

From: Ana Felix
Sent: Friday, December 29, 2023 4:17 PM
To: Statements
Subject: Statement of Position Submitted by Ana Felix

Statement of Position Submitted

Name

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Docket

E-100 180

Message

I am a Duke Energy customer in zip 27517. This month, my bill includes 5 additional itemized amounts that Duke Energy Customer service cannot explain are for: Renewable Energy Rider (Dec 1-15 \$0.63 and separate for Nov 17-30 \$.75), Summary of Rider adjustments (nov 17-30 \$8.55 and Dec 1-15 \$13.71) and summary of Rider adjustments (\$5.47). I am unable to find ANY information on Duke-Energy.org or by calling their support line as to why this is on my bill, what the funds are for and how I can find accountability for these funds. My question: is this a state mandate and if so, could you please send me the reference Bill or other data? Thank you