## STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. E-2, SUB 1290

## BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Application for Approval of Proposed ) ORDER REQUESTING COMMENTS Prepaid Advantage Program )

BY THE CHAIR: On August 26, 2022, Duke Energy Progress, LLC (DEP) filed with the Commission an Application for Approval of Proposed Prepaid Advantage Program in the above-referenced docket. In the Application, DEP requests that the Commission approve its proposed Prepaid Advantage Program which it asserts will offer customers the billing option to prepay for service, thereby avoiding the need for a deposit, reconnect fees, or late fees. DEP states that implementation of the Prepaid Advantage Program will also require that the Commission waive certain rules that contemplate a traditional monthly paper bill and payment and disconnection procedures for bills rendered for usage previously incurred, and therefore DEP requests waiver of certain Commission Rules as outlined in Appendix A to the Application.

After careful consideration, the Chair finds good cause to request comments and reply comments addressing DEP's proposed Prepaid Advantage Program.

IT IS, THEREFORE, ORDERED as follows:

1. That on or before November 3, 2022, interested parties may file comments on Duke Energy Progress, LLC's Application for Approval of Prepaid Advantage Program;

2. That on or before November 3, 2022, interested parties who have not previously been granted intervention in this dockets may file a petition to intervene;

3. That on or before December 5, 2022, the parties may file reply comments.

ISSUED BY ORDER OF THE COMMISSION.

This the 4th day of October, 2022.

NORTH CAROLINA UTILITIES COMMISSION

Jamila N. Congers

Tamika D. Conyers, Acting Deputy Clerk