

OFFICIAL COPY

Jarvis, Lynn

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Tuesday, June 19, 2018 8:01 AM
To: Jarvis, Lynn
Cc: Grantmyre, William
Subject: FW: Docket No. W-1075, Sub 12 KRJ, Inc. d/b/a JRJ Utilities - Position Letter

FILED

JUN 19 2018

Clerk's Office
N.C. Utilities Commission

From: Casselberry, Gina
Sent: Tuesday, June 19, 2018 8:01 AM
To: 'Sandra M. Garcia-Ramos' <danelitsa123@gmail.com>
Subject: Docket No. W-1075, Sub 12 KRJ, Inc. d/b/a JRJ Utilities - Position Letter

Mrs. Garcia-Ramos

Thank you for your email concerning the request by KRJ, Inc. d/b/a KRJ Utilities (Company) for a rate increase. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. The Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
Phone: 919-733-0890
Fax: 919-715-6704
gina.casselberry@psncuc.nc.gov

From: Sandra M. Garcia-Ramos [<mailto:danelitsa123@gmail.com>]
Sent: Monday, June 18, 2018 8:17 PM
To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Subject: [External] Fwd: KRJ Utilities Public Hearing, Docket No. W-1075, SUB 12

CAUTION: External email. Do not click links or open attachments unless verified. Send all suspicious email as an attachment to

Kind regards,

Sandra M. Garcia-Ramos

----- Forwarded message -----

From: **Sandra M. Garcia-Ramos** <danelitsa123@gmail.com>

Date: Mon, Jun 18, 2018 at 8:10 PM

Subject: KRJ Utilities Public Hearing, Docket No. W-1075, SUB 12

To: gina.casselberry@psncuc.ncgov

Cc: Daniel Cruz <agrimensor33@gmail.com>

To: Gina Casselberry:

Good afternoon Ms. Gina Casselberry, this is to inform you that I, Sandra M. Garcia-Ramos and Daniel Cruz DelValle, current residents of Rockbridge Community are not in favor of the proposed changes for the Water Utility Services from KRJ company and the Commission. Our current bill is ridiculous high enough considering that we are never home and we still have to pay the higher fees even we are not present at the house.

My husband is a Soldier which is always deployed and due to his duties he is barely been home since we moved here in 2015. I am currently working as a consultant and I travel a lot and I am barely at the house, as well. My kids are in College (NCSU) and are barely home most of the time. It is ridiculous that we are paying more money in a water bill than an electricity bill. We are currently paying around \$87 dollars to \$110 a month due to that outrageous minimum fee of \$68 plus the use of water. We are opposing to this proposed changes of increasing my basic fee to around \$100 plus the usage for the month. This proposed changes will be a minimum bill for my house around \$170 per month for a water that we are not even consuming.

Also, the quality of the water does not even meet the standards for the state. It is not fair that we have to pay for something that is not even healthy for the people of the community and we have to invest in a water system to have better quality of the water in our houses and also pay for the outrageous fees that KRJ Company and the Commission are proposing for the community. Also, it is under a system that is outdated that we cannot even make payments online and we have to mail a check every month.

As stated above we are not in favor of the proposed changes for the KRJ Utility Company and the Commission.

Regards,

Members of Rockbrige Community

Sandra M. Garcia-Ramos

Daniel Cruz DelValle

Danelitsa Cruz-Garcia

Kevin D. Cruz-Garcia

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