

INFORMATION SHEET

PRESIDING: Hearing Examiner Dustin Rhodes, Presiding

PLACE: Watauga County Courthouse, Boone, NC

DATE: Tuesday, November 1, 2022

TIME: 7:00 p.m. to 8:31 p.m.

DOCKET NO.: W-354, Sub 396 and W-1073, Sub 7

COMPANY: Carolina Water Service, Inc. of North Carolina, Inc.

DESCRIPTION: In the Matter of Application by Carolina Water Service, Inc., of North Carolina, 4944 Parkway Plaza Boulevard, Suite 375, Charlotte, North Carolina, 28217 and Water Resource Management, Inc., 51 Bish Boulevard, Boone, North Carolina 28607, for Authority to Transfer the Echota Water Utility System, the Seven Devils Wastewater Utility System and Public Utility Franchise in Watauga County, North Carolina, and for Approval of Rates

VOLUME NUMBER: 1

APPEARANCES

(See attached.)

WITNESSES

(See attached.)

EXHIBITS

(See attached.)

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REPORTED BY: Marianne Aguirre  
TRANSCRIBED BY: Marianna Aguirre  
DATE TURNED IN: November 8, 2022

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2 Boone, North Carolina  
3 DATE: November 1, 2022  
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7 BEFORE: Hearing Examiner Dustin Rhodes, Presiding  
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9

10 IN THE MATTER OF:  
11 Application by Carolina Water Service, Inc.  
12 of North Carolina, 4944 Parkway Plaza Boulevard,  
13 Suite 375, Charlotte, North Carolina 28217 and  
14 Water Resource Management, Inc., 151 Bish Boulevard,  
15 Boone, North Carolina 28607, for Authority to  
16 Transfer the Echota Water Utility System, the Seven  
17 Devils Wastewater Utility System and Public Utility  
18 Franchise in Watauga County, North Carolina,  
19 and for Approval of Rates  
20

21 VOLUME 1  
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**From:** [DOUGLAS WOODBURY](#)  
**To:** [Statements](#)  
**Subject:** Statement of Position Submitted by DOUGLAS WOODBURY  
**Date:** Wednesday, October 12, 2022 1:02:23 PM

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## Statement of Position Submitted

### Name

DOUGLAS WOODBURY

### Email

dbury0002@gmail.com

### Docket

w-354 sub 396

### Message

To: North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 27699-4300 From: Douglas Woodbury Hawks Peak Condominiums unit(s) 505/506 Seven Devils, North Carolina 28604 Subject: CWSNC Docket No. W-1073, Sub 7 and Docket No. W-354, Sub 396 Customer statement of position in this matter as a formal party of record for the Seven Devils wastewater system and the proposed 300% rate increase (\$28.20 per month to \$85.12 per month) by Carolina Water Service, Inc. of North Carolina (CWSNC). I protest this proposed increase and request that it be denied. - The current treatment system is in material compliance with the NCDENR wastewater discharge permit. For over ten years we have paid \$35 per month for up to 3,500 gallons. Effective this past July we have paid \$40 per month for up to 4,000 gallons. In effect, our water rate has remained fixed for over ten years. - Our monthly wastewater treatment rate has remained fixed at \$28.20 since 2015. - The basis for the proposed wastewater rate is from a Carolina Water Services General State-wide rate case that did not include Seven Devils. - All wastewater collection and treatment systems are not the same and we strongly disagree that a uniform rate from a previous case be applied. - The basis for the proposed wastewater rate is from a 2022 CWSNC state-wide rate case: Docket No. W-354, Sub 384. The uniform wastewater flat rate for customers using 4000 gallons per month increased from \$74.36 to \$85.12, the rate which CWSNC has requested for the Seven Devils system. - However, in addition to the uniform rate, ten individual service area wastewater rates were approved in the Docket No. W-354, Sub 384 rate case (see table on page 47). The individual system nearest in customer base size to the Seven Devils system is Kings Grant-Charlotte with 177 customers. The monthly rate for this system decreased from \$57.65 to \$46.28. The fact that ten individual rates were approved demonstrates that both the North Carolina Utilities Commission and CWSNC recognize that a uniform rate is not applicable across the state. - The proposed rate increase will impose a financial burden for senior citizens on fixed income, particularly since it coincides with a dramatically increased property tax bill and high inflation rates. - A customer hearing has been scheduled by the Commission on November 1, 2022, in Boone, NC at the Watauga County Courthouse. I



strongly recommend that this hearing take place so individual customers can voice their concerns. I ask the North Carolina Utilities Commission to deny the proposed wastewater rate increase requested by Carolina Water Service, Inc. I appreciate the opportunity to comment on this matter and look forward to a positive outcome. Please do not hesitate to call or email if you have any questions at (phone number) or (email address). Name  Douglas Woodbury Date  10/12/22 Hawks Peak Condominiums Unit(s)  505/506 Seven Devils, North Carolina 28604