



**NORTH CAROLINA
PUBLIC STAFF
UTILITIES COMMISSION**

August 10, 2022

Ms. A. Shonta Dunston, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

Re: Docket No. W-1125, Subs 9 and 10

Dear Ms. Dunston:

On August 10, 2022, Charles M. Junis, Director of the Public Staff Water, Sewer, and Telephone Division, received by email the attached correspondence from Ray E. Hollowell, Jr., the sole company official and managing member of Outer Banks/Kinnakeet Associates, LLC (OBKA). The Commission's Order Appointing Carolina Water Service, Inc. of North Carolina as Emergency Operator, Approving Rates, and Requiring Customer Notice and Submissions of Customer Information issued on August 3, 2022, requires in pertinent part:

That OBKA is compelled to turn over to CWSNC immediately all of OBKA's customers' names, addresses, and billing information concerning the Kinnakeet Shores sewer utility customers no later than Wednesday, August 10, 2022, at 5:00 p.m., by filing a complete list, confidentially, in the Commission's online filing system.

In consideration of the issues described in Mr. Hollowell's email and the urgency of the matter, to facilitate timely transfer of information, the Public Staff recommends that the Commission order OBKA to immediately provide Carolina Water Service, Inc. of North Carolina (CWSNC) with all of OBKA's customers' names, addresses, and billing information no later than today, August 10, 2022, at 5:00 p.m., by emailing a complete list to CWSNC (Deb.Clark@carolinawaterservicenc.com) and filing a letter certifying delivery to CWSNC in the Commission's online filing system.

Executive Director
(919) 733-2435

Communications
(919) 733-5610

Economic Research
(919) 733-2267

Legal
(919) 733-6110

Transportation
(919) 733-7766

Accounting
(919) 733-4279

Consumer Services
(919) 733-9277

Electric
(919) 733-2267

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Ms. A. Shonta Dunston
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By copy of this letter, we are forwarding a copy to all parties of record.

Sincerely,

Electronically submitted
s/ Megan Jost
Staff Attorney
megan.jost@psncuc.nc.gov

Attachment

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Aug 10 2022

Junis, Charles M

From: Ray Hollowell <rayehollowell@yahoo.com>
Sent: Wednesday, August 10, 2022 8:24 AM
To: Junis, Charles M
Subject: [External] Filing Dockets

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to Report Spam.<mailto:report.spam@nc.gov>

Charles,

We have documents ready to go today but have a following problems. Bruce Miller prepared everything but had to depart for a Methodist spiritual event as a lay minister for Saint John's Methodist Church. He cannot be reached until late Thursday. His explanation was not acceptable to assist Linda Selby to forward the documents to the commission. As you indicated on your correspondence if a problem exist to reach out to you for assistance. I'm tied up from 9:00am for most of the day but Bruce and Linda prepared the documents for the commission today. May we reach out to you early for the following matters? These are the issues Linda conveyed to me.

1. Cannot add information required by the commission regarding docket numbers and case identification.
2. Cannot covert the customer list from excel to pdf.
3. was not able to set up an account in order to upload the documents to the commission.

May she call you this am for an explanation of the above please.

As you may have heard, I structured a payment of the penalty fines with Robert Monday morning. Today I FedEx'd overnight to him \$20,000 towards DWQ's payment for the \$59,000.00 negotiated penalty. Balance should be paid by Friday. As he indicated case is finally over when payment is received in full.

I also passed on to him we have the customer list both retail, commercial, and other requisite information required for filing.

Thank you for your assistance on this matter.

Best,

Ray E. Hollowell Jr.
Outer Banks KK Associates LLC

Sent from my iPhone

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Aug 10 2022