

Eagle Creek Residents in Support of Existing Vacuum System Upgrade

For the past 20 years Eagle Creek’s collection system and wastewater treatment plant (WWTP) was mismanaged by owners Arthur and Stephen Sandler. Their blatant negligence cultivated subpar maintenance practices, or no maintenance at all. Consequently, the residents of Eagle Creek have encountered repeated sewer service failures on a regular basis since operation of the system was transferred to Envirolink in September 2020. While neglect has contributed to system failures, Envirolink has demonstrated their inability to minimize outage duration and impact to residents by a lack of trained technicians as well as communicating system status that is neither timely nor accurate. Outages lasting anywhere from 1-17 days are a threat to residents and the environment due to raw sewage backing up into homes and overflowing from collection pits into yards and ditches. In late September 2020 residents endured the longest outage to date of 17 days while also facing the uncertainties of a global pandemic. With limited resources available at that time, residents reluctantly utilized portable toilets and showers provided by NC Baptist Mission Men.

Poor communication between Envirolink, the technicians, and the community as a whole continues to exist. Phone conversations with customer service personnel and emails sent by Envirolink indicate the system is working properly; however, homeowners within the community report sewage backing up into their homes and yards. Additionally, residents do not receive an acknowledgement that a service order was created and sent to technicians, nor are residents notified when pit repairs are complete.

Residents of Eagle Creek have lost confidence in Envirolink and Mike Myers’ leadership abilities to operate the collection and wastewater system. System failures have been attributed to rain, failed pumps, sunken pits, failed controllers, and most recently a main valve was accidentally turned off for 12 hours. In April 2015, ownership of Briar Chapel reclaimed water facility in Chatham County was transferred to Old North State Water Company (ONSWC). Mike Myers is the President of ONSWC, and ironically, Envirolink has operated the facility since its inception in 2009. After ONSWC assumed ownership, residents of Briar Chapel experienced poor response to customer complaints, sewage spills, over-spraying of reclaimed water, and excessive noise and odor. The issues encountered by Eagle Creek residents are similar to those in Briar Chapel where Envirolink has made very little improvement in reliability or meeting the basic needs of its customers. In fact, the continued service outages and poor customer service communications appears to be intentional. There is greater financial incentive for Currituck Water & Sewer to purchase a failed system at a reduced price and replace it (at a significant inconvenience to residents) with a new gravity system rather than maintain, repair and modernize the existing vacuum system.

In closing, it would be irresponsible for this community to allow Envirolink or Currituck Water & Sewer to own and operate the Eagle Creek system unless the following conditions are included in the transfer of Eagle Creek from Sandler Utilities to Currituck Water & Sewer:

1. The collection system is upgraded rather than replaced by a gravity system installed by Envirolink/Currituck Water & Sewer. The upgrades shall be clearly specified

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to include replacement of all defective pits and pit parts and the addition of a complete alarm system installed on all pits and lines under the direct supervision of AirVac.

2. System upgrade and operation of the system will be performed by AirVac for a minimum of 5 years. The community believes AirVac has the expertise and capable staff to provide reliable service.
3. After 5 years of operation by AirVac, system operation transfers to Currituck Water & Sewer shall be allowed after review and approval by the Utility Commission. If system uptime is less than 99% within any 12-month period after transfer, operation shall revert back to AirVac.

Homeowner signature pages attached.

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Jan 24 2022

No.	Print Name	Address	Phone Number	Signature
1	BARBARA MASSIE	216 Eagle Creek	559-816-0391	
2	ANDREW MASON	155 EAGLETON CIR.	937-926-3884	
3	Rodney Ramsey	136 Greenview	757-402-9267	
4	Dennis Maschietto	259 Green View	757-328-6698	
5		186 Greenview Rd	410-330-7812	Tammy Green
6	Taylor Pausel	109 Green View	757-374-9756	
7	Pedro Diaz	104 Green View	757-256-2028	Pedro Diaz
8	Dennis Clark	102 Green View	252 421 0272	
9	LORI Cappel	195 Saint Andrews	252 435 4308	
10	BESMER WARTHEW	193 Saint Andrews	224-723-9413	
11	Monica Robbins	191 Saint Andrews	571-577-3717	Monica Robbins
12	Sue Giordano	189 St. Andrews	252-232-2413	S. Giordano
13	Jim Hartmann	183 Saint Andrews	252-232-2495	
14	Fred Whiteman	181 ST Andrews Rd	757 675 4639	
15	Heidi French	179 ST Andrews	707-338-1677	Heidi L French
16	John Worrey	168 St Andrews	757 931 2266	
17	Mark STEPHENS	175 St Andrews	252 232 3061	
18	Vernon Townsend	170 St Andrews	757 927 4937	
19	Charles Brown	203 Eagle Creek Rd.	214-232-8745	Charles Brown
20	Kenneth Beacham	201 Eagle Creek Rd	252 202 2780	

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No.	Print Name	Address	Phone Number	Signature
21	SAM NELSON	199 Eagle Creek Rd	757-287-3218	<i>Sam Nelson</i>
22	Teresa Eckerd	195 Eagle Creek Rd	757 434 2675	<i>Teresa Eckerd</i>
23	JAKUB MILONCZYK	193 EAGLE CREEK RD	757 240 0492	<i>Jakub Milonczyk</i>
24	MARK R. KIEMER	184 GREEN VIEW RD	252 435 2803	<i>Mark R. Kiemer</i>
25	DAVID GOLDFINCH	188 GREEN VIEW	757 418 1004	<i>David Goldfinch</i>
26	Megan Dycus	190 green view	804-586-6994	<i>Megan Dycus</i>
27	Shannon Koen	165 Saint Andrews	757-343-0227	<i>Shannon Koen</i>
28	AMBER DEVRUE	211 GREEN VIEW	5044353767	<i>Amber Devrue</i>
29	Brenda Friedlander	310 Greenview Rd Mo.	757-373-7848	<i>Brenda Friedlander</i>
30	GRISG EWAN	198 GREEN VIEW RD	757-285-4033	<i>Grisg Ewan</i>
31	TIMOTHY HALL	111 EAGLETON CIR	757-234-1618	<i>Timothy Hall</i>
32	John Fedele	312 Green view Rd	7572853911	<i>John Fedele</i>
33	Fiona VanMiddlesworth	117 GREEN VIEW RD	757-377-2088	<i>Fiona VanMiddlesworth</i>
34	Ralph Melton	306 Green View Rd	757-350-9321	<i>Ralph Melton</i>
35	Brian Dodd	281 Green View	757-639-4310	<i>Brian Dodd</i>
36	Jonathan Schwartz	277 Green View	757 605 8142	<i>Jonathan Schwartz</i>
37	Cindy Balmer	230 Green View	757 406-6884	<i>Cindy Balmer</i>
38	Ashley Yates	2136 VR	757-434-9652	<i>Ashley Yates</i>
39	Dawn Drew	138 Eagleton Cir	757-268-5291	<i>Dawn Drew</i>
40	Jacob Lawson	106 Green View Rd	(804) 815-7502	<i>Jacob Lawson</i>

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41	Stephen + Beth ^{Kinstler}	340 Green View Rd	757-621-8635	
42	ERIC RASMUSSEN	338 GREENVIEW RD	301-379-9820	
43	Michael Erikson	241 Greenwood Rd	757-438-2639	
44	Lori Troitino	182 St Andrews Rd	252-202-4594	
45	Ed Betsworth	136 Eagleton Cir	219-376-4451	
46	Johanna Anderson	118 Greenview Rd	808-778-4206	
47	ROBERT DUNN	169 EAGLETON CIR	252-267-3463	

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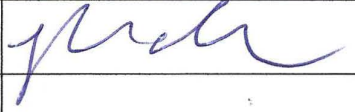
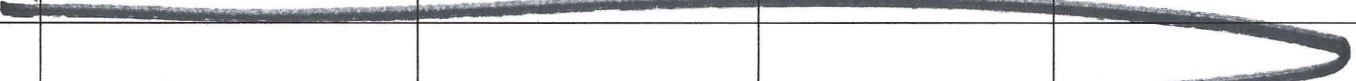
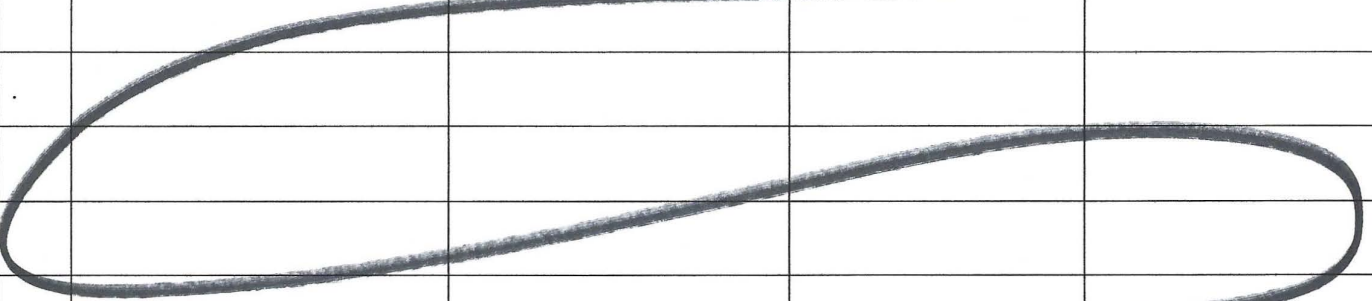
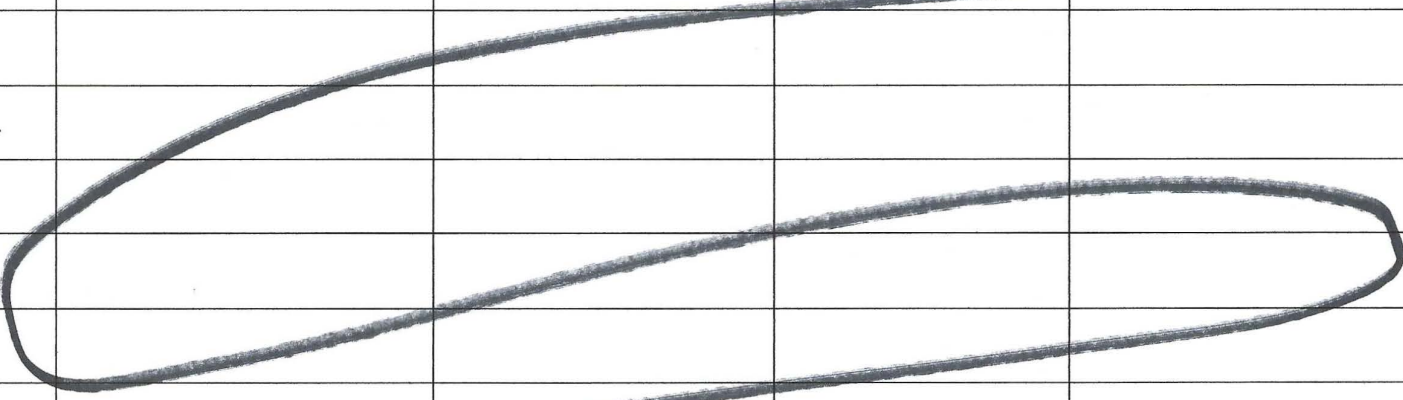
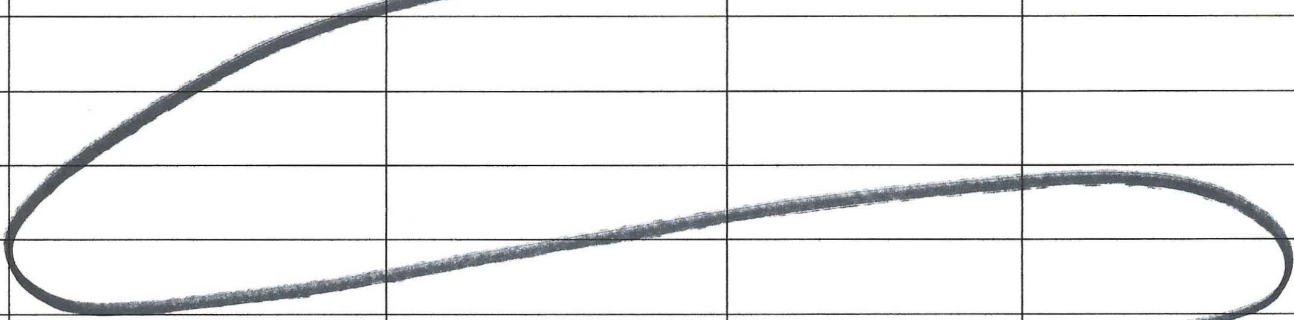
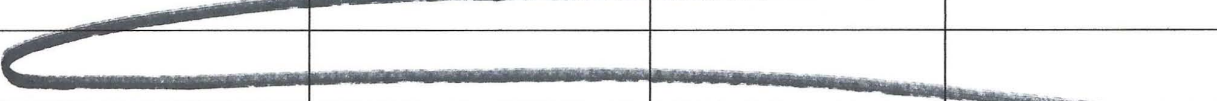
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No.	Print Name	Address	Phone Number	Signature
48	BEVERLY HOKK	250 GREEN VIEW	252 455 0411	<i>B. H. H.</i>
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49	Michelle Diffenderfer	283 Green View Rd	(757) 439-2024	<i>Michelle Diffenderfer</i>
50	Joseph Malesky	299 GREEN VIEW	252 435 2774	<i>J. Malesky</i>
51	Cynthia SCHULTZ	234 Green View	757 339 0972	<i>C. Schultz</i>
52	RON PASSARJE	231 GREENVIEW	252-232-8413	<i>R. Passarje</i>
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No.	Print Name	Address	Phone Number	Signature
53	Paige Almodovar	144 Green View Rd	757-374-6804	
				
				
				
				
				

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54	Shawna Cain	362 Green View Rd	508-274-6082	Shawna Cain
55	Heather Gill	220 Eagle Creek Rd	252-548-3150	Heather Gill
56	Iain Tartal	218 Eagle Creek Rd	(443) 902-4854	Iain Tartal
[REDACTED]				
57	Carolyn Palomaf	212 Eagle Creek Rd	(757) 759-6729	Carolyn Palomaf
58	Rob Almy	208 EAGLE CREEK	757 328-5678	Rob Almy
59	Gayle Hildebrandt	206 Eagle Creek Rd	(757) 482-6939	Gayle Hildebrandt
60	AARON WELBORN	204 EAGLE CREEK	443-510-5428	Aaron Welborn
61	James R Parsons	198 Eagle Creek	757-589-5684	James R Parsons
62	Stephanie Harlow	162 green view	757 913 3165	Stephanie Harlow
63	Mary Bugg	156 Green View Rd.	757-636-3782	Mary Bugg
64	Heather Sunderlin	149 Saint Andrews Rd	757-581-5741	Heather Sunderlin
65	Trudy Edler	139 Green View Rd	757 714 2728	Trudy Edler
66	Chris Dollar	336 Green View	757-287-7003	Chris Dollar
67	Gene & Denise Jewell	111 Green View	757-434-3798	Gene & Denise Jewell
68	Rocio Mercado	290 Green View Rd	(831) 512-8444	Rocio Mercado
69	Brandon Thompson	360 Green View Rd	757-214-3392	Brandon Thompson
70	DAVID SWEENEY	173 Saint Andrews	252-435-9114	David Sweeney
71	Dean Burns	256 GT	804-486-4489	Dean Burns
72	Tim Cardinal	157 GUR	757 286 4546	Tim Cardinal

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No.	Print Name	Address	Phone Number	Signature
73	Wayne Rose	24 Eagle Creek Rd	757-287-1585	
74	Jules Price	184 Eagle Creek Rd	808-203-4011	
75	Jamie Edwards	176 Eagleton Cir	757-688-6107	
76	Christy Penny	109 Saint Andrews Rd	757-469-7135	
77	Jennifer Jablonski	104 Eagleton Cir	360-865-2465	
78	Susan Powers	251 Green View	252-435-1096	
79	Donna Bierwirth	113 Eagleton Cir	850-261-5372	
80	JASON HALL	1826 Noan View	757-406-6497	
81	Sherry Guysinger	319 Green View Rd.	757-567-0093	
82	Robert Kears	213 Eagle Creek Rd	757-435-1303	
83	Karen Schroeder	141 Green View Rd	252-435-6169	
84	Jeremiah Winstead	202 Green View Rd	757-474-5640	
85	Stewart Schwartz	261 Green View Rd	757-560-6062	
86	Peter Thiel	288 Green View Rd	757-763-9338	
87	Thomas Fulford	154 Eagleton Cir	(757)748-4436	
88	Tim Miles	156 Eagleton Cir	(252)634-5421	
89	Chandra Fullard	157 Eagleton Cir	757-342-6695	
90	Chris Puhac	160 Eagleton Cir	252-202-3403	
91	Ryan Briggs	159 Eagleton Cir	757-434-4718	
92	ADAM JOHNSON	162 EAGLETON CIR	252-883-6658	

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93	JAMES LEE	166 EAGLETON CIR	(252)435-2631	
94	Jacqueline Pietrzak	170 Eagleton	757 803 8158	
95	Harrison Tinsley	178 Eagleton Cir	757 646 3296	
96	Brandon Lehne	186 Eagleton Cir	904-735-7555	
97	Nicole Bougie	187 Eagleton	808-311-9885	
98	Alaina Walden	181 Eagleton Cir	852-2675501	
99	Mallory Healea	175 Green View Rd	859-585-9449	
	Benjamin Healea	175 Green View Rd	504-282-8721	
100	Ann Kluczniak	145 Saint Andrews Rd	(757)477-7963	
101	Matthew Epperson	221 Eagle creek Rd	757 613-4798	
102	BRANDON RHODES	153 EAGLETON CIR	757 639-0082	
103	KARIS WILES	163 Eagleton Cir	757-360-6891	
104	BENJAMIN CHORCH	171 EAGLETON CIR	3049220387	
105	Willion Godwin	175 Eagleton Cir	757-508-7762	
106	Zachary DeLeon	179 Eagleton Cir	757 466-2955	
107	Connie Szymanski	180 Eagleton Cir	252-435-1553	
108	KEITH RAY	182 EAGLETON CIR	616-295-9577	
109	Nancy Bore	212 Green View Rd	757-373-7962	
110	John Alubh	100 Eagleton	757-617-3215	
111	Pamela Synnes	102 Eagleton Cir	904-962-1886	