commission. Statements to the Attorney General should be addressed to The Honorable Josh Stein, Attorney General, c/o Utilities Section, 9001 Mail Service Center, Raleigh, North Carolina 27699-9001. Written statements may also be e-mailed to [utilityAGO@ncdoj.gov](mailto:utilityAGO@ncdoj.gov).

Petitions to intervene in this proceeding shall be filed pursuant to Commission Rules R1-5 and R1-19 not later than Wednesday, September 18, 2024. Such petitions should be filed with the Chief Clerk of the North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4300. The direct testimony and exhibits of expert witnesses to be presented by intervenors should also be filed with the Commission on or before Wednesday, September 18, 2024.

Information regarding this proceeding can also be accessed from the Commission's website at [www.ncuc.gov](http://www.ncuc.gov) under Docket Number "W-1344 Sub 1."

This the \_\_\_\_ day of \_\_\_\_\_, 2024.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers copies of the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-1344, Sub 1, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_ 2024.

By: \_\_\_\_\_  
Signature  
\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-1344, Sub 1.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_ 2024.

\_\_\_\_\_  
Notary Public  
\_\_\_\_\_  
Address

(SEAL) My Commission Expires: \_\_\_\_\_  
Date