

From: [Franklin, Mike](#)
To: [Statements](#)
Cc: [Crech, William](#); [Luhr, Nadia](#); [Grantmyre, William](#); [Furr, David](#)
Subject: Docket No. W-1314, Sub 4: Pluris Webb Creek, LLC - Pluris Webb Creek WWTP
Date: Wednesday, August 19, 2020 1:48:25 PM

FYI

Mike Franklin
Water, Sewer & Telephone Division - Public Staff
430 N. Salisbury Street, Suite 2074
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From: Franklin, Mike
Sent: Wednesday, August 19, 2020 1:47 PM
To: Bryan Allen <allenbry@gmail.com>
Subject: RE: [External] Pluris Rate increase

Mr. Allen, Thank you for your email. The rates identified in the customer notice are the rates that have been proposed by Pluris Webb Creek and have not been approved by the NC Utilities Commission. The Public Staff is currently investigating and evaluating the proposed increase and will make a recommendation to the Utilities Commission in the coming months.

You can review the documentation that has been submitted by Pluris Webb Creek by going to the NCUC website and searching Docket No. W-1314 Sub 4 or use the below hyperlink.

<https://starw1.ncuc.net/NCUC/page/docket-docs/PSC/DocketDetails.aspx?DocketId=40667a71-21be-4a8c-93c7-e597e9a23a35>

The document description titled "Application for Rate Increase" contains the application, testimony and schedules filed by Pluris Webb Creek in 6 pdf documents. These documents support the proposed rate increase and should provide the data you're seeking.

You can also participate in the September 23, 2020 customer hearing and have your concerns brought directly before the NC Utilities Commission. If you are interested in doing so, follow the instructions provided in the customer notice.

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From: Bryan Allen <allenbry@gmail.com>
Sent: Wednesday, August 19, 2020 1:17 PM
To: Franklin, Mike <Mike.Franklin@psncuc.nc.gov>
Subject: [External] Pluris Rate increase

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Mr. Franklin,

I am emailing you because of my concern of the recent proposal to increase the sewer rates by 95% from Pluris.

I recently emailed Beverly Yopp at Pluris asking for a cost analysis justifying the rate increase. She referred me to you. So I would like to know, if you can, what is the justification for the increase. Can you provide me with the data that demonstrate that a 95% increase is justified?

I find it very difficult to understand why a 95% rate increase is requested during such difficult times.

Thank you for your time,

--

Bryan Allen

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