



**NORTH CAROLINA  
PUBLIC STAFF  
UTILITIES COMMISSION**

August 3, 2016

Mr. Richard Stasica, General Counsel  
Breckenridge Group CNC, LLC  
1301 South Capital of Texas Highway  
Austin, TX 78746

Re: Docket Nos. ER-55, Sub 0, and ER-39, Sub 1 (transfer of Aspen Charlotte)

Dear Mr. Stasica:

This correspondence concerns the electric reseller application and additional information filed with the North Carolina Utilities Commission (Commission) in the above-referenced docket.

The Public Staff believes that the application is not yet complete for the reasons set forth in the attachment hereto. Under North Carolina law, a completed electric reseller application is deemed approved if no Commission action is taken on it within 60 days of filing. If you desire to pursue the application further, please file all missing information and exhibits or corrections as noted on the attachment. The statutory time for the Commission's review of each application will begin once a completed application is received.

Sincerely,

Electronically submitted  
/s/ Elizabeth D. Culpepper  
[elizabeth.culpepper@psncuc.nc.gov](mailto:elizabeth.culpepper@psncuc.nc.gov)

EDC/bl  
Attachment  
c: Chief Clerk

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Aug 03 2016

**Deficiencies Regarding Additional Information Filed on February 16, 2016, in  
Docket Nos. ER-55, Sub 0, and ER-39, Sub 1  
Breckenridge Group CNC, LLC (Applicant - Purchaser/Transferee)  
Aspen Charlotte**

**Item numbers refer to the corresponding numbers on the application form filed in this docket.**

Item 28.

- (a) As to the Terms of Service that tenants must agree to before being billed by SimpleBills, the "Terms of Service – North Carolina" dated 08/01/2016 should be filed in the docket.
- (b) The Applicant should file a statement indicating that it will not charge a credit card chargeback fee.
- (c) In the event a tenant has past due amounts or fails to maintain an active account with SimpleBills throughout the lease term, please explain how the Applicant plans send monthly bills to the tenant. If the Applicant does not send monthly bills for amounts owed, it cannot collect charges from tenants.

Item 31.

- (a) The word "with" should be inserted into the first sentence of the second paragraph of section 6 of the lease agreement as follows: "Each tenant of the Dwelling, including Tenant, is required to enter into an agreement with Utility Servicer (which may change from time to time) for dividing and billing the utilities among the tenants of the Dwelling and which includes a monthly administration processing fee not in excess of \$3.75 per invoice per Tenant."