

Beverly Perdue, Governor

Edward S. Finley, Jr., Chairman



**NORTH CAROLINA  
UTILITIES COMMISSION**

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**Clerk's Office  
N.C. Utilities Commission**

**Mandatory 10-Digit Dialing in 919/984 Area Code  
begins on March 31, 2012**

RALEIGH - The option to place local calls using 7-digits in the current 919 area code will end on March 30, 2012. Beginning on March 31, 2012, all local calls in the current 919 area code must be placed using the 10-digit telephone number (area code plus the 7-digit telephone number). If a customer attempts to complete a local call using 7-digits after March 30, 2012, the caller will receive an automated message which states that 10-digit dialing must be used to complete the call.

Customers having automatic dialing equipment, including alarm or security systems, abbreviated dialing, or a PBX system, should make the necessary changes to accommodate mandatory 10-digit dialing in the 919/984 area code beginning on March 31, 2012.

Further, customers in the 252, 336, and 910 area codes with 7-digit Extended Area Service (EAS) local calling to the current 919 area code will need to start dialing 10-digits to complete those calls beginning on March 31, 2012. Dialing three digit numbers such as 211, 311, 411, 511, 611, 711, 811, and 911 will remain the same and will not be impacted by the new 10-digit dialing requirement.

Customers seeking new telephone numbers in the current 919 area code may be assigned the new 984 area code as early as April 30, 2012. Existing telephone numbers in the 919 area code will remain the same.

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