

**AQUA NORTH CAROLINA, INC.**  
**DOCKET NO. W-218, SUB 573**  
**Aqua North Carolina Late-Filed Hearing Exhibit 7**  
**Date: January 27, 2023**

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Jan 30 2023

**Topic: Insurance claims**

**Aqua Late-Filed Hearing Exhibit 7:** During the hearing, Commissioner Brown-Bland requested information on the Company's insurance claims.

Please provide the insurance claims percent increase from 2020 to 2021 and summarize the reason(s) for the increase in claims paid in 2021.

Answer

The claims paid data related to the period for the calendar years 2020 and 2021 are hereby submitted as:

- Late Filed Exhibit #7 (LFE#7)– Aqua NC Summary of Insurance Claims Paid
- Late Filed Exhibit #7A – Aqua NC Claims Payments 2021 (CONFIDENTIAL)
- Late Filed Exhibit #7B – Aqua NC Claims Payments 2020 (CONFIDENTIAL)

The claims paid shown in these exhibits are specific to Aqua NC and are not allocations from other Essential states or entities.

The claims paid are grouped in three categories:

- Automobile Claims
- General Liability Claims
- Workers Compensation Claims

LFE#7, 7A, and 7B show claims paid amounts by category for the W-218 Sub 526 Rate Order, 2021 actual claims paid, and 2020 actual claims paid. Comparing 2021 actual claims paid to 2020 actual claims paid by category, we note the following:

- Automobile claims increased considerably going from \$61K in 2020 to \$609K in 2021 (details included in LFE 7A and 7B).
- General Liability claims decreased going from \$143K in 2020 to \$37K in 2020 (details included in LFE 7A and 7B)
- Workers Comp claims increase from \$47K in 2020 to \$58K in 2021 (details included in LFE 7A and 7B). These amounts are considerably less than the \$102K amount in the Sub 526 rate order that was based on claims paid from 2014-2019.

Prepared by: Dean Gearhart, Rates and Planning Manager, Aqua NC